

DATA GOVERNANCE ASSESSMENT AND DESIGN

G Cloud 14 Service Definition Document



A photograph of two men in an office setting. The man on the left, wearing a dark blue polo shirt and glasses, is looking at a computer monitor. The man on the right, wearing a white t-shirt and glasses, is also looking at the monitor. The monitor displays lines of code. The background is slightly blurred, showing other office desks and a red pillar. The text 'DATA GOVERNANCE ASSESSMENT AND DESIGN' is overlaid in large white letters.

DATA GOVERNANCE ASSESSMENT AND DESIGN

DATA GOVERNANCE ASSESSMENT AND DESIGN

ANDigital designs and delivers data governance frameworks to enable effective control of an organisation's data. Without proper governance processes, data quality can suffer, making it hard to manage and reducing people's trust in it. We work to put in place the required frameworks that solve these issues for your organisation.



SERVICE FEATURES

- Review current data governance people, process and tools
- Review compliance with data protection legislation
- Identify key risks and areas for improvement
- Design new processes aligned to organisational data strategy
- Recommend tools for data governance including data cataloging and managing data assets
- Set up appropriate governance bodies (governance board, steering committee etc.)
- Design operating model for data governance.



SERVICE BENEFITS

- Data quality is improved
- Data is easier to move / combine in other systems
- Access to data is better understood and controlled
- People who want access to data have access
- Data transparency improved - data sources are understood
- Users make decisions using trustworthy data
- Better data literacy
- Reduced data compliance risks



KEY CASE STUDY EXAMPLES

BRITISH AIRWAYS

At British Airways, product teams were struggling to gain effective insights from their analytics tools. We identified that data quality was poor with unclear definitions, duplicates and large gaps leading to a lack of data utilisation. By establishing data governance (including central source of truth), embedding new processes and running analytics training we enabled British Airways to self-service data analysis requirements.

nationwide

Nationwide aimed to modernise its outdated Customer Information Systems, linked to over 90 applications. AND's AND was brought in to deliver an exemplar data programme and deliver at pace to support the customer strategy. This included setting up data standards across 100+ systems, establishing a data quality baseline, and designing an operating model to manage customer data effectively.

A photograph of three people in a meeting. A woman with blonde hair is on the left, looking towards the right. Two men are in the center and right, looking at a whiteboard. The man in the center is pointing at the whiteboard with his right hand. He is wearing a light-colored shirt and glasses. The man on the right is wearing a dark jacket with a white logo that says "CALVIN KLEIN JEANS". The whiteboard has some papers and diagrams on it. The background is a blurred office environment.

ABOUT **AND** Digital

It's time to unlock greater value – faster.

AND Digital is a UK company built from the ground up to **accelerate digital delivery** - empowering organisations to deliver better, more efficient digital services and products today.

At the same time, we combine our technical expertise with an award-winning learning ethos. This means that even as we're helping clients ship best-in-class services, we're also helping to build the high performing digital teams and capabilities they need for continued success tomorrow.

The result?
Greater value from digital, delivered faster.



UK-wide service delivery with
9 AND offices located across
the country.



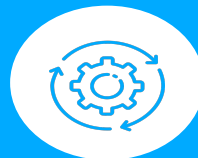
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