

GOVERNMENT SERVICE STANDARD ASSESSMENT ASSURANCE

G Cloud 14 Service Definition Document



A photograph of two men in a modern office environment. The man on the left is wearing a dark blue polo shirt and glasses, looking at a computer monitor. The man on the right is wearing a white t-shirt and glasses, looking towards the monitor. The monitor displays lines of code. The background is slightly blurred, showing other office desks and equipment. The overall scene is dimly lit, with a dark overlay on the right side of the image.

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The Digital By Default Service Standard has transformed the Government's online presence. However, achieving the standard remains a hurdle that can cause delays and result in serious reputational consequences. **AND Digital** can help de-risk your project, upskilling teams and providing a comprehensive readiness assessment to improve the likelihood of success.



SERVICE FEATURES

- Highly experienced assessment expert review of your service against service-standard-criteria
- Detailed tracking of risk levels against individual standards
- Expert standards compliance advice and upskilling for your team
- Preparation practise through mock assessments and coaching
- Future-proof teams, equipping them with skills to navigate future assessments
- Coaching around how to prepare and present evidence at assessment



SERVICE BENEFITS

- Dramatically improve your ability to smoothly/efficiently achieve the Service Standard
- Avoid delays and blockers caused by lack of compliance
- Avoid the necessity for costly rework or emergency remediation
- Mitigate the negative reputational risk of failing to achieve compliance
- AND Digital has extensive experience guiding teams through service assessments



KEY CASE STUDY EXAMPLES



Planning
Inspectorate

AND teams worked alongside the Planning Inspectorate to help them pass their GDS Service Assessments with flying colours; upskilling their teams, providing guidance, specialist support and practical methodologies to ensure their service delivers successful outcomes and meets the needs of users at every stage.



Ministry
of Defence

Our consultants supported the MOD to ensure they pass their GDS Service Assessments; guiding them, deepening their understanding and giving them the tools, methodologies and confidence to create exemplary Digital by Default compliant services.



ABOUT **AND** Digital

It's time to unlock greater value - faster.

AND Digital is a UK company built from the ground up to **accelerate digital delivery** - empowering organisations to deliver better, more efficient digital services and products today.

At the same time, we combine our technical expertise with an award-winning learning ethos. This means that even as we're helping clients ship best-in-class services, we're also helping to build the high performing digital teams and capabilities they need for continued success tomorrow.

The result?
Greater value from digital, delivered faster.



UK-wide service delivery with 9 AND offices located across the country.



600+ Agile digital experts across product, technology, UX, delivery and data.



Onshore teams, co-located or remote, work alongside your in-house experts.



Multi-cloud expertise with AWS, Azure and Google Cloud certification.



200+ tech agnostic engineers to deliver smarter solutions - fast.



You retain the intellectual property for the services and products we build.



Transparent pricing and a service designed to adapt fast to your evolving needs.



Wide-ranging experience across sectors and highly regulated environments.



Ranked Outstanding for engagement and 10th Best Company to Work For in UK.*

CONTACT

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