



# G CLOUD 14 PRICING DOCUMENT

## WORK PACKAGES

Customers should contact Gemserv to allow a package of work to be scoped and agreed between the parties. This will form the basis of the order and be subject to Gemserv's standard terms and conditions.

We are committed to working with our clients to find the most appropriate commercial model for the required service with focus on ensuring value for money. Whilst all of our pricing is resource based, we are able to offer pricing for defined packages of work on a firm/fixed basis or Time & Materials (T&M) or a combination of both models using our published SFIA rate card.

## GENERAL TERMS

CONSULTANT'S WORKING DAY	8 hours
WORKING WEEK	Monday to Friday excluding national holidays
OFFICE HOURS	08:00 – 18.00, Monday to Friday
TRAVEL AND SUBSISTENCE	<p>Typically included in the day rate and for a designated Customer location.</p> <p>For work conducted at other locations the Customer's travel and subsistence policies, rates and processes shall apply.</p>
PROFESSIONAL INDEMNITY INSURANCE	Included in the day rate