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i3 WORKS



That innovative individuals
inspirational ideas
immediate impact

As an established, dynamic and growing SME management consultancy, i3Works has extensive experience of working across all tiers of government and within highly regulated industries to deliver successful outcomes across our P3M, Project Controls, Digital, Business Change and Service Management engagements.

Our service catalogue continues to evolve and map to the Digital, Data and Technology (DDaT) Capability Framework as well as complying to the GDS functional standard for the creation of digital services. This enables us to bring the more traditional skills of planning, controls, project and programme management in an Agile manner to support our customers in achieving successful outcomes from their cloud and wider digital transformation initiatives.

Our capability for delivering high-profile digital, comms and technology-centric management and support solutions across the government spectrum is how we are best known, but that isn't our sole focus. Our record speaks for itself: we successfully deliver commissions requiring P3M, planning, strategy and delivery along with related functions.

When we work with you, you get far more than a consultancy. Our values of innovation, inspiration and integrity are underpinned by exceptional levels of industry knowledge, management and leadership experience, and a flexibility that allows us to hit the ground running and embed change within the digital projects, programmes, and portfolios to which we are assigned. Our people work alongside yours, developing strategy, providing challenge and advice, and putting in the hard graft on the frontline where needed.

Our teams consist of a diverse range of talented, highly qualified, and driven colleagues trained in a multitude of recognised management techniques. Our understanding of the theory is evidenced by a range of qualifications, from MBAs through to Registered Project Professionals (APM), Chartered Professionals (ChPP) and Chartered Engineers (CEng). Most importantly, we have a proven track record showing how capable we are at putting the theory into practice. We understand how to implement the right processes, when to adapt them, and when to try something new, so that we can deliver effective and efficient solutions tailored to the specific demands of our clients.

As an SME we pride ourselves on our ability to be agile and flexible – our 'can do' attitude is ingrained in our people. We provide the high-level strategy and leadership, but we also embed ourselves as part of your team or service, working both for you and alongside you. Our ability to integrate and adapt has been the cornerstone of our success so far, and it's why we retain so many clients. In essence, they trust us to deliver, regardless of size, complexity, or duration.

If you need P3M, digital strategy, leadership, advice, or support, get in touch. No matter your requirements, you can be sure of one thing: **i3Works...works.**

Digital

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About our digital team



FINALIST

Contribution to Project Management:
Small to Medium Enterprise Award 2021



Member Since
rpcuk

Our digital team combines research, design, strategy, and technical delivery, to enable digital transformation through end-to-end solutions that deliver results.

Our uniquely designed collection of services offers you a unique partner-led experience to help digitalise services, deliver new products and services and transform your delivery capability.

Our team has industry recognised qualifications in:

- User Experience (UX) Design
- User Interface (UI) Design
- User Research
- Graphic Design
- Design Software
- Product Design and Delivery
- Product Management and Product Ownership
- Service Design
- Business Analysis
- Agile Delivery

What we can do for you

Discovery

Discovery phase services are at the heart of digital services at i3Works. Our Discovery phase team delivers expert discovery phase services, to understand the users their needs and business processes to create effective digital services. Discovery phase includes user research, prototypes, technical feasibility, service design, performance audit, analytics, and content design.

Alpha

GDS Alpha Services follow a logical sequence following the completion of Discovery services at i3Works. Our Alpha Phase team are highly experienced in Alpha Phase initiatives, taking the outputs from Discovery, building services, testing prototypes with users. We will guide you through the GDS Alpha Phase assessment and highlight design issues and risks.

Government Digital Service (GDS) Delivery

i3Works employs experienced consultants with a proven track record of working on the design, development and build of GDS Discovery products and services. Our consultants are well versed in delivering Discovery projects working to GDS Service and assessment standards and delivering at all stages of the GDS Lifecycle including Discovery, Alpha, Beta and Live.

Product Management and Product Ownership

Our product experts bring strategic vision, market research, and cross-functional collaboration to drive the success of your products. With our customer-centric approach and data-driven decision-making, we help you create innovative, market-leading solutions that deliver exceptional value to your target audience.

Agile

Agile Coach within i3Works empowers teams and organisations to embrace agility. An Agile Coach provides expert guidance, fosters collaboration, and drives continuous improvement.

We navigate change, cultivate agile mindsets, and deliver sustainable results by guiding via stand-ups, agile ceremonies and PI Planning (SAFe).

User Research

Our User Research provides specialist User Research consultants and methodologies, helping government departments design user-centric products and services that meet Government Digital Services (GDS) design and service assessment standards.

Our Experience

Our team has extensive experience delivering research, design, strategy, and delivery services across the following sectors:

- Financial services
- Environment
- Private healthcare
- Aerospace
- Engineering
- Education
- Public Sector
- Technology

Our deep understanding of digital transformation allows us to deliver value at every stage of your journey, from strategy, engagement, and implementation to driving maturity and operational excellence across your organisation.

Defra

We supported Defra by providing a large amount of digital resources across their 7 key strategic programmes. Our support accelerates delivery and provides quality resources such as Product Management, Business Analysis, and wider project delivery.

Home Office

i3Works supported the creation of a new Data and Analytics reporting product. We provided User Research and Product Ownership support to ensure the product achieves the desired benefits expected from both users and business stakeholders and delivered through all phases of the product lifecycle in line with Government Digital and Data standards.

Vehicle Certification Agency

We supported this client across their Business Transformation Programme which included providing a multi-disciplinary product team to deliver their Digital Portals and CRM system to customers and their staff. The benefits included – improved operational efficiency, increased customer accessibility to the client's services and products. We supported a Finance and Resourcing project which saw core finance systems being replace.





i3Works go the extra mile to deliver results and have demonstrated a tremendous depth of knowledge across many disciplines. Their company resume is impressive, having excelled in a number of environments ranging from information technology development through to the delivery of £billion projects. Their commitment is unwavering and unquestionable, and they can always be relied upon to deliver, often against aggressive time constraints.

CEO, Boxarr



For more information about us, contact

Seb Huckson Director of Digital: Seb.Huckson@i3works.co.uk

Or

Business Development: BD@i3Works.co.uk

i3 WORKS

www.i3Works.co.uk

Other Services on G-Cloud

i3Works offers a range of digital and cloud services to your organisation, with skills to lead, support, and advise your team - no matter how large or small, complex or simple.

Everything we do is delivered by highly experienced practitioners who can offer either stand-alone advice or manage a fully integrated service. As well as the service offered within this brochure, we provide a range of other aligned services within the broad categories shown below, these can be found easily with an appropriate G-Cloud search or by contacting us directly at bd@i3Works.co.uk

The quantity of our satisfied customers speaks volumes for us, and our track record of success is unrivalled. If you need a range of cloud specialists, a cloud delivery team or digital consultancy support, you need i3Works.

To find out more about our industry leading services, visit: www.i3Works.co.uk

Among our Other Services are:



P3M



IT Transformation



Strategic Analysis



Service Management



Business Analysis



Knowledge Management



Agile



Lessons Learned



Planning



Risk Management



Project Controls



Digital and Design Consultancy



Project Assurance



Turnaround



Sustainability & Decarbonisation

SFIA Price Matrix

	SFIA Level	Equivalent consultancy level	Rate (excluding VAT)
1	Follow	Graduate/ Fast Track Consultant	£385
2	Assist	Junior Consultant	£525
3	Apply	Consultant	£660
4	Enable	Senior Consultant	£770
5	Ensure/Advise	Principal Consultant/SME	£910
6	Initiate/Influence	Managing Consultant	£1075
7	Set strategy/inspire	Associate Director	£1210

Standards for consultancy day rate cards

- **Consultant's Working Day** 8 hours exclusive of travel and lunch.
- **Working Week** Monday to Friday excluding national holidays.
- **Office Hours** Assumed 9am to 5pm, but flexible to client requirements.
- **Travel and Subsistence** Included in day rate within 30 miles of i3Works office locations (Bristol and London), payable at client's T&S rates outside of this.
- **Professional Indemnity Insurance** Included in day rate.

Note: Rates are exclusive of VAT, which will be charged at the prevailing rate

Service Levels



- Our consultants are qualified in: PRINCE2®, APMG® Change Management, IAM® Accelerated Implementation Methodology, AgilePM®, APMP®, PPC®, MoR®, RPP®, Better Business Cases™, MBAs, Agile SAFe®, Lean®, Primavera P6, MoP®, MSP®, MoV® and various other professional qualifications
- Our team includes Fellows and Members of the Association of Project Management
- We provide permanent staff as standard, but these can be supplemented by our world-class associate pool for specific sector expertise and practical domain knowledge
- We also work closely with an extensive range of renowned partners – including BOXARR and Hyde Park Solutions – who add their expertise and capacity to our own to provide the best service possible for our clients

Quality in our Service



- We are accredited to ISO9001, ISO27001 and ISO44001 & ISO14001
- Our embedded contract performance monitoring and client satisfaction processes minimise issues and maintains our reputation for delivery
- We can work within client's systems and are highly experienced in data management software such as SharePoint, Jira, Trello, MS Project, Primavera P6, etc
- i3Works staff hold appropriate security clearance (generally SC and above), and the company itself holds Cyber Essentials+ and ISO27001. All staff are trained in cyber and data security

Services Implementation: On-boarding and off-boarding support



- We follow a non-intrusive process for project implementation (on-boarding), transition and handover effectively and smoothly transitioning to business as usual (off-boarding). This is customised to each of our clients and projects
- We apply the i3Works 'Engagement Model' which includes assigning a senior account director to each contract. The model ensures engagement is formally controlled and enables effective client outcomes

Contract Termination Terms



- Negotiable depending on the requirement and length of engagement
- For further information see our Terms and Conditions included within the service description

Additional Information



- Support hours are standard working hours Monday to Friday

i3Works is a Bristol-based consultancy with nationwide coverage. We have extensive experience of working with high-profile clients across a number of sectors, including:

- Defence
- National Security
- IT/Comms
- Public Sector
- Private Sector (Energy, Utilities, Rail, Infrastructure, Health, Technology)
- Nuclear

Our people are experienced, highly qualified and trained in the relevant techniques for their skillsets. Our understanding of the theory is evidenced by a range of qualifications, from MBAs through to (APM) Registered Project Professionals.

More importantly, we know how to put the theory into practice, when to adapt it and when to try something new, so that we can deliver effective and efficient solutions tailored to the specific demands of our clients.

For more information about us, contact

Vanessa Hewitt, Associate Director of Digital: Vanessa.Hewitt@i3Works.co.uk

Or

Business Development: bd@i3Works.co.uk

To find out more about our industry leading services, call us on 01172 338903 or visit www.i3Works.co.uk