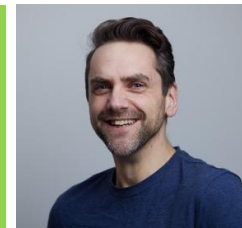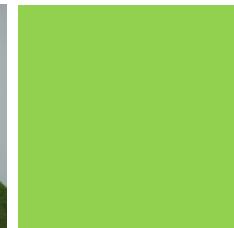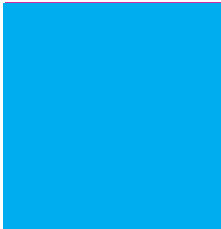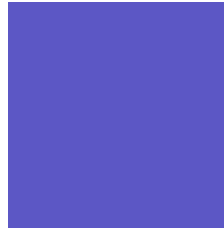# MICROSOFT 365 CHAMPIONS
DIGITAL UPSKILLING SERVICE

Unlocking Microsoft 365's collaborative power with champion-led upskilling for your organisation

the inform team

# MICROSOFT 365 CHAMPIONS
DIGITAL UPSKILLING SERVICE

Unlock the power of your own people and get more from Microsoft 365

Inform's Microsoft 365 champions digital upskilling service helps your people unlock the collaborative power of M365. We identify, engage and upskill your network of Microsoft 365 champions, building confidence and expertise through tailored training and support. We'll empower your champions to become M365 advocates and share skills across your organisation.

Kirsty

Charles

Caz

Deeps

Geoff

Jade

Mark

Some of our trainers

"They're friendly, approachable and exhibit the kind of behaviours we'd want in a partner by how they work and interact with us"
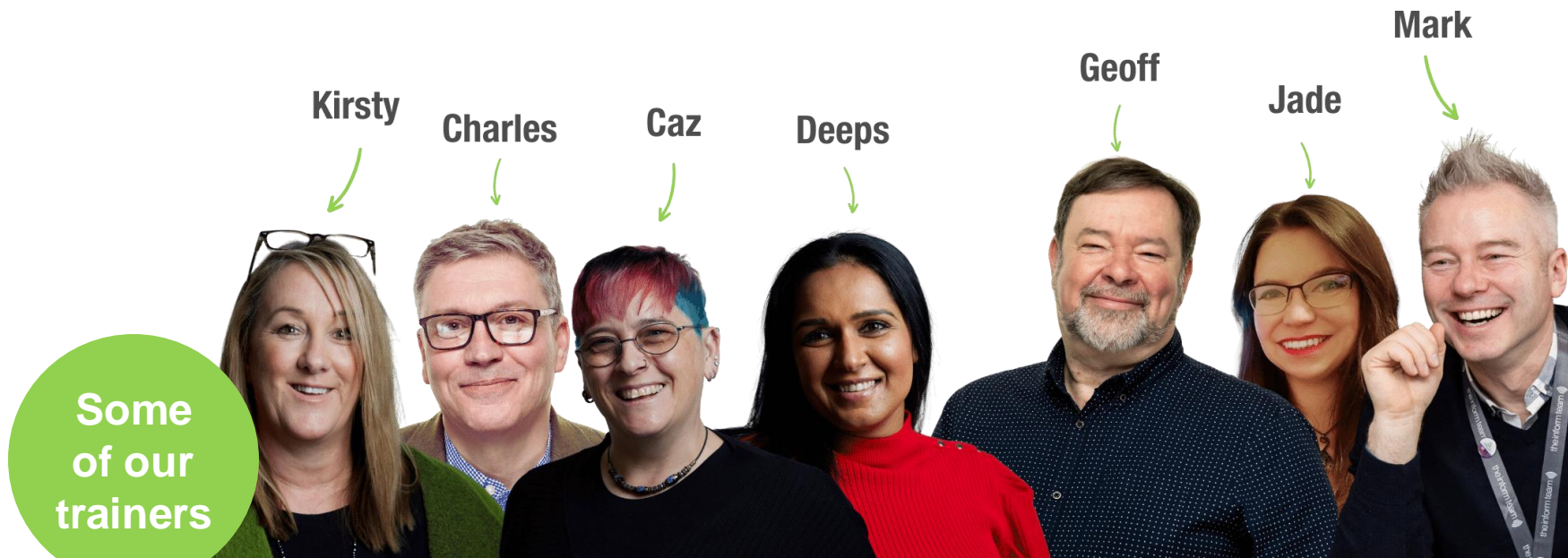
Head of Digital Development and Information Governance

NHS DERBY AND DERBYSHIRE ICB
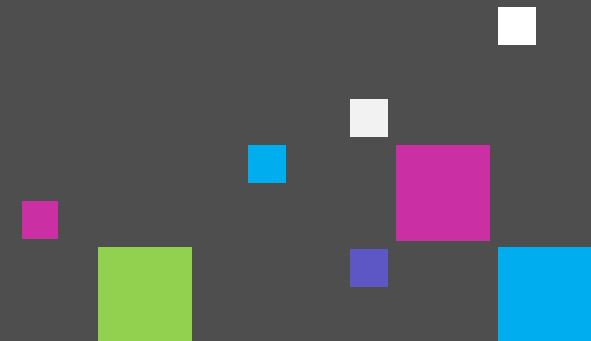
Our tailored training, combined with dynamic support, builds confidence and competence, creating a network of advocates who disseminate expertise throughout your organisation. This strategic approach not only promotes M365 adoption but embeds a culture of continuous learning and digital fluency, essential for navigating today's fast-paced technological landscape.

BENEFITS

Improves adoption of M365 through peer advocacy and support

Makes technology change accessible, engaging and relevant

Empowers your users to take ownership of technology change

Bespoke plan targets the apps and skills your people need

Develop digital expertise across all levels of your organisation

Unlock the complete collaborative power of Microsoft 365

FEATURES

Build a network of Microsoft 365 advocates for your organisation

Tailored programme aligned to your M365 goals and objectives

Engaging training programme designed and delivered by expert M365 trainers

Creative communication campaigns and content to engage your people

M365 champions channel in Microsoft Teams for questions and support

Live training sessions, with catch-up recordings and how-to resources

Hosted in Microsoft 365, alongside champions' day-to-day work
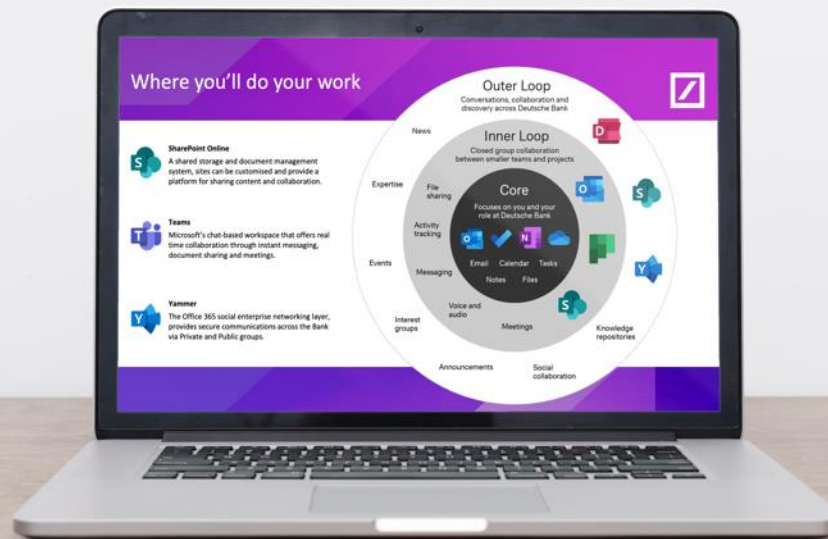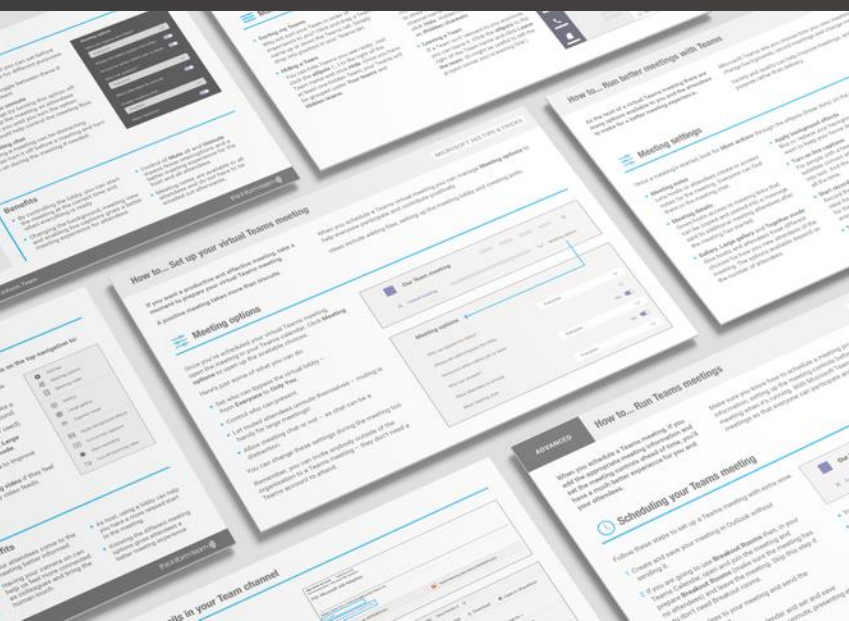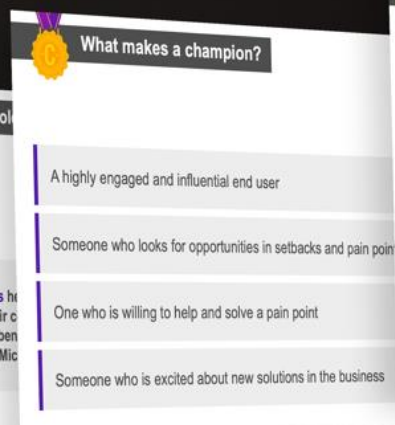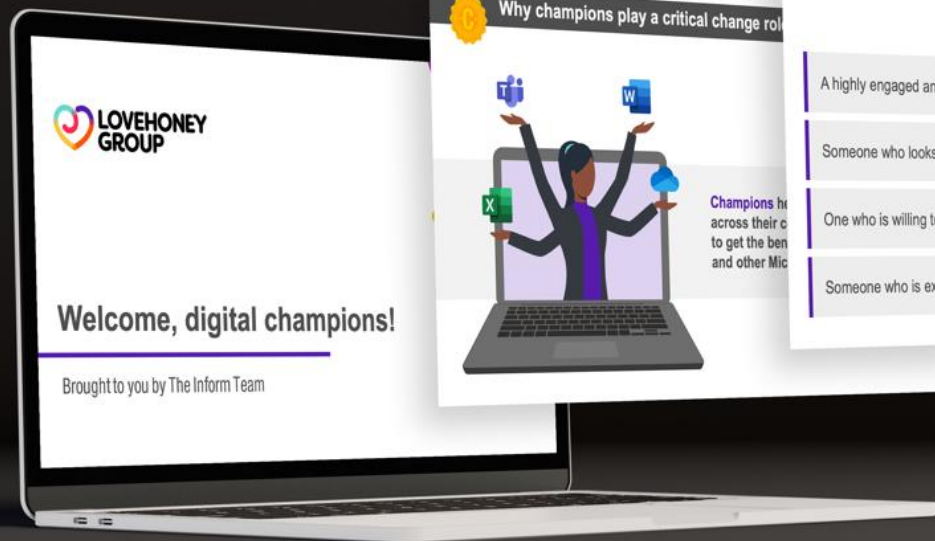
"This programme of work is a really good lever to help us unlock capability.

It should be making people's jobs easier to do, quicker to do, and that helps us with value for money, patient experience, and ultimately improving the health of the population."

CHIEF DIGITAL INFORMATION OFFICER

JOINED UP CARE DERBYSHIRE

"We're now an organisation that has got people with the level of skill to complement their passion
for working in new ways. And who are supporting that change within their services."

DIRECTOR OF PEOPLE AND INCLUSION

BURY COUNCIL

Read online: NHS Derby and Derbyshire ICB case study

NHS DERBY AND DERBYSHIRE ICB

- Delivered a technology landscape report across 300+ care homes

- Completed a training needs analysis across the ICB

- Established M365 skill levels and attitudes towards training within the ICB

- Developed digital skills strategy with recommendations for priority skills and training approach

- Rolled out a digital champions programme and targeted M365 training

BURY COUNCIL

- Delivered 18 month digital champions programme

- Trained over 950 employees in Microsoft 365, soft skills and new ways of working

- Conducted digital maturity assessments to benchmark skills and measure progress

- Digital skills increased by 71%

- Training sessions rated on average 9.3 out of 10 by participants

Read online: Bury Council case study

MIX AND MATCH OUR SERVICES TO **SUIT YOUR PROJECT GOALS**

- Digital champions programme

- Digital upskilling and digital literacy

- Microsoft 365 learning and support helpdesk

- Train the trainer: coaching and development

- Training for hybrid working and remote working

- Training needs analysis and digital skills strategy

- Windows 11 training and adoption

- Knowledge sharing and collaboration with Microsoft 365

- Microsoft Copilot training

- Microsoft 365 for task and project management

- Microsoft Power Platform training and development

- Microsoft Teams training and digital upskilling

- Online meetings, collaboration and web conferencing

- Cloud productivity consultancy, training and support services

- Rosa training

- Microsoft 365 NHS shared tenant services