

**G-Cloud 14 – Cloud Support  
Service Definitions  
April 2024**

## **1. About Us**

AMSA InfoSec Ltd is a professional services organisation providing specialist information assurance, secure architecture, and cyber security resiliency consultancy to public and private sector organisations in the UK.

AMSA InfoSec has experience in providing a wide range of specialist services for Cloud based solutions.

All our consultants hold SC clearance and a minimum of two industry recognised professional certifications.

## **2. Pricing**

Please refer to the AMSA InfoSec Pricing Document for resource rates. AMSA InfoSec pricing is based on the AMSA InfoSec Standard Rate Card which is a fixed daily rate. A consultant will be provided based on the SFIA Level expectations of the engagement and availability.

## **3. Invoicing Process**

Invoices will be submitted monthly subject to our terms and conditions. Payments can be made by BACS or purchase order; payment is expected within 30 days.

## **4. Customer Responsibilities**

Customer is to ensure any dependant or relevant organisational resources are available to work with AMSA InfoSec for the service to be delivered.

## 5. Services

<b>Service name</b>	<b>Governance, Risk and Compliance (GRC)</b>
<b>Service description</b>	Our highly skilled and experienced Governance, Risk and Compliance (GRC) consultants will develop and integrate a collection of capabilities that will enable your organisation to reliably achieve objectives, address uncertainty and act with integrity.
<b>Top features</b>	<ul style="list-style-type: none"> <li>▪ Transparent governance framework for security.</li> <li>▪ Policies, processes, and procedures to support risk management.</li> <li>▪ Compliance with legislation, regulation, or industry best practices.</li> <li>▪ Highly experienced consultants delivering service.</li> </ul>
<b>Business benefits</b>	<ul style="list-style-type: none"> <li>▪ A defined and documented security strategy.</li> <li>▪ Improved visibility into security posture of organisation.</li> <li>▪ Improved security culture and awareness.</li> <li>▪ Tailored to meet the needs and priorities of your organisation.</li> </ul>

<b>Service name</b>	<b>Cloud Security Architecture</b>
<b>Service description</b>	<p>Our highly skilled enterprise security architects will define an enterprise security architecture and data security model for your organisation based on the SABSA methodology.</p> <p>You will be provided with comprehensive advice, guidance and a report detailing your enterprise security architecture framework based on the SABSA methodology.</p>
<b>Top features</b>	<ul style="list-style-type: none"> <li>▪ Highly experienced consultants delivering service.</li> <li>▪ SABSA and CISSP certified Architects delivering service.</li> <li>▪ Establishment of an enterprise-wide security culture.</li> <li>▪ Development of a framework that incorporates existing organisational frameworks from which you will be able to design solutions for new problems.</li> </ul>
<b>Business benefits</b>	<ul style="list-style-type: none"> <li>▪ Business-driven enterprise security and information assurance architectures.</li> <li>▪ Risk and opportunity focused security and information assurance architectures.</li> <li>▪ Ability to deliver security solutions that traceably support business initiatives.</li> <li>▪ Flexible service tailored to the needs and priorities of your organisation.</li> </ul>

<b>Service name</b>	<b>Cloud ITHC Management</b>
<b>Service description</b>	<p>Our highly skilled and experienced consultants will define your ITHC scope, search for an appropriate ITHC provider and manage a remedial action plan.</p> <p>We can optionally provide remediation assurance using industry standard tools for vulnerability assessment and penetration testing, prior to formal retesting.</p>
<b>Top features</b>	<ul style="list-style-type: none"> <li>▪ Highly experienced consultants delivering service.</li> <li>▪ We will create an ITHC scope based on your principal security concerns and have a pre-defined list of security concerns we have defined over the years.</li> <li>▪ We will carry out a search for an ITHC provider to meet your budget, timescales, and security requirements.</li> <li>▪ We will create and manage a remedial action plan and support with the technical implementation of recommendations from the ITHC.</li> </ul>
<b>Business benefits</b>	<ul style="list-style-type: none"> <li>▪ Awareness and management of vulnerabilities.</li> <li>▪ Compliance with industry or sector specific standards.</li> <li>▪ Flexible service tailored to the needs and priorities of your organisation.</li> <li>▪ We have experience in managing remediation work across third-party suppliers and service providers.</li> </ul>

<b>Service name</b>	<b>Cloud Compliance Assessment</b>
<b>Service description</b>	<p>Our highly skilled and experienced consultants will carry out compliance assessments for your solution or services against industry or sector specific standards, policy or guidance such as:</p> <ul style="list-style-type: none"> <li>▪ ISO 27001/27002</li> <li>▪ Cyber Essentials Scheme (CES)</li> <li>▪ IASME Information Security Standard</li> <li>▪ Cloud Security Principles (CSP)</li> <li>▪ HMG Security Policy Framework</li> <li>▪ Center for Internet Security (CIS) Benchmarks</li> <li>▪ Building Security In Maturity Model (BSIMM)</li> </ul> <p>You will be provided with comprehensive advice, guidance and a report identifying where compliance can be asserted based on documentary evidence or observations provided by your organisation and any compliance gaps we have identified.</p>
<b>Top features</b>	<ul style="list-style-type: none"> <li>▪ Highly experienced consultants delivering service.</li> <li>▪ Certified security and information risk advisors and systems security managers delivering service.</li> <li>▪ Our consultants can optionally work with you to use the compliance assessment output to define a plan for certification (where relevant and applicable).</li> </ul>
<b>Business benefits</b>	<ul style="list-style-type: none"> <li>▪ Our service provides a cost-effective compliance assessment process.</li> <li>▪ Compliance with industry or sector specific standards.</li> <li>▪ Flexible service tailored to meet the needs and priorities of your organisation.</li> </ul>

<b>Service name</b>	<b>Cyber Security Monitoring</b>
<b>Service description</b>	<p>Our highly skilled and experienced consultants will design a cyber security monitoring capability that includes :</p> <ul style="list-style-type: none"> <li>▪ Documenting a baseline security monitoring policy detailing the events and event attributes that need to be recorded and alerted upon in order to support cyber security monitoring, forensics and threat intelligence requirements.</li> <li>▪ Defining a logging architecture for cyber security event logs that meets organisational and local technical and security requirements.</li> <li>▪ Providing professional advice and guidance on implementing and integrating the documented baseline cyber security monitoring policy and logging architecture with existing organisational people, process and technology.</li> </ul>
<b>Top features</b>	<ul style="list-style-type: none"> <li>▪ Documented policy and processes to support security monitoring.</li> <li>▪ Traceability of risks to event recording and alerting requirements.</li> <li>▪ Risk scenario workshops to test end-to-end capability.</li> <li>▪ User education and training.</li> </ul>
<b>Business benefits</b>	<ul style="list-style-type: none"> <li>▪ Traceability of monitoring requirements to risks.</li> <li>▪ Increased visibility and situational awareness.</li> <li>▪ Technology vendor agnostic capability.</li> <li>▪ Highly experienced security monitoring consultants delivering service.</li> </ul>

<b>Service name</b>	<b>DevSecOps Maturity Assessment</b>
<b>Service description</b>	<p>Our highly skilled and experienced consultants will review and assess your organisation's DevSecOps maturity against principals found within industry maturity models, encompassing but not limited to disciplines such as:</p> <ul style="list-style-type: none"> <li>▪ Culture (relationship and collaboration between teams).</li> <li>▪ Automation.</li> <li>▪ DevSecOps toolchain.</li> <li>▪ Patch and vulnerability management.</li> <li>▪ Depth of static and dynamic code analysis.</li> <li>▪ Secrets management.</li> <li>▪ Logging and monitoring.</li> </ul>
<b>Top features</b>	<ul style="list-style-type: none"> <li>▪ Documented maturity assessment and improvements roadmap.</li> <li>▪ Independent assessment against industry maturity models.</li> <li>▪ Provides useful input into risk assessments and technology roadmaps.</li> <li>▪ Highly experienced consultants delivering service with DevOps and DevSecOps experience.</li> </ul>
<b>Business benefits</b>	<ul style="list-style-type: none"> <li>▪ Improved visibility and benchmarking of DevSecOps maturity.</li> <li>▪ Technology vendor agnostic assessment.</li> <li>▪ Identification of skills and technology gaps.</li> <li>▪ Flexible service tailored to meet the needs and priorities of your organisation.</li> </ul>