

web labs

**FM**

forms master

EFORMS

BY

WEB LABS



## Web Labs eForms

Web Labs eForms enables non-technical staff to create forms that react to user's answers and alerts the user to incorrect or incomplete answers, assists them through help messages or supplementary information and allows them to save partially completed forms for completion at a later time.

Each question on the form can be given its own rules, method of verification, display options, level of security and embedded information. The package also allows for form page branching which allows you to put logic into the form which tells the form when a form page should be displayed or not.

The submitted data can be generated into a Pdf, Word, Excel, CSV, Xml, or text format. The data can be routed to a database or web service. It can generate an email on submission to go back to the customer, and to someone at the council indicating that a submission has been made.

All well as processing data Forms Master captures rate of response and incidence and nature of partial completion, information about the history of every form - its name, designer, function, and when and by whom it was modified or published. This improves searching and finding the correct form for reuse or modification. Standardised forms and questions can be stored in a Common Property Library to allow extraction in different display formats by different users.

## Functionality Checklist

Functionality	Features	
Simple UI	Allows non-technical users to build through a standard web browser and publish intelligent e-forms.	✓
Workflow	Forms follow the control, transmission and archival procedures defined by an administrator. Allows setup of different views of the same form based on different criteria and the user roles.	✓
Web Service Integration	Integrate web service calls in your form for validation, pre-population and for sending submitted data.	✓
Document Control	Attachment documents to forms	✓
Field Help	Ability to assign field help and field tips to any field	✓
GDS Principles	All components are designed according to Government Digital Service (GDS) principles, ensuring accessibility and compliance with WCAG guidelines.	✓
Responsive Design & Web App	The solution is a fully responsive design and runs as a super-fast, optimised web app, giving it an app-like quality that users love.	✓
Form Map	Ability to have a map of the whole map.	✓
Progress Bars	Have progress bars that state the progress within the submission.	✓
Saving	Save & return to partially completed forms	✓
Validation rules	Large list of different validation rules. Different validation rules for different types of fields.	✓
Audit Control	Full audit control on all changes to a form.	✓
Library of preset questions	Will provide a library of preset questions and customisable as field blocks that can be reused within your forms saving repetition for form authors.	✓

Forms Library	Access a library of all the forms built by some of our other clients	✓
File Output	Integration with office documents, Microsoft Word, Excel, XML Integration, JSON Integration, automated PDF generation	✓
Display Rules	Display rules for all pages, questions, and fields	✓
Multi-Level Security	Permission based security	✓
Version Control	Have full version control over all created eForms	✓

## About Us

We are a UK-based firm focused on quality and service delivery; ISO 27001 certified. This certification means our systems and processes adhere to rigorous standards for information security management, ensuring data protection and compliance.

**ISO 27001  
CERTIFIED** | Information  
Security  
Management  
System

We pride ourselves on developing all our products in-house, maintaining high standards and avoiding outsourcing overseas. Our commitment to customer satisfaction and service is integral to our approach, with strong client relationships leading to successful digital transformations.

We have proven ourselves as masters of digital transformation in local government, offering our expertise in customising products to the unique needs of each customer. Our goal is to deliver comprehensive solutions, ensuring stakeholder satisfaction and guiding clients on the path to digital transformation.

## Get in Touch

Brochures can only go so far – our working products need to be demoed to see the full extent of their capabilities. We stand by everything we say, and if you still have any doubts, we can connect you with existing customers and users of our app for real testimonials about its functionality, performance, and our second-to-none product support, with direct access to our designers and developers.

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