



CLOUD TRANSFORMATION

SERVICE DEFINITION
G-CLOUD 14





SERVICE OVERVIEW



In a world that's constantly evolving, the cloud — and all its interconnected components — continuously undergo innovation. To remain at the forefront of this transformation, Gemserv leverages its cloud expertise, extensive industry insights, and strategic partnerships. We specialise in integrating, automating, managing, and delivering outcomes that drive innovation and foster growth.

Our cloud transformation programme will seek to:

- Support our clients in modernising the operating models to take advantage of technology and digital change
- Seek to establish the best fit cloud transformation model based on the organisations operating model and future targets, including flexibility and scalability
- Deliver a robust transformation programme that places data migration at the heart the change, along with security
- Ensure that the cloud transformation provided innovation and agility, including access to tools and applications that enhance innovation and better use of data

**WE KNOW
EVERY
CLIENT IS
UNIQUE**



At Gemserv we are experts in cloud transformation. Our many years of expertise has enabled us to build bespoke tools and methodologies in implementing these solutions across our Public Sector clients.

An overview of the tools and methodologies we use are listed below:

- Digital Maturity Model: Applying a maturity model analysis enables an assessment on current digital maturity and the gap to the required posture. This can be the basis of a road map to instigate cloud transformation.
- Building a cloud transformation programme based on current infrastructure and desired outcome.
- Assessment of cloud models and selecting the best fit for the organisation based on customer service, efficiency, investment and scalability targets.
- Cyber security and compliance will be a key feature of any cloud transformation programme. This area will recognise that a shift to new way of working, using technology, applications and interfaces requiring security to be built into the design of programme and processes.
- Establishing clear governance on the design, management and change process for infrastructure will be critical for driving ongoing benefits and ensures the infrastructure remains in line with business change.





SERVICE FEATURES





SERVICE FEATURES

- Definition of Cloud strategy, adapted to your needs and scalable
- Selection of the best partners, technologies and tools
- Optimisation of IT costs and maximisation of your economic performance
- Operational management and security of your migrations to the Cloud
- Development of the skills of your teams
- Detailed planning and execution of your cloud transformation program
- Protect your applications against vulnerabilities, data loss and downtime
- DevOps tools and processes that ensure efficient Cloud Native adoption
- Adopt an agile cloud operating model, driving operational efficiencies
- Upskill the organisation and change your culture to better operate





SERVICE BENEFITS



SERVICE BENEFITS

- Easily adjust resources to meet demand without hefty upfront investments
- Pay-as-you-go model reduces hardware and maintenance costs
- Robust measures protect data against cyber threats
- Real-time collaboration tools boost productivity
- Access cutting-edge technologies for rapid Innovation and adaptation
- Speed to Market, Cloud makes market adaptation lightning fast
- Cloud agility gets data working for you as never before
- New ways to exchange data and build transformative products



WHY
GEMSERV?

WHY GEMSERV?

20+ years of serving the UK Public Sector

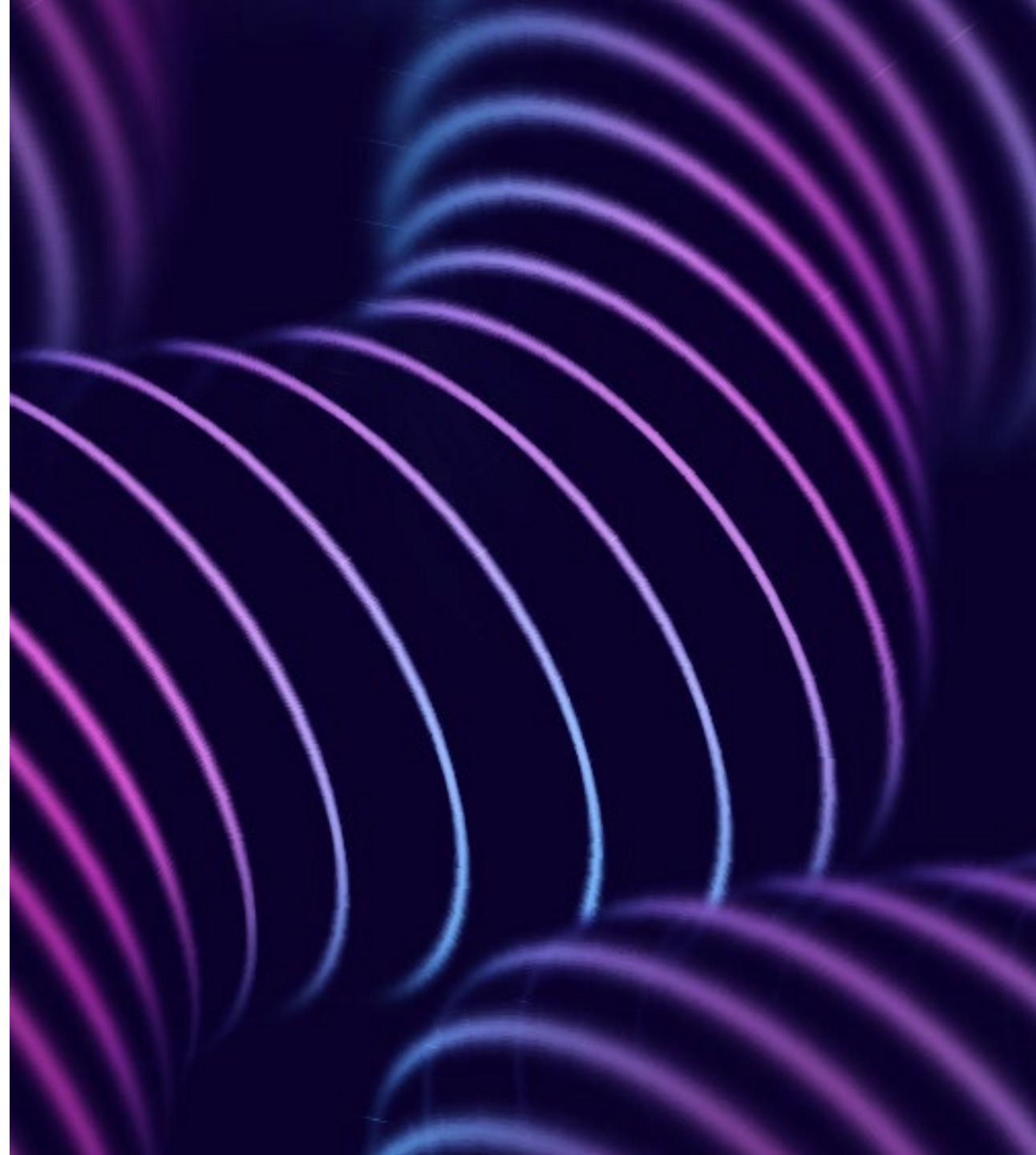
Proven experience in **translating Government policy**
into **national schemes**

Experts in **cyber security** of UK Critical National
Infrastructure

B-Corp accredited business demonstrating our
commitment to performance and accountability

Experts in **environment and sustainability**, and bringing
it into our Social Value

Delivered **digital and data transformation** programmes
across public sector to drive innovation



GEMSERV CYBER SECURITY & DATA PRIVACY SERVICES



4. Cyber Managed Services

- Vulnerability management
- Incident response & management
- 24/7 security monitoring/SOC
- Third party management
- Defensive cyber monitoring
- Identity & access management
- OT cyber services
- Risk treatment & management

3. Cyber Threat intelligence

- Cyber threat intelligence reporting
- Scanning the client's external environment & suppliers
- Providing intelligence reports on the threat trends based on activities in, for example, deep web, dark web, social media

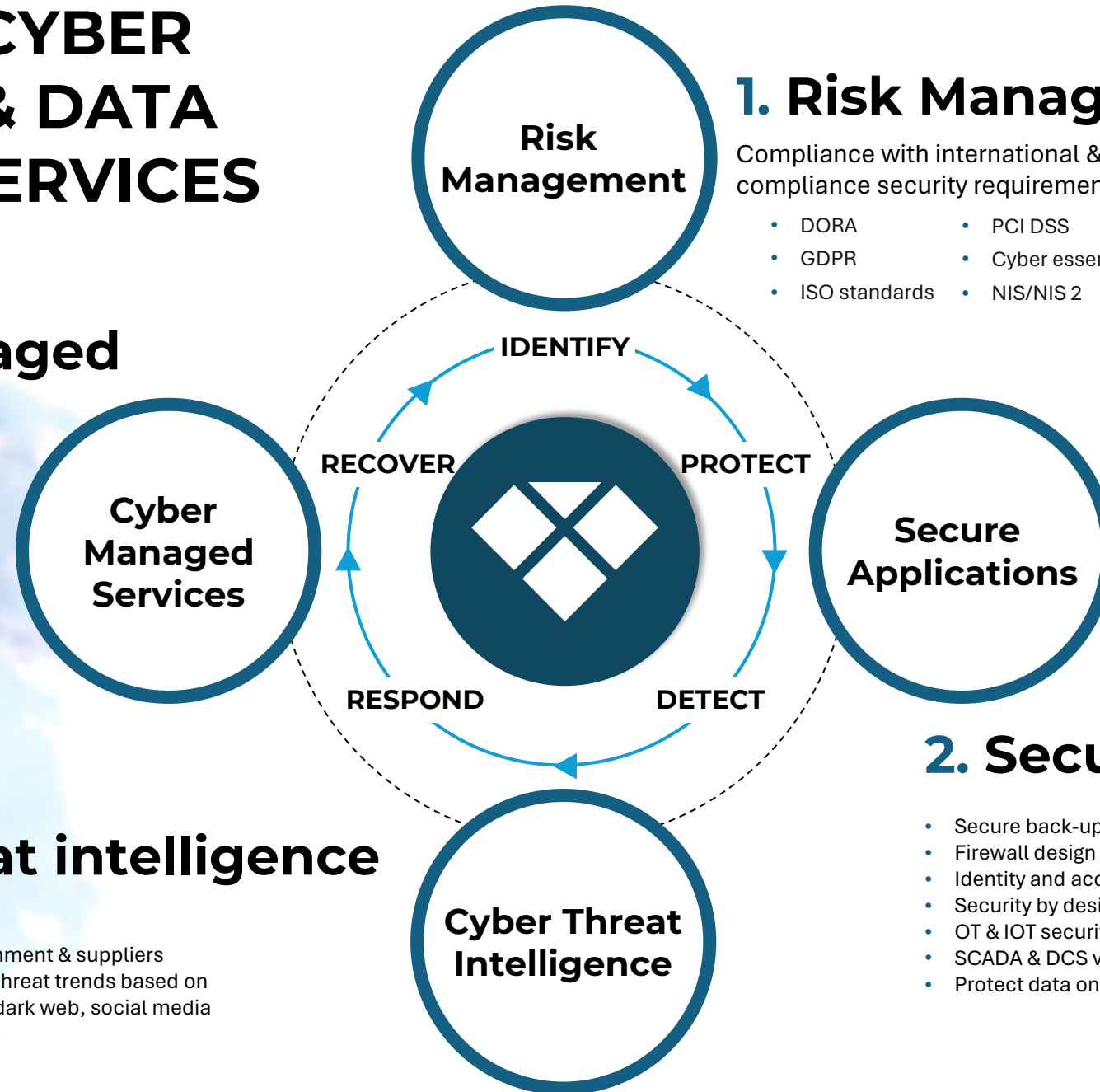
1. Risk Management

Compliance with international & regional regulatory & compliance security requirements, where applicable, present in:

- DORA
- PCI DSS
- SOC 2
- CCPA
- GDPR
- Cyber essentials
- NIST
- HIPPA
- ISO standards
- NIS/NIS 2
- DSPT
- CIS Controls

2. Security Architecture

- Secure back-up and recovery design and configuration
- Firewall design and configuration
- Identity and access management solution design
- Security by design in applications & platforms
- OT & IOT security design, controls & monitoring
- SCADA & DCS vulnerability evaluation
- Protect data on applications & systems



SERVICE FEATURES

