Gallery
PARTNERSHIP

BenefactorCloud

BenefactorCloud Pricing Summary

Taking Care of IT…
Support, Software &
Solutions for Charities

Implementation pricing

Standard implementation from £4,500 +VAT

Includes:
- Scoping and discovery for *one grants process
- Prototyping and preview of grants application form
- System configuration to support end to end grants process
- Configuration of one bespoke dashboard with up to 4 filter sets and 6 graphs (per dashboard)
- Supported customer testing
- Grants administrators training
- Ongoing grants admin support
- Implementation 6-month review

Expanded implementation pricing POA

Includes:
- Scoping and discovery for up to three grants processes
- Prototyping and preview of up to three grants application forms
- System configuration to support all end-to-end grants processes
- Configuration of three bespoke dashboard with up to four filter sets and six graphs (per dashboard)
- Supported customer testing
- Grants* administrators training
- Ongoing grants admin support
- Implementation 6-month review

* Additional training for system users can be quoted for on request

For four or more grant programmes pricing is POA

Defining similarity between grant processes

- Is the workflow the same between the grants processes e.g. submission, shortlisting, longlisting and decision?
- Do the application forms share commonality e.g. 80% of the questions are the same?
- Will the reporting requirements be the same between the grants processes?

If no to the above questions, a separate process will be required.

An example of a "standard implementation client"
The grants organisation has one grant programme, for example supporting organisations with funding for building repairs. They have an application form to collect applications and a single process for managing the applications right through to payment.

Data migration - POA

The following options are based on data that is prepared and managed by the supplying organisation.

Two options available:

- Standard data migration
  - Applicant records
  - Request records
  - Completed grants e.g. final payment made
  - Contact records, one for applicant and one for request only
- Enhanced data migration
  - All of the above
  - Total payments made (not individual payments)
  - Part completed grants

The above is based on normalised data e.g. free of duplicates, consistency of codes, addresses in fields.

User licenses

BenefactorCloud includes two full time user licenses costing £4,500 +Vat per annum.
Additional user licenses are £1,800 +VAT per annum. Volume discounts are available above ten licenses and are POA.

Our user licence has three main elements:

1. Full time user i.e. a user who will be using the system most days
2. Part time user i.e. user who uses the system occasionally
3. Full time equivalent user licence i.e. a number of part time users who make up 1 full time user licence e.g. 5 part time users who use the system 20% (2 days in 5) = 1 Full time licence at £1,800.00 + VAT per annum

Note
All users have separate logins, permissions and can log in at any time.
A Part time user can have a minimum usage % of 10%, i.e. no more than 10 part time users for 1 full time licence.
Applicants or 3rd party reviewers do not need a licence.

Storage

Number of licenses	Storage included
1 to 10	50gb
10 to 20	100gb
20 to 30	150gb

Additional storage is sold in batches of 50gb with an associated cost of £100 per annum +VAT.

Hosting

Hosting is on a shared client server and is included within the license fee, dedicated server hosting is available if required with a starting cost of £3,000 per annum +VAT.

Support and maintenance

- Unlimited helpdesk - offered to named supper users
- Hosting on a shared server
- Regular Functional Software upgrades
- Compatibility software and correction upgrades