



SERVICE DEFINITION
360 DEFENCE (UK) LTD Threat Modelling (TxM) Service

Service aspect An overview of the G-Cloud Service	Threat Modelling (TxM) 360D's Threat Modelling (TxM) follows NCSC Risks Management Guidance via https://www.ncsc.gov.uk/collection/risk-management/threat-modelling to help inform business and cyber security risk management including countermeasure/control choices. 360D real world and rapid response experience supported national responses such as UK's Covid response and Brexit, using multiple methods e.g., STRIDE, DREAD, PASTA, PLOT4AI, etc., Fully flexible/Agile.
G-Cloud Category	Lot 3 – Cloud Support
Service features	<ul style="list-style-type: none">• Follows NCSC Risk Management guidance• Assist's or confirms asset identification• Confirms attack surface analysis and possible scenario exploitations• Vulnerability Identification to consider mitigations• Countermeasure and control evaluation considering cost-benefit analysis and effectiveness• Provides accurate modelling to aid design/development and operational changes• Feeds Risk Assessment (RxA) and therefore Risk Management (RxM)• 360D approach provides fast outputs for rapid agile development
Service Benefits	<ul style="list-style-type: none">• Follows NCSC https://www.ncsc.gov.uk/collection/risk-management/threat-modelling guidance



	<ul style="list-style-type: none">• Enhances awareness of tactics, techniques and procedures used by threats.• Identifies vulnerabilities considers appropriate mitigations to guide correct security investments• Improves design of the business service/asset/process to be protected• Correct documentation level to support risk management and operational needs• 360D applied repeatable approach saves time and resources• Prioritise and focussed effort feeds risk assessment and risk management• Enhances overall security posture• Considers Artificial Intelligence (AI) , Artificial General Intelligence (AGI)
Service Delivery benefit	<ul style="list-style-type: none">• You are a target, knowing that and who will target you, allows an organisation to apply the appropriate countermeasures and spend defence money wisely avoiding unnecessary and expensive toys (that technical staff, will always said is required, whether true or not)
Service Implementation Planning	<ul style="list-style-type: none">• 360 Defence consult with our clients to understand their Cloud Cyber Security challenges for both new cloud deployments, existing cloud deployments, on-premises (on-prem) and hybrid cloud deployments• We can help identify security requirements for modern cloud services based on the business' and users' needs through various risk assessment methodologies.• We can then plan, using either Agile (Agile, DSDM) or Waterfall methodologies, to get from the client's current operations to the client's target operations.
Do you hold a suitably scope ISO27001 certificate for this G-Cloud Service.	ISO27001 is not relevant to our service.
Relevant information surrounding our service in	



relation to Government Classification Scheme	<ul style="list-style-type: none"> Our NCSC Lead Certified Cyber Practitioner (<i>and equivalent</i>) security specialists have the information assurance and cyber security skills to support the design, development, and operation of systems up to TOP SECRET. <p>This does not apply to our consultancy skills-based services.</p>
Details of the level of backup/restore and disaster recovery that will be provided;	
On-boarding and Off-boarding processes/scope etc.;	<p>We can provide consultancy advice around onboarding and offboarding with regards to Cloud services.</p> <p>In respect to our consultants: We collaborate with client teams to ensure smooth transition of our specialists into and out of client estates.</p>
Pricing (including unit prices, volume discounts (if any), data extraction etc.)	<p>Our prices are shown in our Pricing document and SFIA rate card.</p> <p>We offer sector-based discounts (on application) to UK Educational and Registered charity legal entities.</p>
Service management details;	<p>Service management arrangements are agreed with the client prior to commencement of work.</p>
Service constraints (e.g. maintenance windows, level of customisation permitted, schedule for deprecation of functionality/features etc.);	<p>There are no maintenance windows, and the level of customisation is flexible as we only provide support and not on-going operational needs. This is a consultancy service carried out remotely or as required via agreement at physical locations including client sites as agreed in any statement of works (SOW).</p>
Service Levels (e.g. performance, availability, support hours, severity definitions etc.);	<p>Fees quoted are for delivery of our services within a professional day. Additional fees may be rendered where weekend, or extended day working is required to meet client's objectives.</p>
Financial recompense model for not meeting service levels;	<p>As this is a consultancy service, support levels are not applicable for this service offering and there is no financial recompense.</p>
Training;	<p>360 Defence specialists will undertake knowledge transfer to clients nominated personnel within and during an agile or waterfall engagement and/or at the conclusion of the assignment.</p>
Ordering and invoicing process;	<p>Ordering and invoicing can be conducted electronically.</p> <p>Ordering should be via the presentation of a purchase order following confirmation of the engagement.</p> <p>Once we have received a Purchase Order, we (360 Defence) will invoice at the end of every calendar month.</p> <p>The invoice will give a breakdown of the services delivered /purchased, including unit pricing, units consumed, Value</p>



	Added Tax (VAT) and any other expenses (other expenses are only charged after prior agreement with the client). Invoices can be issued electronically or via post and we accept payment by bank transfer.
Termination terms: By consumers (i.e. consumption); and By the Supplier (removal of the G-Cloud Service);	See 360 Defence Terms and conditions
Data restoration / service migration;	This does not apply as this is a consultancy service.
Consumer responsibilities;	To work with 360 Defence's management to ensure that the assignment is defined accurately and to a reasonable level of detail, and to facilitate security clearance of 360 Defence specialists in accordance with any requirements.
After sales support	There are no after sales support as this is a consultancy service
Technical requirements (service dependencies and detailed technical interfaces, e.g. client-side requirements, bandwidth/latency requirements etc.);	There are no prerequisite technical requirements needed from the client unless, security requirements from the client requires 360 Defence specialists be provided with direct access to client computer facilities and equipment necessary to undertake the work required.
Details of any trial service available.	This does not apply as this is a consultancy service.