

# SERVICE DEFINITIONS



Crown  
Commercial  
Service  
*Supplier*

Business as Unusual



**PRIVACYSOLVED**  
*Protect / Connect / Innovate*

# OUR SERVICES

In a world where digital attacks are a daily occurrence, we allow you to do business as usual, even if it is far from it.

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## ABOUT PRIVACYSOLVED

**PrivacySolved is a premier global data governance, cybersecurity and artificial intelligence governance professional services firm based in London and Dublin.**

We offer expert guidance on global data governance, cybersecurity, data breach response, Responsible AI, and information management worldwide. With a seasoned team spanning two offices and supported by external partners, including a law firm, we deliver comprehensive solutions tailored to our clients' needs. With over 20 years of experience across key sectors such as finance, technology, government, ecommerce, healthcare, and manufacturing, we've served a diverse clientele including major banks, fintech companies, insurers, government bodies, multinational corporations, and biotechnology firms.

We specialise in eDPO and EU/UK Data Protection Representative services, DPOaaS, and global data privacy consulting. Our expertise includes data breach and cybersecurity incident planning and response worldwide. Additionally, we offer comprehensive legal and regulatory support, consulting, strategy advice, data governance, new technology reviews, and supply chain risk analysis. And our reputation for impact assessments, privacy by design analysis, digital transformation projects, cloud services, and AI compliance is well-established.

PrivacySolved employs a holistic approach blending regulatory, legal, IT, project management, audit, and business analysis expertise. Our team holds IAPP certifications (FIP, CIPP/E, CIPP/US, CIPT, CIPM) and other relevant qualifications such as Data Protection, Prince 2, Agile project management, CISSP, CISA, and technical IT certifications. Client data is securely stored on EU-based servers with audit trails, adhering to ISO27001 and Cyber Essentials Scheme standards. We collaborate with partners and vendors who meet approved standards and certifications.



■ Global Data Privacy  
Services, GDPR & CCPA/  
CPRA Expertise

## Global Data Protection & Privacy

PrivacySolved offers comprehensive support for organisations to comply with global data privacy laws, including GDPR, ePrivacy regulations, and best practices in information governance. Our team specialises in implementing a risk-based approach to data governance, focusing on protecting personal data, PII, and high-risk processing. We assist in managing risks associated with supply chains and service partners, blending legal, compliance, risk, technical analysis, audit techniques, and information security standards to ensure robust protection measures are in place.

### Scope and Deliverables

- Global data privacy law compliance
- EU/UK GDPR compliance and other key laws (China PIPL, Brazil LGPD, California CCPA/CPRA)
- Strengthen information security and cybersecurity resilience
- Guidance from key regulators worldwide
- International personal data transfer advice and risk assessment
- Data breach response support

### Benefits

- Enhanced engagement for service users, staff, and supply chain
- Operationalisation of high data privacy standards
- Implementation of regulator guidance to minimise data risks
- Future-proofing systems against legal and policy changes
- Reduction of data breach risks, regulatory actions, and litigation

Rate Card: B





## External Data Protection Officers (eDPO) & EU/UK Data Protection Representatives



# Data Protection Officers (DPO)

Global data governance laws, including GDPR, require businesses to appoint Data Protection Officers (DPOs) for compliance oversight, advice, and liaison with regulators. Our flexible services cover DPO tasks for risk-based governance and innovation, offering options like eDPO, DPOaaS, Interim DPO, and spDPO. Additionally, we provide EU and UK Data Protection Representatives for foreign companies to manage local risks.

### Scope and Deliverables

- Highly qualified DPOs: FIP, CIPP/E, CIPM, CIPT, CIPP/US, ISEB
- GDPR compliance
- Compliance with all other global laws requiring DPOs
- Advisory and sign-off on Privacy Impact Assessments (PIAs) and Data Protection Impact Assessments (DPIAs)
- Monitoring and maintenance of Records of Processing Activities (ROPA)
- Promotion of training, awareness, and policy/procedure updates
- Leadership in data breach responses

### Benefits

- Minimise privacy, data protection, and cybersecurity risks
- Promote data accountability within supply chains and technology partnerships
- Provide specialised expertise to manage and mitigate data risks
- Spearhead response efforts to personal data and cybersecurity breaches
- Offer independent, hands-on oversight
- Access top-tier legal counsel and regulatory support

Rate Card: B



## Artificial Intelligence (AI) & New Technology Data Protection

# Artificial Intelligence

PrivacySolved enhances data governance, data privacy, ethics, and cybersecurity in Artificial Intelligence (AI), Data Science, Machine Learning (ML), Deep Learning (DL), and emerging technologies. We offer Data Science team support, Ethics Committee assistance, DPO services, GDPR/AI Act compliance audits, algorithm transparency assessments, and AI audits to meet global standards. Leveraging partnerships with leading privacy and cyber tech firms, we provide cutting-edge solutions. Additionally, we advise on digital transformation, data analytics, the metaverse, and emerging technologies.

### Scope and Deliverables

- Enhance AI governance, ethics, and cybersecurity
- Proficient PhD and Masters-level design and implementation teams
- AI Audits, Risk Assessments, GDPR Gap Analysis, DPIAs, and remediation
- Ensure compliance with global laws and best practices

Rate Card: A

### Benefits

- Create reliable AI and new tech services:
- Ensure compliance with global standards
- Case Study: Supported a £20 billion data analytics project with AI, new tech, DPO, and DPIA assistance.

### Case Study

PrivacySolved provided AI, new technology, DPO and DPIA support to a data analytics project to merge data from 12 organisations, with a combined budget of £20 billion. Special category data, transport, security, law enforcement, trade data and information were included.



# Data Protection and GDPR for Public Bodies

PrivacySolved is your trusted partner for Data Protection and GDPR compliance. Serving Healthcare Bodies, all NHS entities, Clinical Commissioning Groups (GPs), Local Authorities, Universities, and Colleges, our seasoned team excels in resolving critical issues such as online services compliance, consent management, confidentiality, subject access requests, data transfers, data breach response, and seamless communication with regulatory bodies. Organisations can opt to enlist the expertise of an External Data Protection Officer (eDPO) with specialised sector knowledge for a predetermined number of days each month or take advantage of our efficient "Email Your DPO" (eyDPO) service.

## Scope and Deliverables

- Expert DPOs boasting top certifications including FIP, CIPP/E, CIPM, CIPT, and ISEB
- Tailored GDPR and Data Protection Act 2018 assistance for specific industries
- eDPO / eyDPO services assure compliance with GDPR, DPA 2018, and ICO regulations
- Facilitate health organisations' Data Security and Protection Toolkits (DSPT) completions
- Empower universities with comprehensive support across data transfers, cybersecurity, online compliance, and vendor management
- Support local authorities with online compliance, HR matters, CCTV oversight, consent procedures, and addressing common inquiries with precision and expertise

## Benefits

- Elevate your data protection, GDPR compliance, cybersecurity, and overall data integrity with the support of versatile external experts
- Select the eDPO service options, best tailored to your organisational needs—whether it's full-time, part-time, or on-demand
- Utilise our eyDPO service, delivering independent and adaptable email support for all your GDPR, data protection, information management, or cybersecurity inquiries
- Experience the flexibility of our tailored plans, meticulously designed to align with your organisation's unique requirements and budgetary constraints.

Rate Card: C



## Cybersecurity & Data Breach Response

# Cybersecurity & Data Breach Response

In recent years, incidents of data loss, security breaches, and cyberattacks have surged in scale, frequency, and complexity, leading to substantial financial and operational impacts. Phishing, malware, ransomware, cybercrime, and social engineering are the primary causes. Our service assist businesses in effectively planning, practising, and responding to data breaches. PrivacySolved offers multidisciplinary teams or individual specialists to bolster cyber resilience capabilities within organisations.

### Scope and Deliverables

- Conduct information security breach planning, tests, and simulations
- Offer real-time data breach response teams or individual specialists to augment internal teams
- Ensure compliance with cybersecurity laws, critical infrastructure regulations, and security standards
- Adhere to data privacy laws, UK NCSC, US NIST guidelines, and regulator mandates
- Monitor and provide guidance on emerging cyber threat intelligence

### Benefits

- Swift responses to personal data and security breaches
- Specialised expertise in mitigating cybersecurity risks
- Independent, practical, and peer-reviewed best practices
- Mitigate the risk of data loss, complaints, and legal actions
- Cost savings, trust building, and enhanced engagement from users, staff, partners, and the supply chain

Rate Card: A



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