



GCloud 14 Service Definition Document

Investigo Government Solutions

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UNLOCKING SERVICE DELIVERY

A cloud services delivery partner to rapidly deploy project, technical and commercial teams to deliver outcomes.

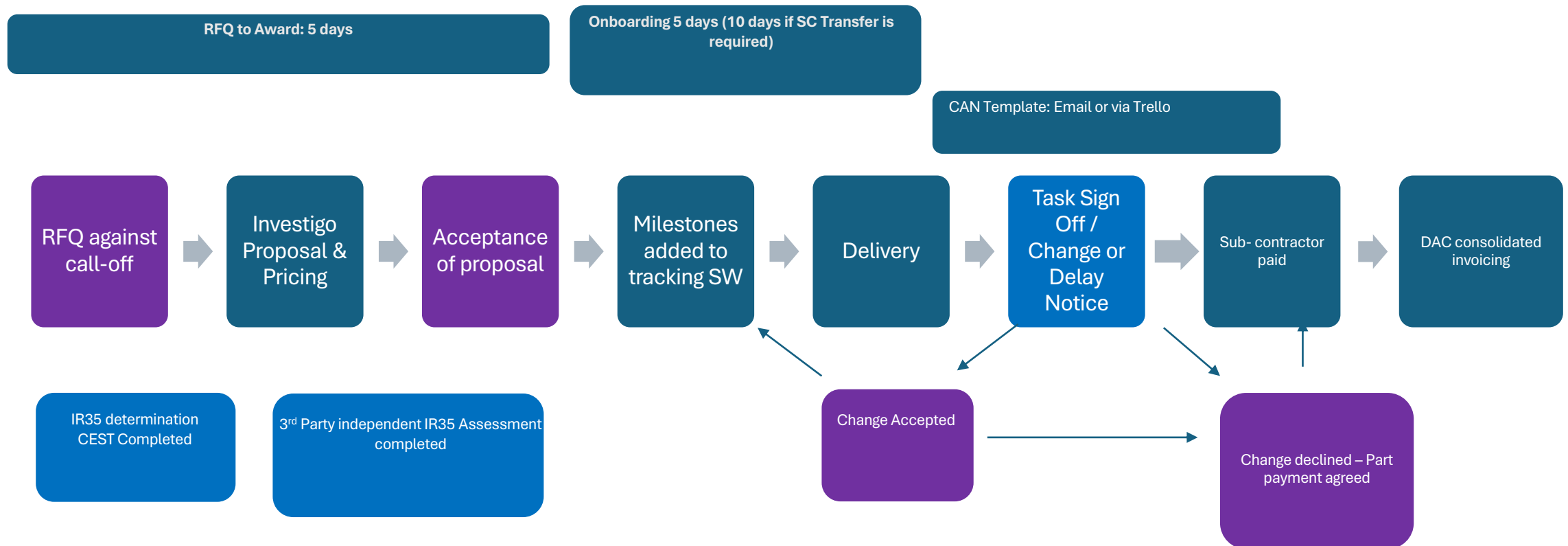
- Scoping and milestone mapping support
- Stakeholders retain direction
- One-team approach to work as a partner with civil service staff
- Collaboration with other suppliers for the benefit of public services
- Flexibility to change scope/team scale and profile without penalty
- Milestone delivery managed and accepted using proven processes and tooling
- Knowledge transfer and training to build in-house capability
- Evidence of proven cost savings through recent G-Cloud contract delivery

OUR EXPERIENCE

Some of our customers:



REQUIREMENTS AND CHANGE PROCESS



DELIVERABLES TRACKING

Trello

We use Kanban tooling as a simple visible tool for tracking delivery, change requests and approvals

IGS will use your preferred tooling and/or provide licenses for an agreed tool. We will deliver training workshops to Stakeholders, IGS staff and Sub-Contractors.

This method offers an instantly accessible audit trail for value for spend.

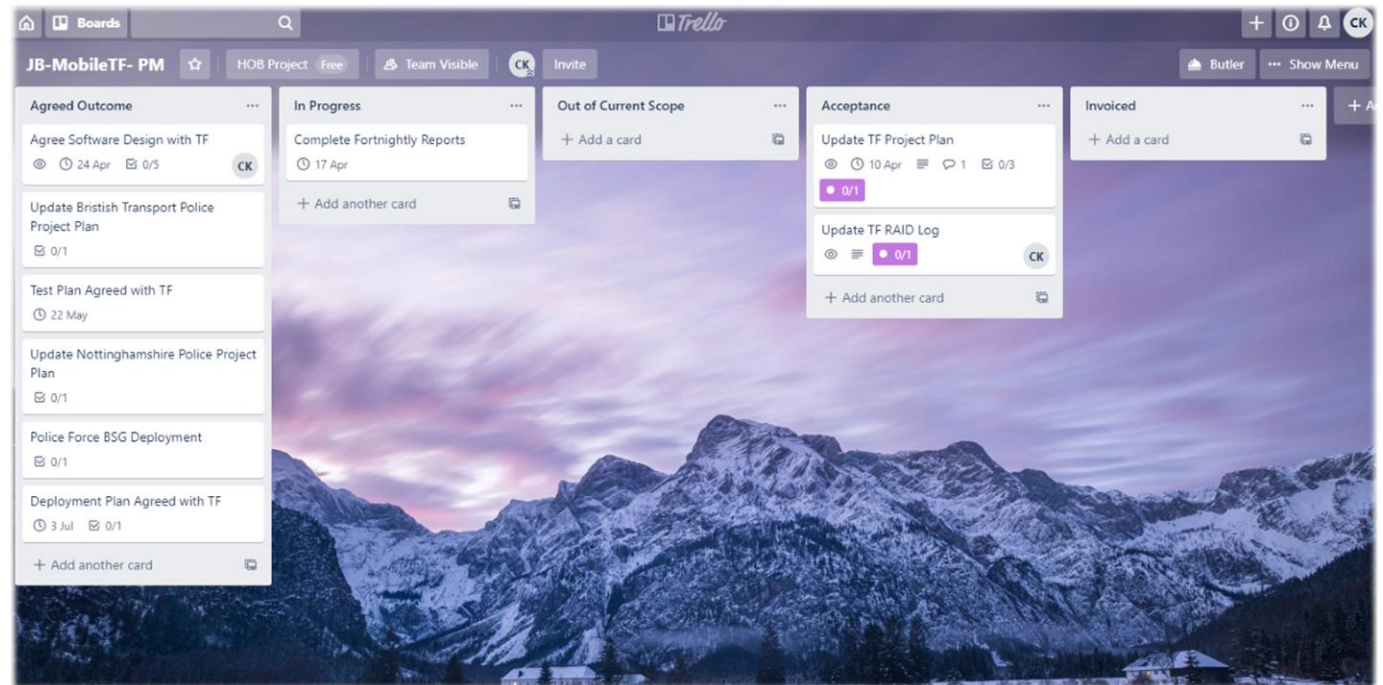
Outcomes

Progress

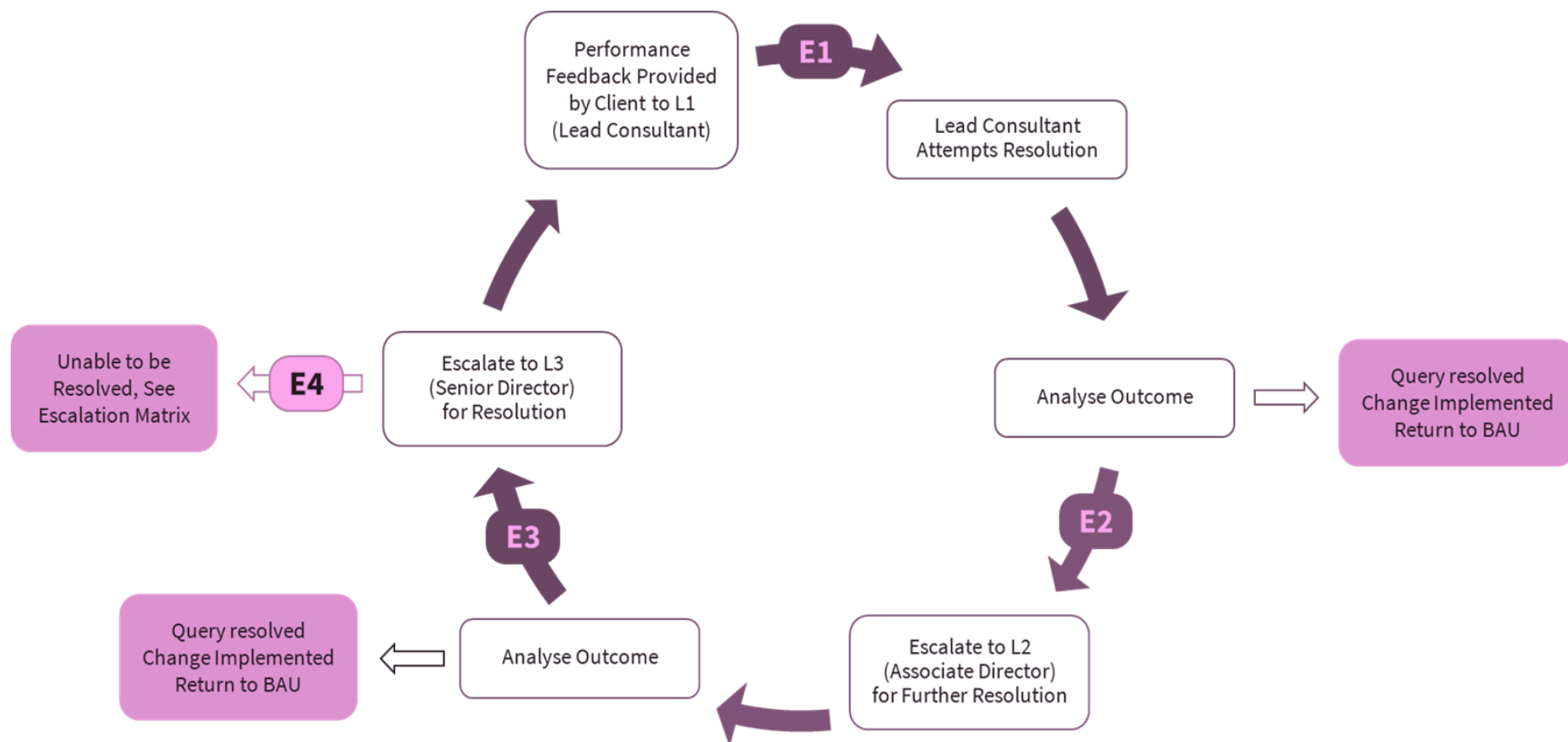
Change request

Acceptance (locked for Stakeholder use only)

Invoiced



PERFORMANCE MANAGEMENT



ADDED VALUE

Free Knowledge
Transfer and
Upskilling Sessions

Free Handover
Periods for
Substitutes

Free Culture and
Inclusivity
Workshops