Hippo G Cloud 14 Services

hippo

Hippo is a UK-based, sector-wide, digital service delivery partner, working alongside organisations including the BBC, DFE, DWP, MOJ, MOD and the NHS.

Our digital transformation approach bridges the gap between user-centred design principles and robust engineering, data and cyber practices, leading to transformational results, including improved public service access/functionality.

Our clients

We work with a range of public sector organisations:

Ministry of Justice

Department for Education

Department for Work & Pensions

Department for Environment Food & Rural Affairs

Government Digital Service

Home Office

Government Property Agency

Ministry of Defence

NHS

NHS Business Services Authority

BBC

hippo

Our locations

Edinburgh

Leeds

Manchester

Birmingham

London

Bristol

hippo

Capabilities

Research & Design

Our Research and Design teams help our clients design accessible services that genuinely meet user needs, by;

- Gaining real user insights
- Better understanding user behaviours through quantitative and qualitative research
- Prototyping based on user needs
- Measuring usability
- Creating understandable content and user journeys

Product & Delivery

Our Product and Delivery teams take a user centred, agile approach to deliver the most value to users and customers, by;

- Defining the right Product Strategy and product structures
- Creating agile delivery models that focus on delivering prioritised needs and value first
- Analysing the needs of the business to ensure outcomes enable positive change

Engineering & Data

Our Engineering and Data teams ensure that your products and services create long term organisational success, by;

- Developing technical solutions that optimise business performance
- Creating reliable and flexible solutions that enable future organisational growth
- Harnessing the power and potential of data and AI

hippo

Flexible Delivery Models

Full Hippo team

Deploying full Hippo multidisciplinary teams and squads, and fully delivering outcomes on behalf of our sponsors.
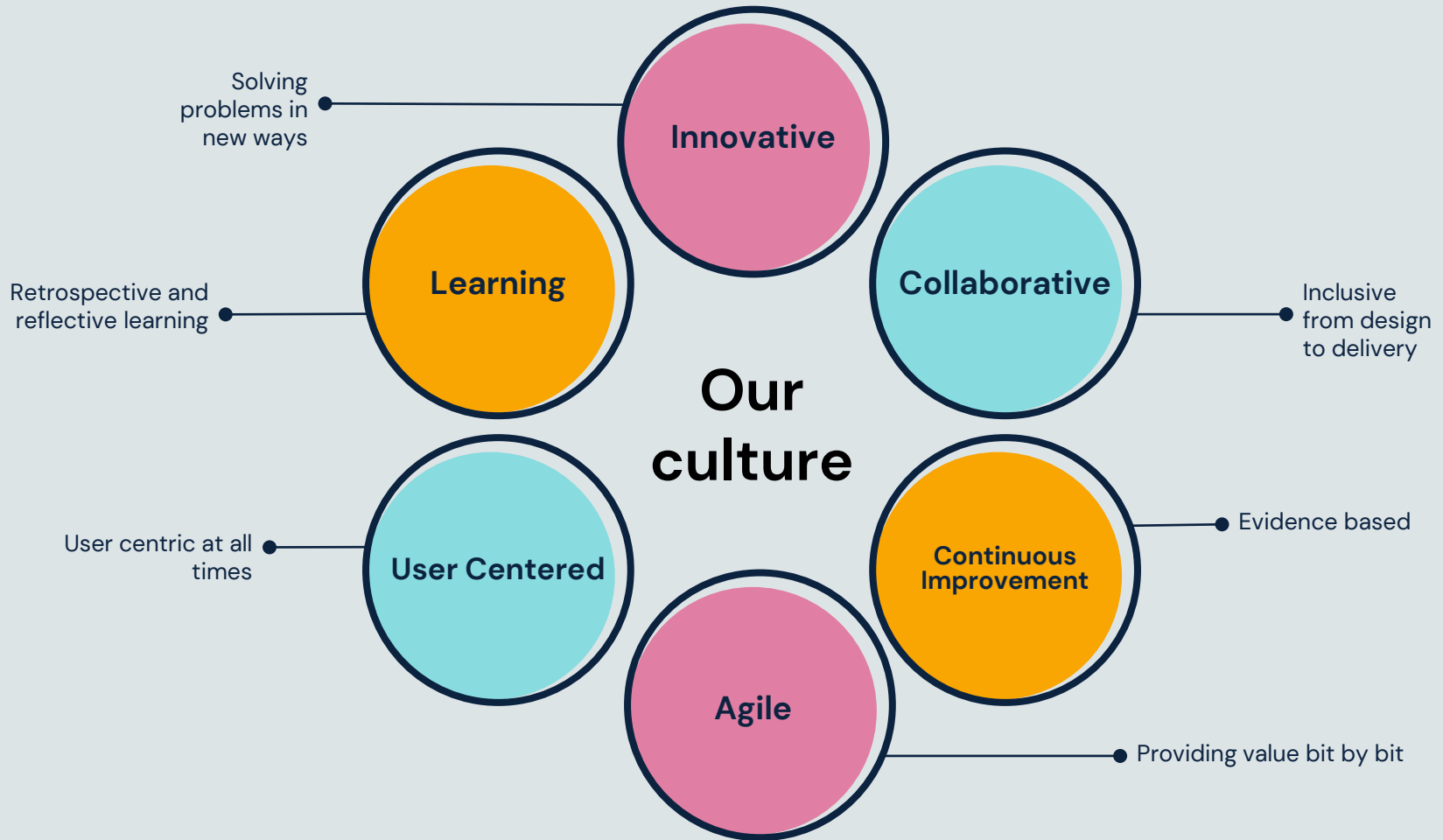
Part of the team

Adding our people and experience into client teams; providing coaching and mentoring, filling a capability gap, and/or leadings teams.

Rainbow team

Collaborating with various different client and vendor teams to deliver as part of a successful 'rainbow team'.

hippo

Our culture

- **Innovative** — Solving problems in new ways
- **Collaborative** — Inclusive from design to delivery
- **Continuous Improvement** — Evidence based
- **Agile** — Providing value bit by bit
- **User Centered** — User centric at all times
- **Learning** — Retrospective and reflective learning

Agile coaching

Agile coaching

Our service enables organisations to adapt Agile practices according to their needs. The approach helps embed sustainable practices, while our 'strategy-is-delivery' support helps apply theory and techniques.

Our experienced coaches are Agile practitioners who'll work with stakeholders throughout your organisation. Methodologies support Agile delivery and portfolio/programme-level planning.

Features

- Agile coaches with extensive public sector delivery experience
- Coaching to embed GDS standards/practices and cloud-based service delivery
- Agile maturity assessment/health indicators for leaders, teams and individuals
- Agile practitioners with coaching credentials work alongside internal teams/individuals
- Embeds Agile practices throughout strategy, programme and portfolio
- Flexible, bespoke offerings, leading to measurable goals and outcomes
- 'Pervasive learning' approach underpinned by contextual learning/practical experience
- Training products at introductory/team level, adapted to client context

Benefits

- Increases internal capability and retention of existing staff
- Supports culture change and transformation at all levels
- Visible impact – ability to increase productivity
- Embedded sustainable working practices responsive to changes in priorities
- De-risk delivery through approach that prioritises, delivering against demand
- Traceable measures and outcomes
- Bespoke and tailored offer ensures organisational relevance and maturity

hippo

Hippo approach

- Service iterated and customised to meet specific needs

- Service supported with robust and documented business continuity and disaster recovery plans at an organisation and service level

- Service levels and support needs tailoring to meet business and user needs

- Matured onboarding and offboarding approach tailored to meet your needs, including ongoing support or aftercare what needed, including outage and maintenance management as required

- Service can be hosted by client or Hippo according to requirements

- Technical requirements, dependencies and constraints analysed at onboarding

- Data security and migration needs are fully met and assured through our ISO 27001 and Cyber Essentials plus certified approach

- Service delivered sustainably in line with our ESG commitments and 14001 certification

hippo

Thank you ✊

🔗 opportunities@hippodigital.co.uk