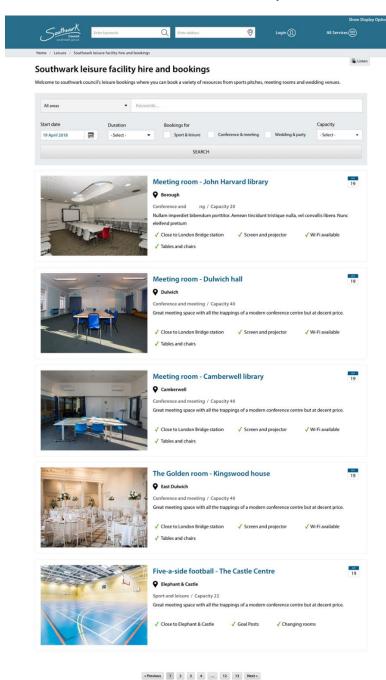


ROOM BOOKINGS



Room Bookings by Web Labs

Room booking software with attractive listing showing availability and cost. Ability to filter by capacity, room features, and location. Web Labs can let you take control of all aspects of online bookings.



Web Labs gives the ability to customise the design and the look of all templates, can be fully integrated into any single sign-on solution the client uses, and any payment engine that is needed.

The client has the ability to set the availability for the rooms and minimum and maximum booking slots.

You have the ability to add custom items onto a room so they can be booked at the same time, be it food or drink, projectors, monitors, white boards etc.

Can add a number of images of the room, a map showing the location, travel information, and more.

Can have both on-peak and off-peak pricing for given periods of time.

The slot selection is simple and easy for customers to understand showing when the room is both available and unavailable as well as having the ability to show special events that might take place.

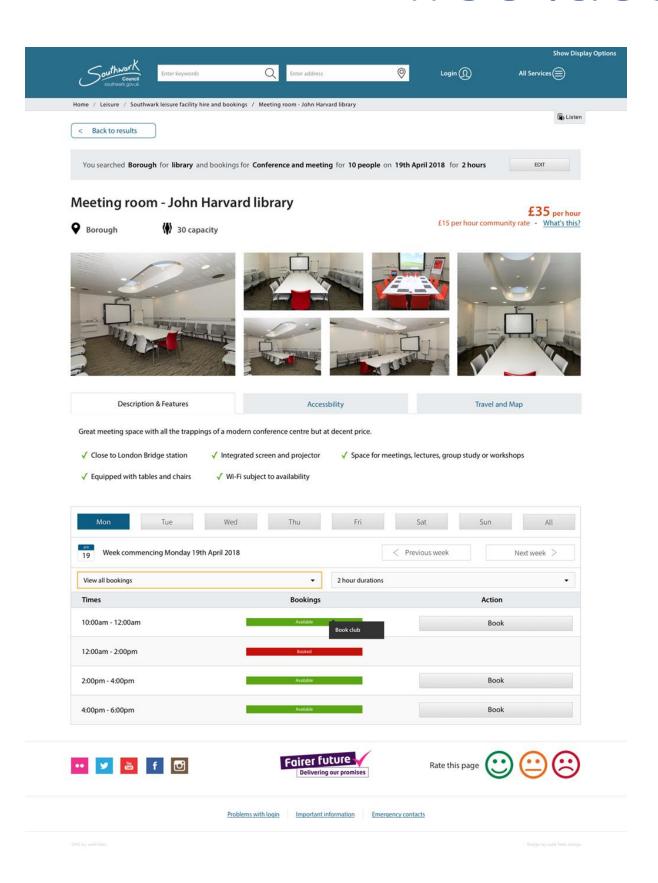
You can assign the room a number of accessibility features to help with the less able people who might want to book the room.

Customised emails can be sent out as fully branded to the client's design.

Ability to reschedule and cancel a booking based on configuration rules defined by the client.

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Web Labs Limited · 7 Westfield House, Millfield Ln, Nether Poppleton, York YO26 6GA www.web-labs.co.uk · contactus@web-labs.co.uk · 01904 234045

Company no. 04290334



Functionality Checklist

Functionality	Features	
Single Sign On	Single Sign On (SSO) with Web Labs allows your customers to securely access all your web applications with a unified single authentication. This removes the need for multiple login credentials across the range of your third-party API's which get in the way of smooth do it online transactions. Secure one-time access speeds up the customer experience and encouraged channel shift!	✓
Room Bookings	Users can book rooms for venues. Bookings can be for fixed or variable durations, with incremental pricing. The system handles availability and capacities automatically.	✓
Shopping Basket	Saves baskets for bulk checkout. Discounts and promo codes can be applied at checkout.	✓
Recurring Bookings	Allows users to create patterns of bookings for rooms, such as daily, weekly, or monthly.	✓
Checkout & Payments	Customers are taken to a secure payment engine, which can be configured quickly with Capita, HeyCentric, or a preferred payments engine. Payments can be staged to avoid large sums at checkout. Booking confirmations are sent via email, with links for cancellation, rescheduling, or ancillary additions.	✓
Emails	Emails provide PDFs of scannable e-tickets for entry, and reminders for upcoming bookings.	✓
Admin Controls	Admins can add, edit, or cancel bookings; manage the rooms; view analytics; and generate reports. The system provides detailed records on orders, transactions, and bookings.	✓
GDS Principles	All components are designed according to Government Digital Service (GDS) principles, ensuring accessibility and compliance with WCAG guidelines.	✓
Customisable Theming	The portal or microsite can be themed to match the customer's preferences. This can range from a corporate design resembling standard local authority sites to a standalone brand for marketing purposes.	✓
Geographic Information System – GIS Integrations	Integration with partner GIS systems such as ESRI for map views and transport details.	✓
Responsive Design & Web App	We created a responsive and user centred design, beautifully presented utilising the Web Labs Bridge platform like never before. Web Labs Design can work closely with individual clients to produce unique features to suit your corporate look and feel. Using our library of established wireframe patterns we can develop any design you need.	✓



About Us

We are a UK-based firm focused on quality and service delivery; ISO 27001 certified. This certification means our systems and processes adhere to rigorous standards for information security management, ensuring data protection and compliance.



We pride ourselves on developing all our products in-house, maintaining high standards and avoiding outsourcing overseas. Our commitment to customer satisfaction and service is integral to our approach, with strong client relationships leading to successful digital transformations.

We have proven ourselves as masters of digital transformation in local government, offering our expertise in customising products to the unique needs of each customer. Our goal is to deliver comprehensive solutions, ensuring stakeholder satisfaction and guiding clients on the path to digital transformation.

Get in Touch

Brochures can only go so far – our working products need to be demoed to see the full extent of their capabilities. We stand by everything we say, and if you still have any doubts, we can connect you with existing customers and users of our app for real testimonials about its functionality, performance, and our second-to-none product support, with direct access to our designers and developers.

enquiries@web-labs.co.uk

+44 1904 234045