

Change & Transformation - Cloud - Gravitas Consultancy Solutions

Service Definition Document



Contents

Overview

Services

Overview of Sectors & Services

Specialists

Consultants we can provide

Contact



Overview of sectors

01 Social Housing, Local Authorities, Government, Transport & Combined Authorities

02 Higher & Further Education

03 NHS & Healthcare

04 Charities/ NPO

Gravitas Consultancy Solutions
serious about solutions

www.gravitasgroup.com

Respect | Integrity | Passion | Excellence

Overview

Service Definition

Gravitas provides consultancy services across the Public and Not for profit Sector, supporting customers with the below when they are migrating, implementing or upgrading their Cloud hosted Systems:

- Planning
- Delivery
- Business Alignment
- Adoption

This includes the end – to – end:

- Change management, including benefit realisation
- Training
- Project and Programme governance
- Project and Programme management
- Business/ process analysis
- Business/ process architecture/ design

Services

Gravitas provides consultancy services supporting customers with the below, which is associated with the migration, implementation and upgrade of cloud hosted systems:

- Planning
- Delivery
- Business alignment
- Adoption

As part of this service, we can provide consultants with strong Strategy, Design and Business Analysis skills who can facilitate the planning of these projects by collecting technical (functional and non-functional) and non-technical requirements.

Our consultants also specialise in process analysis to ensure the business aligns with the new solution to optimise impact; this includes:

- Process mapping/analysis (AS IS)
- Process design (TO BE)

We provide consultants who offer discovery services to help clients identify business requirements, conduct gap/risk analysis, and support with the process of tendering for a new solutions and technologies.

Service overview

01 Features

- Extensive experience delivering end to end implementation/upgrade programmes
- Track Record of delivering to 60+ Public Sector/NPO Organisations
- Fast deployment
- Expertise in delivering end to end change management programmes/projects
- Expertise in Business & Process analysis, Architecture & Design

02 Benefits

- Rapidly deploy specialist consultants
- SOW delivery model prevents scope creep
- Time & Materials delivery model means you maintain control
- In-depth knowledge of the PS/NPO Sector
- Outcome/Milestone based delivery model provides additional security
- Dedicated Account Manager

Specialist Consultants

Highly skilled and experienced
within the Industry

Change and Transformation (Business, Technology, Process)

- Programme Management
- Project Management
- Business Analysis
- Change Management
- Process Change
- Cutover Management
- Benefits Realisation
- Technical specialists

CONTACT US

PLEASE REACH OUT!



Liz Ellis

Associate Director

 01616670700

 l.ellis@gravitasgroup.com

 www.gravitasgroup.com

