

THE PEAK CONSULTANCY

Service Definition

for

Atlassian University Training Credits

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Service Definition: Atlassian University Training Credits

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Service Definition: Atlassian University Training Credits

Introduction

Our Atlassian University Training Credits service provides a simple, fixed price procurement route for GCloud 14 customers who need Atlassian University Training Credits but are either unable to or do not want to buy them directly from Atlassian.

We act as a value added reseller to Atlassian. Our team members are Atlassian certified with many years of consultancy experience in a wide range of regulatory environments in both public and private sector. This means we can offer fair, impartial advice about all Atlassian products, tailored to suit your needs.

Description

You can use Training Credits for any course at Atlassian University (excluding purchasing DevOps Simulation Workshops or the Training for Jira Marketplace app.) – including on-demand courses **and** live team training – either virtual or on-site at your location. You can also use Training Credits to pay for exam scheduling fees (exam vouchers). See <https://university.atlassian.com/student/page/782212-training-credits> for more information.

Atlassian University Training Credits can be exchanged for valid Atlassian courses and exams at a rate of one credit per USD \$1. They are valid for up to 12 months and offer a number of advantages for corporate clients:

- **One point of purchase.** Purchase training credits once to allow employees to redeem courses/exams individually as needed.
- **Centralized management.** Approve/deny course redemptions and view historical training usage.
- **20% bulk discounts.** Receive a 20% discount when you purchase 20,000 training credits or more.

This service works as a standalone product or as part of a fuller suite of services:

- **Atlassian Data Center Product Licensing**, offers similar benefits for Atlassian Data Center products. This can be found under GCloud 14 Lot 3.
- **Atlassian Cloud Product Licensing**, offers similar benefits for Atlassian Cloud products. This can be found under GCloud 14 Lot 3.
- **Atlassian Marketplace Application Licensing**, offers similar benefits for Atlassian Marketplace applications, for both Cloud and Data Center. This can be found under GCloud 14 Lot 3.
- **Atlassian Jira Management as a Service (MaaS)**, provides managed Hosting and Setup, Configuration, Migration, Training, Maintenance and Support options, as well as in-depth consultancy services if you need additional guidance designing, building, running and supporting your Atlassian applications. There are two variants of this service for environments up to O/OS and for environments up to S: both can be found under GCloud 14 Lot 3.

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Service Scope

The scope of this service is limited to reselling Atlassian University Training Credits.

Training Credits may be exchanged for any course or exam on the Atlassian University with the exception of DevOps Simulation Workshops and the Training for Jira Marketplace app.

In Scope

The following Atlassian Cloud products are in scope for this service:

- Atlassian University Training Credits

The list prices given in the Service Pricing Model document are inclusive of:

- Procurement only

Out of Scope

The following are out of scope for this service:

- Atlassian Data Center product licensing. Please see our related “Atlassian Data Center Product Licensing” service for Data Center product licenses.
- Atlassian Cloud product licensing. Please see our related “Atlassian Cloud Product Licensing” service for Cloud product licenses.
- Atlassian Marketplace Application licensing. Please see our “Atlassian Marketplace Application Licensing” service for this.
- Detailed needs analysis and procurement consultancy. Please see our “Jira Management as a Service (Maas)” services for this, with options for environments accredited up to O/OS and up to S.
- Any hosting, setup, configuration, maintenance, training, support or any other customisation or consultancy work relating to the purchased licenses. Please see our “Jira Management as a Service (Maas)” services for this, with options for environments accredited up to O/OS and up to S.

Additional Services

Additional services may be procured under this service, using the SFIA Rate Card provided.