



Service overview

Website Express provides an expert ISO 9001:2015, 27001:2013 and Cyber Essentials Plus certified cloud-based support services for Drupal versions 4+, Moodle versions 1+ and CiviCRM versions 3+.

Established in Cardiff, the Capital city of Wales, in 2008, we have achieved year-on-year growth and now field a team of dedicated and highly experienced technical analysts, architects, designers, developers and project managers to realise the full potential of your project.

Since 2008 we have focused on Drupal Development support and maintenance, recent Drupal 10 projects include:

- **Gloucestershire County Council** - gloslibraries.uk
- **Bath & North East Somerset Council**
 - romanbaths.co.uk
 - fashionmuseum.co.uk
 - victoriagal.org.uk
 - bathvenues.co.uk
 - batharchives.co.uk
 - bathworldheritage.org.uk
 - bathfilmoffice.co.uk
 - bathmuseumsweek.co.uk
- **Estyn His Majesty's inspectorate for Education and Training in Wales** - estyn.gov.wales
- **Essex County Council** - projectblueprint.eu

As industry leaders in CiviCRM, Drupal and Moodle development and design, we have the skills and experience to develop bespoke CiviCRM/Drupal/Moodle based solutions and can offer upgrades and custom migrations of your data from previous versions of CiviCRM/Drupal/Moodle or other content managed solutions.

We've been working with Drupal since version 4.7, and at present, we build, host and actively support sites based on Drupal 7, and 10+.

We have experience of migrating and upgrading sites and platforms based on all of these versions. We have long-standing clients who have been with us through several major upgrades of Drupal from versions 5 or 6 to their present sites running on Drupal 7 or 10+.

We've been working with CiviCRM since version 3 and have experience working with, hosting, supporting and migrating installations between CiviCRM versions 3, 4 and 4, including making the necessary API

changes between the CiviCRM API versions 2 and 3 (the latest API).

We are very active in the Drupal, Moodle and CiviCRM communities, contributing support in the forums, issues and patches to the issue queues and as well as sponsoring a number of modules.

We have contributed to CiviCRM releases, for example:

<https://github.com/civicrm/civicrm-core/blob/master/release-notes/4.7.30.md>

Taking our role in the Drupal community seriously, and being based in Wales, we donated a complete, professional, translation of Drupal core and the Acquia Drupal distribution into the Welsh Language, consisting of over 6,000 items:

<https://localize.drupal.org/translate/languages/cy>

Several of our case studies have been featured on the front page of drupal.org demonstrating industry best practice and the project we completed for Selftrade and the Equiniti Group is currently featured under the Drupal for Fintech page, linked from the Drupal homepage and helping to show how Drupal is leading the digital FinTech transformation:

<https://www.drupal.org/industries/fintech>

We have contributed many modules to the Drupal project and actively provide support in the forums and issue queues.

Our official Drupal profile, detailing some of these contributions, may be viewed here:

<https://www.drupal.org/website-express-ltd>

We have also worked with the open-source LMS, Moodle, from the original version 1 to the current version 3, developing custom plugins, themes and workflows for each as well as performing upgrades and migrations between those versions.

We have experience in integrating these and other open-source projects to produce bespoke platforms for our clients, in each case producing consistent themes and single-sign-on (SSO) functionality to make them appear to users as a single coherent platform, whilst leveraging the best functionality from each component.

For the Wales Centre for Pharmacy Professional Education, we developed, hosted and supported a platform based on Drupal, Moodle and CiviCRM, providing a public and members website, continuing professional development environment and membership management respectively. We also integrated Drupal and Moodle for a number of other clients including the Pobl Group.

We contributed back to the Drupal and Moodle communities a version of the web-services SSO module supporting Drupal 7 and Moodle 3:

<https://github.com/websiteexpress/moodle-drupalservices/tree/3.x-1.x-dev>

We also offer hosting, maintenance and support solutions to keep your sites secure and running well, and even a Drupal/CiviCRM/Moodle SOS service if your service hits an urgent problem and needs a fast resolution.

In terms of certifications, we have been continuously:

- Investors in People accredited since 2012
- ISO 9001 certified since 2013
- Cyber Essentials Plus certified since 2020
- ISO 27001 certified since 2021

As part of our audited ISO 9001 quality standard, Website Express requires that all staff members are suitably qualified for their role.

For example, our Head of Project Management has a Masters in IT, is a certified Prince 2 Practitioner and our Head of Design has a BA(Hons) in Graphic Design. Our Technical Director is a Fellow of the Institution of Analysts and Programmers.

As an Investors in People accredited company, we take staff development seriously. Every staff member has an audited continuous development plan in place to keep up with industry developments ensuring that robust websites are delivered. All staff report in a matrix-management structure to avoid silos and best collaborate for client success.

We were the first Acquia Partner in Wales and are long-standing organisational members of the Drupal Association, joining in the first year.

We are experienced in integrating multiple systems, providing standards-based single sign-on solutions as well as custom authentication methods when required.

We always seek the best technical solutions to solve our client's business requirements and deliver these following industry best standards where they exist.

If you'd like to discuss the best options for your project directly, please email William Velasco, Website Express' Sales Director on sales@website-express.co.uk or feel free to telephone 029 2000 4547.

Service details

Service features include:

- Drupal issue resolution
- Drupal installation and configuration
- Drupal security management
- On-demand Drupal support
- Comprehensive Drupal monitoring and reporting
- Drupal performance and availability tuning
- Advice and consultancy to reach the full potential of Drupal
- Automated deployment and scaling for Drupal
- Integration with other systems
- Drupal audit

Service benefits include:

- Open source Drupal technology provides value for money
- Experienced team to support open-source software deployment
- No license costs or supplier lock-in with Drupal
- Accelerated implementation for open source products
- Increased business value and ROI from open source products
- Flexible resource models are available to fit business case
- ISO 9001:2015 and Cyber Essentials Plus certified team
- Fully experienced in Drupal from versions 4-9
- 24/7 support available
- Fully conversant with GDS approach and requirements
- UK based team with extensive Drupal experience

Company details

Website Express Ltd. is an established technology company specialising in the design, development and customization of open source technologies to create world-class web, mobile and intranet solutions for financial, nonprofit and educational institutions.

Established in Cardiff, the Capital city of Wales, in 2008, we have achieved year-on-year growth and now field a team of dedicated and highly experienced technical analysts, architects, designers, developers and project managers to realise the full potential of your project.

As industry leaders in Drupal development and design, we have the skills and experience to create a bespoke Drupal-based solution and can offer upgrades and custom migrations of your data from previous versions of Drupal or other content managed solutions.

We have extensive experience with a wide range of Drupal projects, from the design and development of Responsive Mobile Sites to E-Commerce Sites and everything in between.

We specialise in multilingual solutions, having delivered complex yet friendly-to-administer systems for both the IB and GAIN. Taking our role in the Drupal community seriously, we donated a complete translation of Drupal core and the Acquia Drupal distribution into the Welsh Language.

We also offer Drupal Maintenance and Support to keep your site secure and running well, and even a Drupal SOS service if your site hits an urgent problem and needs a fast resolution.

Our optimised Drupal hosting platform is able to deliver 100% scores on Google's "Test my site" tool, and all our hosted sites sit behind a global Content Delivery Network which serves content to your users from the closest possible worldwide location and also provides outstanding protection against Distributed Denial-of-Service (DDoS) attacks.

Website Express are organisational members of the Drupal Association, in May 2011 became the first Acquia partners in Wales and also have ISO 9001 accreditation and Investors in People (IIP) status.

Contact us today to see how we can help bring your project to fruition.

Notable clients

We have worked with a number of clients across the government, education, enterprise and third sectors.

Notable clients in these sectors include:

Government

- HM Treasury
- Estyn - His Majesty's Inspectorate of Education and Training in Wales
- The Royal Mint
- Bath & North East Somerset council
- Essex County Council
- Gloucestershire County Council
- The Welsh Government
- Business Wales
- Wales Centre for Pharmacy Professional Education

Education

- The British Council
- The University of Wales
- Cardiff University
- Cardiff Business School
- The Aga Khan Academies
- The International Baccalaureate Organisation
- The Wales Rural Observatory
- The Wales Deanery
- The Welsh School of Architecture

Enterprise

- The Equiniti Group - Selftrade.co.uk
- The Equiniti Group - Saga Share Direct

Third Sector

- The Welsh Pediatric Society
- The Association of Breast Clinicians

- The Global Alliance for Improved Nutrition (a UN Agency)
- Round Table Great Britain and Ireland
- The Provincial Grand Lodge of Gloucestershire
- Early Years Wales

James Forbes Keir

Technical Director