

Hippo

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Services



Hippo is a UK-based, sector-wide, digital service delivery partner, working alongside organisations including the BBC, DFE, DWP, MOJ, MOD and the NHS.

Our digital transformation approach bridges the gap between user-centred design principles and robust engineering, data and cyber practices, leading to transformational results, including improved public service access/functionality.



Microsoft
Partner

Gold Cloud Platform
Silver Security

Our clients

We work with a range of public sector organisations:



Ministry
of Justice



Department
for Education



Department
for Work &
Pensions



Department
for Environment
Food & Rural Affairs



Government
Digital Service



Home Office



Government
Property
Agency



Ministry
of Defence



NHS
Business
Services
Authority



Our locations



Capabilities

Research & Design

Our Research and Design teams help our clients design accessible services that genuinely meet user needs, by;

- Gaining real user insights
- Better understanding user behaviours through quantitative and qualitative research
- Prototyping based on user needs
- Measuring usability
- Creating understandable content and user journeys

Product & Delivery

Our Product and Delivery teams take a user centred, agile approach to deliver the most value to users and customers, by;

- Defining the right Product Strategy and product structures
- Creating agile delivery models that focus on delivering prioritised needs and value first
- Analysing the needs of the business to ensure outcomes enable positive change

Engineering & Data

Our Engineering and **Data teams** ensure that your products and services create long term organisational success, by;

- Developing technical solutions that optimise business performance
- Creating reliable and flexible solutions that enable future organisational growth
- Harnessing the power and potential of data and AI

Flexible Delivery Models



Full Hippo team

Deploying full Hippo multidisciplinary teams and squads, and fully delivering outcomes on behalf of our sponsors.



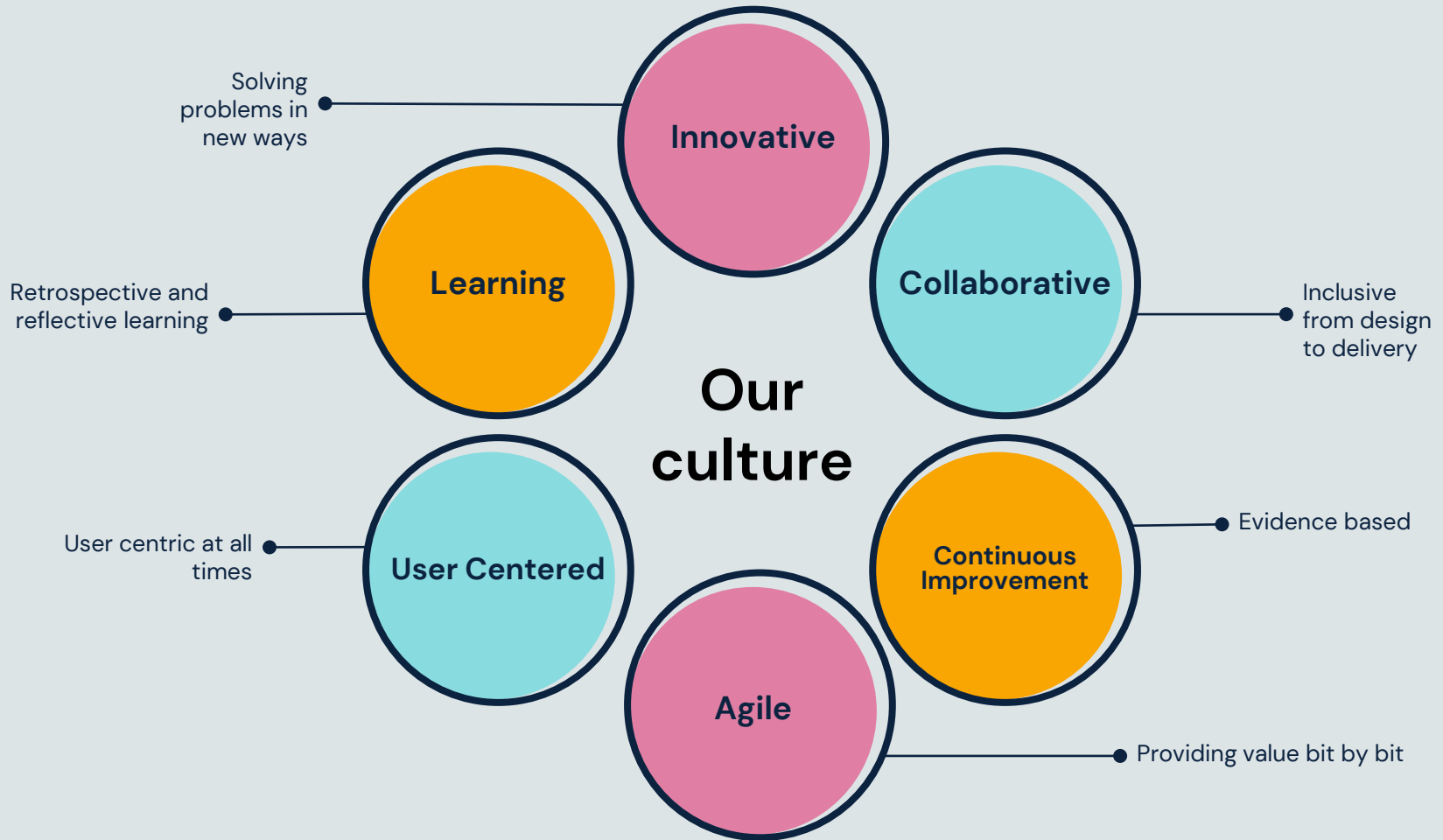
Part of the team

Adding our people and experience into client teams; providing coaching and mentoring, filling a capability gap, and/or leading teams.



Rainbow team

Collaborating with various different client and vendor teams to deliver as part of a successful 'rainbow team'.



Data Analysis as a Service

Data Analysis as a Service

Our Data Analysis as a Service offers organisations comprehensive data insights and actionable intelligence to drive better decision-making and strategic planning. Leveraging advanced analytics tools and techniques, we help uncover patterns, trends, and opportunities in your data to enhance service delivery. With a focus on quality, efficiency, and compliance, our tailored service ensures you maximise value from your data in AWS, Azure, and Google Cloud Platform to make data-driven decisions with ease, improving operational efficiency and service delivery.

Features

- Advanced data mining for in-depth analysis insights.
- Customisable dashboards for real-time data visualisation.
- Advanced visualisation tools like Looker, Power BI, and Tableau.
- Predictive analytics for future trend forecasting.
- Machine learning algorithms for data pattern identification.
- Natural language processing for text data analysis.
- Secure data storage and processing for safety and compliance.
- Data cleaning and preparation for accurate results.
- Seamless integration with existing data sources.
- Collaborative platforms for cross-departmental data analysis.
- Scalable solutions tailored to your data needs.

Benefits

- Enhanced decision-making through data-driven insights.
- Improved operational efficiency across public services.
- Increased ability to target resources effectively.
- Mitigated risks with predictive analytics.
- Quicker responses to changing demands and trends.
- Cost-effective strategies from data-driven planning.
- Improved public service delivery based on data analysis.
- Better citizen experiences through data-driven improvements.
- Compliance with UK data protection laws and regulations.
- Ongoing support and maintenance for sustainable success.

Hippo approach

- Service iterated and customised to meet specific needs
- Service supported with robust and documented business continuity and disaster recovery plans at an organisation and service level
- Service levels and support needs tailoring to meet business and user needs
- Matured onboarding and offboarding approach tailored to meet your needs, including ongoing support or aftercare what needed, including outage and maintenance management as required
- Service can be hosted by client or Hippo according to requirements
- Technical requirements, dependencies and constraints analysed at onboarding
- Data security and migration needs are fully met and assured through our ISO 27001 and Cyber Essentials plus certified approach
- Service delivered sustainably in line with our ESG commitments and 14001 certification

Thank you 🙌



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