RedRock Consulting

G-Cloud 14 Services

RedRock

Table of Contents

- RedRock Overview

- Service Areas Overview

- Service Definitions

- RedRock Approach

We are RedRock

An introduction to RedRock Consulting

RedRock

Client first, outcome focused

A trusted delivery partner chosen by our clients to collaboratively deliver **strategic change** & **technology solutions**.

RedRock

Delivering within Public & Private Sectors

Central UK Government

Local UK Government

Financial Services

Health & Social Care

Consumer Industries

Proudly delivered for 60+ clients across 200+ projects since 2014.

Our Team

A talented and growing in-house team.
Blended with our proven and trusted associates.
Specialists in their field, advocating best practice.
Building teams that succeed and deliver.

UK

Active Team

Trusted Associate Program

Wider Associate Network

Capability & skills mapped to SFIA/DDaT

RedRock's Story

Est. 2005. Bristol, UK based. Privately owned. SME.

Flexible engagement models

Project Delivery

Delivering outcomes as a standalone RedRock team or blended with a client or fellow supplier to deliver together collaboratively.
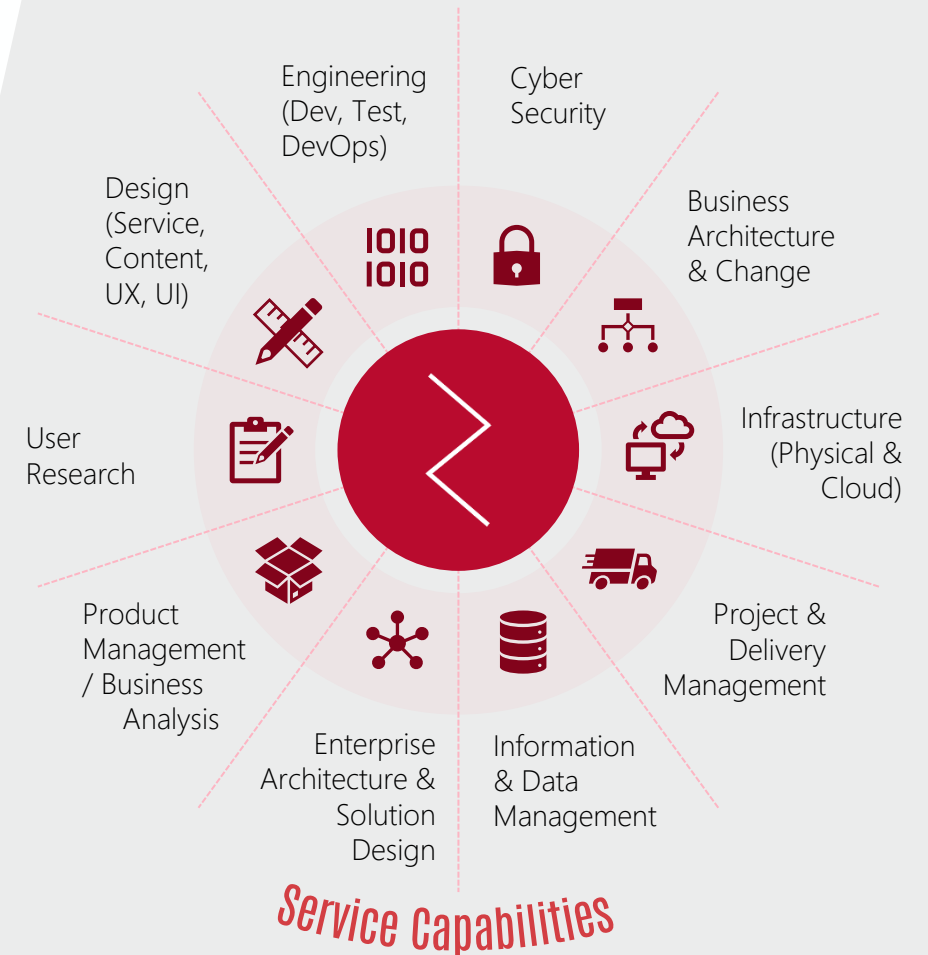
Capability Practice

Providing skills to mature capability practices and increase its effectiveness over time while also providing additional skilled capacity.

Burst Capacity

Provision of additional capacity to specific discipline areas for a defined outcome to address skill shortages or spike demands.

Broad capabilities

Engineering (Dev, Test, DevOps)

Cyber Security

Design (Service, Content, UX, UI)

Business Architecture & Change

User Research

Infrastructure (Physical & Cloud)

Product Management / Business Analysis

Project & Delivery Management

Enterprise Architecture & Solution Design

Information & Data Management

Service Capabilities

Our experience has a wide reach

Giving back

RedRock is a Bristol, UK based SME.

Our owner-directors are committed to giving back to our local community in Bristol and the surrounding areas while empowering our staff to be part of our journey.

Treat everyone the same, it's that simple. At RedRock, everyone is accepted, supported and given opportunities. A diverse team is a team that succeeds.

Our team are our identity and their wellbeing is paramount. We are always working towards improving how we support them.

We have participated in Best Companies Small Business annual ranking since 2017 and have even ranked 1st. We couldn't have been prouder!

Social Value

Equal Opportunity

Wellbeing

Support Our Community

Fighting Climate Change

Our local community matters to RedRock. We've established relationships with Bristol based charities, we buy local through local suppliers and continue to hire staff from our community as we continue to grow and invest in our Bristol team.
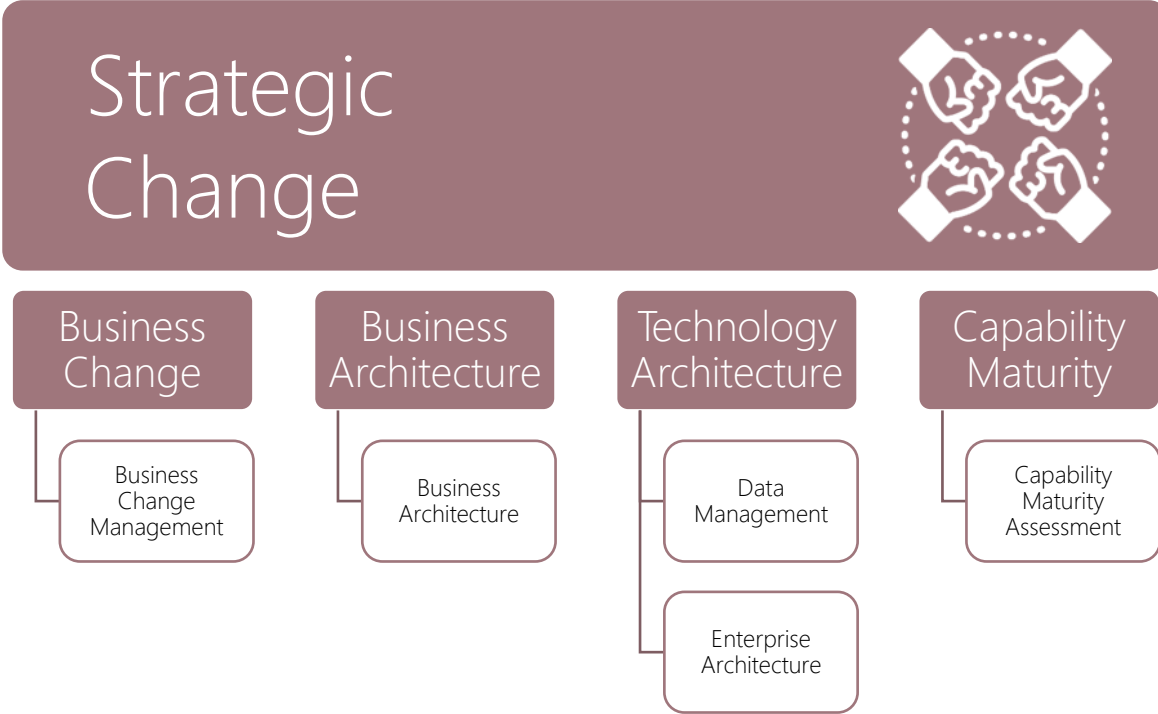
We are committed to minimising the negative impact that RedRock has on the environment including becoming Net Zero. Our Carbon Reduction Plan outlines our action plan towards achieving this and we're making great progress.

Service Overview

RedRock's core services deliver outcomes across strategic change and technology solutions.

RedRock

Service areas

Under each core service is a set of DDaT aligned capabilities with clear outcomes and benefits

Strategic Change

Business Change
- Business Change Management

Business Architecture
- Business Architecture

Technology Architecture
- Data Management
- Enterprise Architecture

Capability Maturity
- Capability Maturity Assessment

Technology Solutions

Discover
- Discovery Services

Design & Build
- Product Management Service
- User Centred Design Service
- DevOps Service (Release, Deployment & Configuration)
- Business Analysis Service
- Delivery Management Service
- Solution Design Service
- Software Development Service
- Testing Service

Transition
- Transition Management

While our services are logically separated, we often work with customers across both services in a single program of work. As with most technology transformation programs, strategic projects and definition often results in a technology solution being required.
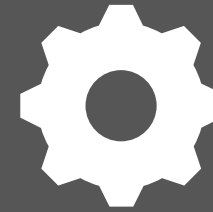
Our logical split of service enables RedRock to define multi-disciplinary packages of work when our customers require support in the early stages of larger programmes.
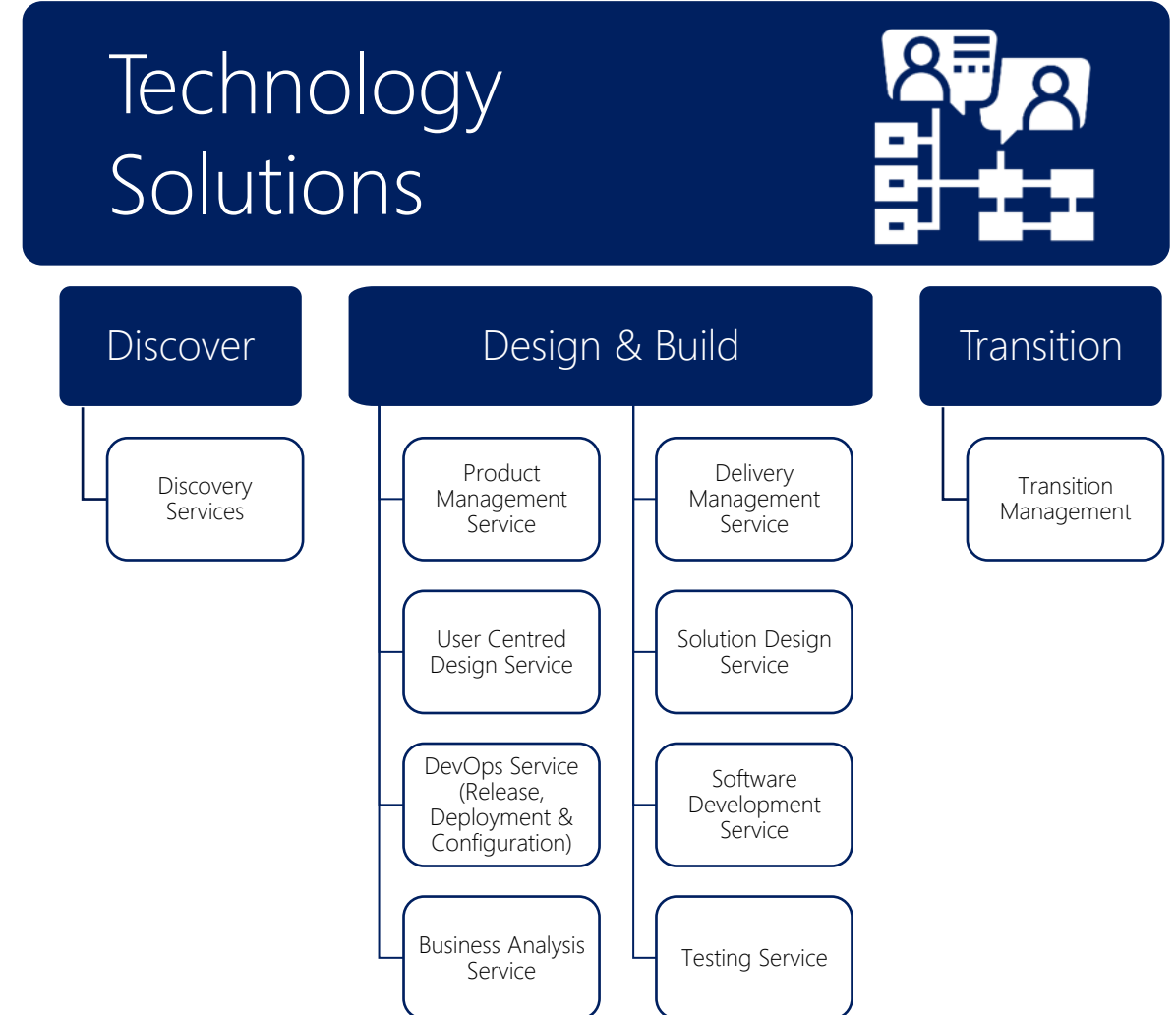
Service areas – Featured Services

Specific Featured Services that offer organisations tactical advantages

Featured Services

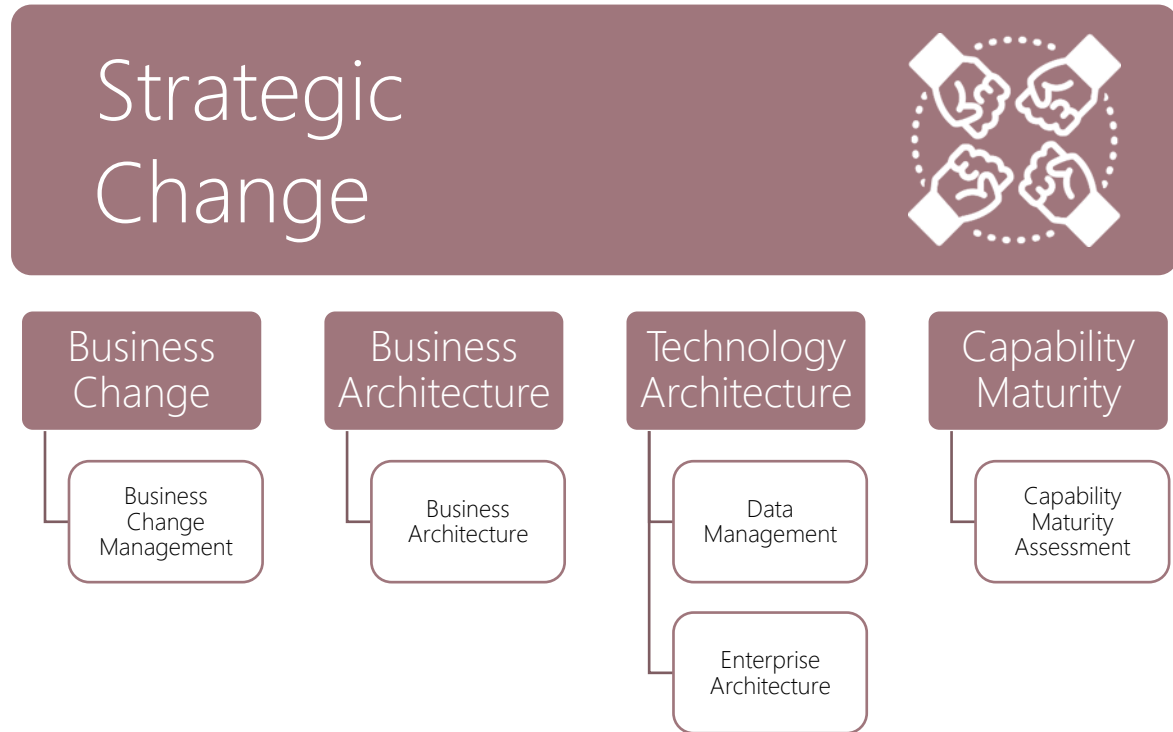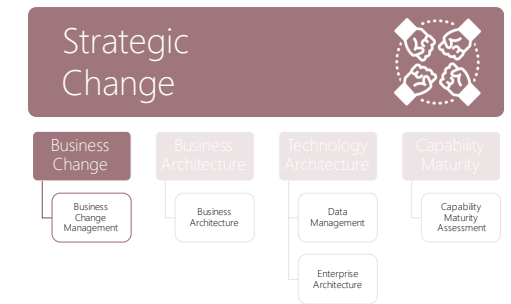| Cyber Security Consultancy | Legacy to Cloud Rationalisation | Digital Workplace | Service Transition |

Service Definitions

Strategic Change

Services aligned to supporting our customers execute on complex, strategically focussed work packages.

Strategic Change

Business Change
Business Change Management

Business Architecture
Business Architecture

Technology Architecture
Data Management

Enterprise Architecture

Capability Maturity
Capability Maturity Assessment

Business Change Management

Business Change Management | Strategic Change

Service Description

RedRock's Business Change Management service enables our customers to deliver effective implementation of organisational change. Our structured approach prepares and supports individuals, teams and organisations in implementing change - ensuring full adoption of their new technology solution and unlocking long term benefits for their organisation.

Service Features

- Strategic Change / Vision
- Change Impact Assessments
- Change Management
- User Adoption Planning / Employee Engagement
- Organisational Structure and Talent Management
- Performance Management
- Culture Change Management
- Training / Learning & Development
- Business Communications
- Stakeholder Management up to and including board level

Service Benefits

- New solutions are fully adopted ensuring all benefits are realised
- Mind-set and culture change
- Realisation of upskill opportunity within your existing teams.
- Support organisations deliver challenging but strategically important initiatives
- Enhanced alignment between Business & IT operations functions.
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer.

Business Architecture

Business Architecture | Strategic Change
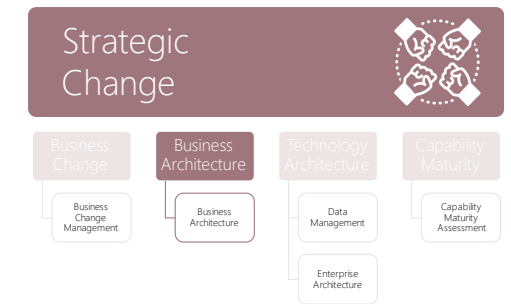
Service Description

RedRock's Business Architecture service enables an organisation's forward direction by applying lenses across the business operating model, aligned to industry approved methodologies. Empowering leadership teams to make strategic decisions with confidence. Business Architecture supports organisations when facing complex challenges without a clear solution e.g. major technology changes or corporate events.
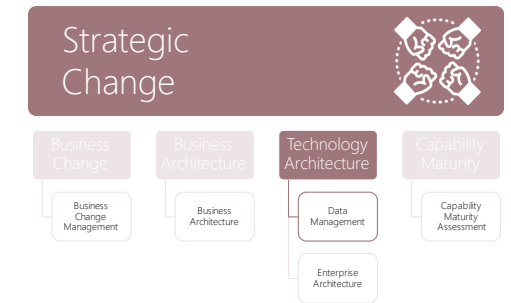
Service Features

- Business Strategy, Business Design and Corporate Vision creation
- Business Capability Assessments, Capability Maturity Assessments & Modelling
- Value Chain Mapping
- Current Operating Model and Target Operating Model definition
- Benefits Realisation
- BPM/BPR including process standardisation, gap-analysis and definition of business artefacts
- Business Transformation Planning
- Business Simplification for RPA - Robotic Process Automation
- Business Change Management / Business Readiness Review
- Implementation of industry frameworks– Zachman, TOGAF, BPMN, SBVR and VDML

Service Benefits

- Clear goal setting, critical success factors identification and benefits realisation
- Mind-set and culture change
- Develop capability for continuous improvement and innovation
- Support organisations deliver challenging but strategically important initiatives
- Ability to create large scale, multi-skilled teams for E2E business transformations
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer

Data Management

Technology Architecture | Strategic Change

Strategic
Change

Business
Change
Business
Architecture
Technology
Architecture
Capability
Maturity

Business
Change
Management
Business
Architecture
Data
Management
Capability
Maturity
Assessment

Enterprise
Architecture

Service Description

RedRock's Data Management service enables organisations to identify and manage their data assets whilst optimising the use of information within the organisation, ensuring legislative compliance and digital continuity across Cloud-first solutions. Our service encompasses data architecture, MDM, data quality, modelling, storage, archiving, warehousing, analytics/Big Data, migration and database solutions.

Service Features

- Data Strategy and Roadmap
- Data Analysis / Data Science
- Conceptual (CDM), Logical (LDM) and Physical (PDM) Data Modelling
- Data Governance and Data Quality
- Reference Data - Master Data Management (MDM)
- Data Architecture –Data Infrastructure, Storage, Data Security and DB Solutions
- Data Abstraction, Profiling and Migration
- Big Data / Azure Data Lake / AWS S3
- Data Analytics and Insight / Taxonomy / Metadata
- Business Intelligence and Data Warehousing (ETL / ELT)

Service Benefits

- Unlock archive data, unstructured data and non-digital data
- Build referential integrity of your organisation's data
- Better informed decision-making by exploiting data assets
- Impartial, unbiased advice and guidance delivered by independent specialists
- Increased confidence in data quality and data integrity
- Improve your data governance and assurance
- Promotes swifter more Agile decision making
- Enhanced risk management with improved traceability of data
- Planned knowledge and skills transfer to in-house workforce

Enterprise Architecture

Technology Architecture | Strategic Change
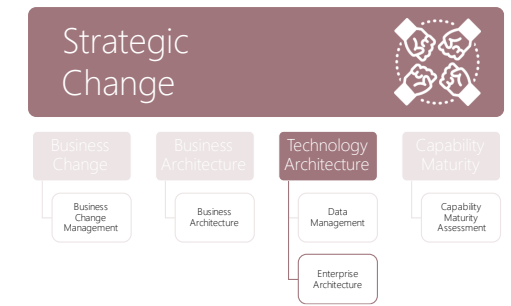
Service Description

RedRock's Enterprise Architecture service supports organisations to meet their transformational and strategic technology goals. RedRock delivers a multi-stage EA enablement program that assesses the current EA and establishes foundational processes & tools. Our EA service often helps creation of a new EA capability while supporting cloud-first IT strategy transformation initiatives.
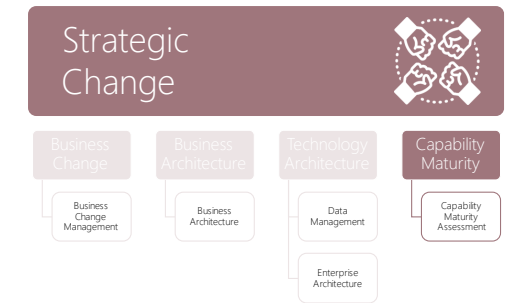
Service Features

- Enterprise Architecture & Business Architecture
- Discovery, Design & Planning for Digital Transformation
- Applications and Integration Architecture: Bespoke, OTS, SaaS, ERP etc
- Information and Data Architecture
- Technology Architecture
- IT Strategy and Roadmap Creation
- Creation of re-usable EA Assets, Reference Models, Blueprints and Patterns
- EA Capability Maturity Assessment
- EA Framework and Meta Model Implementation eg, TOGAF, Zachman
- Impartial IT Strategy Review / Critical Friend Assessments

Service Benefits

- Clearly defined path to achieving business & technology benefits and objectives
- Certified TOGAF Professionals
- Effective and meaningful Stakeholder Engagement
- Delivering EA in the real world
- Apply Industry Best Practice
- Coaching and Mentoring your in-house team
- Client-centric approach with guaranteed impartiality and knowledge transfer
- Long-term EA capability within the client organisation including tooling and processes.

Capability Maturity Assessment

Capability Maturity | Strategic Change

Strategic Change

Business Change

Business Architecture

Technology Architecture

Capability Maturity

Business Change Management

Business Architecture

Data Management

Capability Maturity Assessment

Enterprise Architecture

Service Description

RedRock's Capability Maturity Assessment helps organisations understand their digital delivery agility, and improvement options. We conduct a top-down and bottom-up review of Basic, Scaled and Business areas. Optimisation plans include governance, enterprise architecture, solution architecture, release planning, production support, operations planning, toolset selection, release management, DevOps, product strategy, portfolio management.

Service Features

- Capability Maturity Models, aligned to industry standards such SEI CMM.
- Enterprise / Solution Architecture approach – Architecture Runways.
- Team Governance.
- Release Management and Planning.
- Product and Service Strategy.
- Infrastructure and Operations Planning.
- Portfolio Planning, Management and Policy Alignment.
- Workforce Capability Assessment
- Enterprise Architecture alignment to Target Operating Model.
- Assessment of current technology and tooling.

Service Benefits

- Optimised digital capability and business strategy.
- Inhouse teams are better utilised with a clear progression path.
- Increased productivity with monitoring metrics.
- Scalability to meet increased demand.
- Governance driving velocity forecasting, backlog management and integration and testing.
- Continuous Delivery / Improvement
- Efficient release management and DevOps
- Better business engagement through portfolio planning and product strategy.
- Improved Solution Design with a focus on re-use.
- Closer alignment to overall IT Strategy.

Technology Solutions

Services to lead the creation of digital products, services and technology solutions that solve user problems.

Technology Solutions

Discover
- Discovery Services

Design & Build
- Product Management Service
- User Centred Design Service
- DevOps Service (Release, Deployment & Configuration)
- Business Analysis Service
- Delivery Management Service
- Solution Design Service
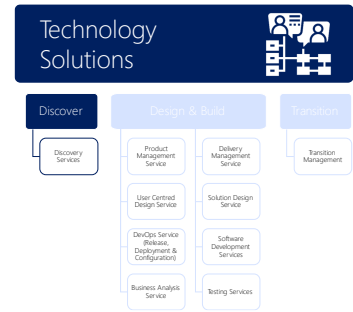- Software Development Services
- Testing Services

Transition
- Transition Management

Discovery Services

Discover | Technology Solutions

Service Description

RedRock's Discovery Service supports customers to conduct discoveries to design new or enhance existing services. Using the Service Standard and Technology Code of Practice, we adopt a user-centric approach and deploy a bespoke multi-disciplinary team. Our team's broad experience brings a diverse perspective, enabling effective recommendations to progress to Alpha.
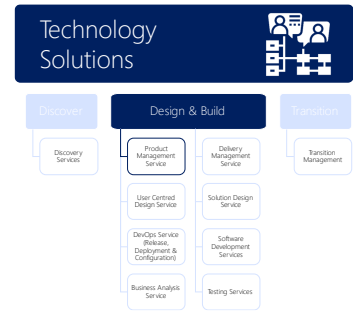
Service Features

- Problem Statement: formulation, validation and alignment with project objectives.
- User Research – including contextual, remote, lab-based and quantitative methods
- Service Design – including service vision, mission, development and assessment/KPIs
- User Journey and Service Mapping
- Define, document and prioritise user needs
- Technical Assessments – robustness, scalability, open and secure
- GDS Gateway Assessment Support and Alpha Planning
- Recommendation Papers - including personas, journey maps and user stories
- Technical Design – identify a define technical requirements and improvements
- Product Management – define/agree product vision and user need alignment

Service Benefits

- Clearly defined user needs through evidence-based research
- User aligned product vision
- Clearly documented Service Design
- Clear formulation and validation of, and alignment with, problem definition
- Identifying opportunities for improvement
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Regular sharing of discovery learning through open Show-and-Tells
- Client-centric approach with guaranteed impartiality and knowledge transfer

Product Management Service

Design & Build | Technology Solutions

Technology Solutions

Discovery | Design & Build | Transition

Discovery Services

Product Management Service

Delivery Management Service

Transition Management

User Centred Design Service

Solution Design Service

DevOps Service (Release, Deployment & Configuration)

Software Development Services

Business Analysis Service

Testing Services

Service Description

RedRock's Product Management supports organisations, overseeing the entire lifecycle, defining strategic vision, roadmap, and outcomes to deliver value for customers and your business. We leverage best-practice tools for data-driven decision-making, ensuring rapid release of customer-centric features. Our Product Managers support you to deliver the right features at the right time.

Service Features

- Create and maintain value-driven product roadmaps aligned with business goals
- Manage stakeholders effectively for alignment with product direction
- Define and communicate product vision for adaptability and clarity
- Understand user needs for informed product development decisions.
- Prioritise product features for focused development on high-value initiatives.
- Define clear criteria for Minimum Viable Product (MVP) development.
- Coach teams to enhance Product Management skills and leadership.
- Utilise data and research to continuously enhance product performance.
- Implement efficient methods across analysis, design, and development.
- Enable quick and iterative product delivery through Agile methodologies coaching.

Service Benefits

- Enhanced Stakeholder Engagement
- Clarity and Direction
- Creating delivery certainty with product roadmap clarity
- Enhanced Collaboration and Productivity
- Capability Building
- Bridging Delivery Teams and Stakeholders
- Customer-First Approach
- Support for Agile Delivery
- Confidence and Profitability

User Centred Design Service

Design & Build | Technology Solutions
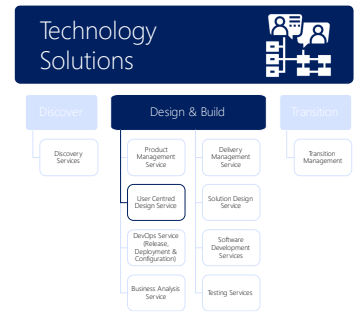
Service Description

RedRock's User-Centred Design (UCD) Service integrates Agile, stakeholder engagement, and user involvement to deliver seamless experiences. UCD prioritises user needs throughout product development, integrating User Research, Content Design, Interaction Design, and Service Design. We designing user-centric services that meet the (GDS) Service Standard with successful user experiences meeting business requirements.

Service Features

- Multidisciplinary teams working collaboratively with internal stakeholders and design teams
- Agile approach working transparently to deliver value early and often
- Data-led approach to research and design
- Identify opportunities based on user needs and pain points understanding
- Create journey maps and service blueprints for end-to-end experiences
- Iterative feedback loop from user research to user experience
- Service and products designed for increased engagement and accessibility
- Maintain good user experience whilst meeting policy and business requirements
- Stakeholder engagement and holistic view to make fully informed decisions
- Product roadmap development and UX design

Service Benefits

- Users receive a service designed around their needs
- Intuitive interaction design
- Optimised user journeys for seamless end-to-end journey
- Enhanced understanding of user needs and pain points
- Iterative and agile approach ensuring continuous improvements
- Evidence-based decision making
- Scalable testing
- Accessibility focus
- Business and policy requirements are met
- Quality data outputs

DevOps Service (Release, Deployment & Configuration)

Design & Build | Technology Solutions
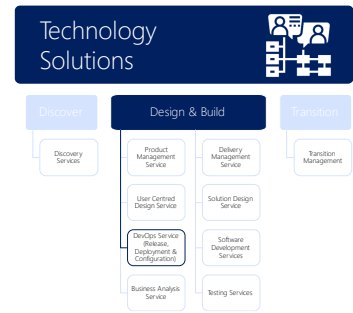
Service Description

RedRock's DevOps service assists organisations to transform their operational build, test, release and deployment processes, becoming cloud-ready by adopting a DevOps culture. Using Agile approaches, we support the entire DevOps lifecycle. Our services cover Release Management, Continuous Integration, Release Planning, Application Lifecycle Management, Infrastructure Provisioning and Deployment Management.

Service Features

- Full DevOps Application Lifecycle Management (ALM)
- Release Management, Automated Deployment and Continuous Integration
- Source Control, Version Control and Artefact Repository
- Tool experience/knowledge -Jenkins, Sarina, Puppet, Chef, Ansible, Docker, SaltStack, Terraform
- Cloud deployment experience: Public, Private and internal -Azure, AWS, CHS
- Legacy compatibility assessments
- Test Automation –Selenium, HPE, TestComplete, Cucumber, JBehave, Watir, SoapUI, Robot
- Application Monitoring – Spunk, SolarWinds
- Oracle -APEX, EBS, OWB, OPA, SOA, Portal, OBIEE/ODIEE & OWB

Service Benefits

- Improved customer experience and satisfaction (better product quality)
- Improved communication and collaboration between infrastructure and development teams
- Lower failure rate of new releases
- Build, testing and release of software can happen rapidly
- Rapid release cycle enables faster benefits realisation
- Fast response to the changing market and customer demands
- Shortened lead time between software fixes
- Improved productivity and efficiency
- Client-centric approach with guaranteed impartiality and knowledge transfer

Business Analysis Service

Design & Build | Technology Solutions
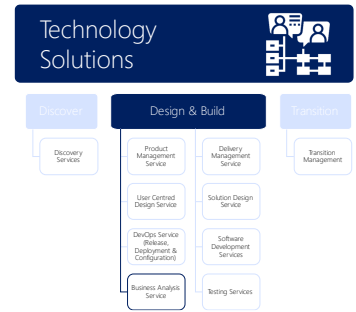
Service Description

RedRock's Business Analysis service helps organisations improve business efficiency and deliver cost savings by effective analysis of business needs. Well-understood business and user needs create solutions founded on validated business cases. Implementation of best practice, tooling process, requirements gathering and documentation techniques, internal upskilling and long-term process improvement.
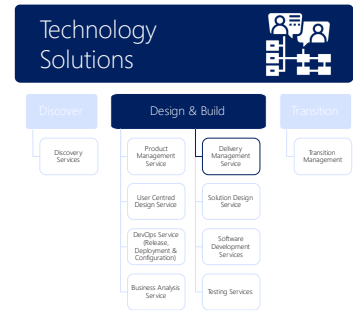
Service Features

- Discovery Phase Delivery - Business Analysis to define Project Objectives
- Business Transformation to address a changing business environment
- BPM/BPR including process standardisation, gap-analysis and definition of business artefacts
- Process and Data Modelling
- Target Operating Model creation, encompassing managerial, operational and service processes
- Requirements elicitation, analysis and specification
- User Stories, Sprint Planning and User Research for Agile environments
- Business Case preparation including Options Appraisal
- Supplier and Vendor Selection
- Change Management / Business Readiness Review / Regulatory Alignment

Service Benefits

- Clear goal setting, critical success factors identification and benefits realisation
- Mind-set and culture change
- Develop capacity for continuous improvement
- Improve the long-term health of organisations
- Business operations and IT fully aligned
- Provision of large scale, multi-skilled teams for E2E business transformations
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer

Delivery Management Service

Design & Build | Technology Solutions

Technology Solutions

Discover | Design & Build | Transition

Discovery Services

Product Management Service | Delivery Management Service | Transition Management

User Centred Design Service | Solution Design Service

DevOps Service (Release, Deployment & Configuration) | Software Development Services

Business Analysis Service | Testing Services

Service Description

RedRock's Delivery Management service supports organisations in defining, scoping, organising and delivering Portfolios, Programmes and Projects across technology. RedRock tailor our governance framework to provide the right level of visibility and assurance. We are flexible to methodologies and will adopt the methodology suited to the best outcome.

Service Features

- Portfolio, Programme and Project Management
- Scope and build a PMO
- Delivery/Project Assurance & Capability Maturity Assessments
- Agile / Scrum Coaching, Mentoring and Implementation
- Scaled Agile Framework implementation (SAFe)
- Business Case Preparation, Project Initiation (PID)
- GDS aligned Product Management & Service Design
- Providing DDaT aligned burst capacity to assure customer delivery
- End to End Delivery of DDaT projects / deliverables
- Platform and Technology Agnostic i.e. Azure, AWS, Linux, GCP

Service Benefits

- Practiced delivery focused individuals result in projects delivered on time
- Improved and consistent decision making derived from improved MI
- Robust Stakeholder Management including external suppliers
- All Risks and Issues proactively captured and addressed
- In-depth knowledge of industry best practice methodology
- Coaching and Mentoring your in-house team
- Optimise management processes to minimise cost
- Effective reporting to ensure business benefits are realised
- Planned knowledge and skills transfer to in-house workforce

Solution Design Service

Design & Build | Technology Solutions
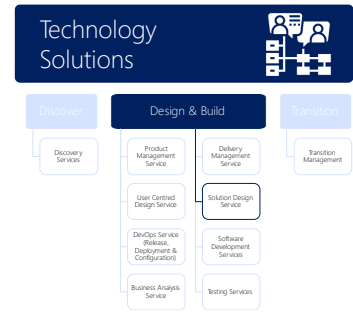
Service Description

RedRock's Solution Design service supports organisations to deliver strategically and technically aligned solutions. RedRock's service brings clarity ensuring solutions meet business needs, strategy, is secure, and delivers the optimum benefits. We are independent of software vendors so are impartial during solution design to ensure the right-fit technology is recommended.

Service Features

- Solution Service Definition, covering functional and non-functional requirements
- Solution Options Assessment and Feasibility Studies with Recommendations Document
- Public/Private/Hybrid Cloud and SaaS/PaaS/IaaS selection
- Design and Build Out for Solutions - HLD's and LLD's
- Enterprise Architecture / Solution Architecture / Technical Architecture
- Solution Governance / Blueprints / Architecture Runways
- Solution Architecture Health Checks with Recommendations
- Architecture Capability Services - TDAaaS / Architecture as a Service
- Solution Maintenance Design – ITIL /DevOps
- Solution Supplier and Vendor Selection (including SIAM)

Service Benefits

- Clear system and service definition for solution procurement
- 'Best fit' solution to deliver the customer's business needs
- Solutions fully aligned with strategy
- Supplier and vendor management from solution development to delivery
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Assistance with the engagement with providers ensures Best Value
- Improved Architectural Maturity -dedicated focus on repeatable and common components
- Client-centric approach with guaranteed impartiality and knowledge transfer
- Best fit solution – RedRock is impartial

Software Development Services

Design & Build | Technology Solutions
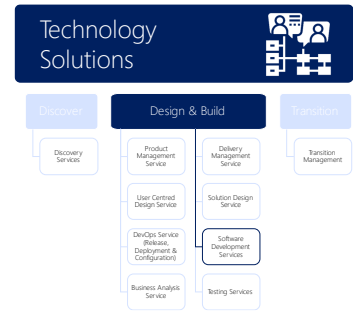
Service Description

RedRock's software development service helps organisations deliver and integrate intuitive customer-centric cloud-hosted digital services, using agile methodologies. We provide expert multi-disciplinary teams, led and delivery assured by RedRock. Throughout development, we will discuss and adjustment the team composition to optimise delivery or spend at each stage project.
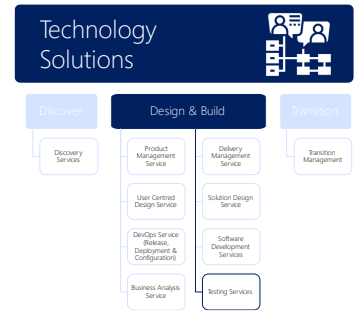
Service Features

- Amazon Web Services (AWS), Azure, Google Cloud Platform (GCP)
- Embedding Agile processes (Scrum, Kanban, Lean, TDD, BDD)
- Full development lifecycle - Discovery, Alpha, Beta and Live
- SaaS Development (Salesforce, Dynamics365)
- Front-End development (AngularJS, NodeJS, JavaScript, HTML5, CSS, JQuery, CRM)
- Back-End development (Java, C#, .Net, Ruby, Python, PHP, Bloomreach)
- Database (mongoDB, Hadoop, noSQL, Oracle, SQLServer, Postgres, MySQL, Azure)
- End-to-end process tools (Jira, Git, Jenkins, Ansible)
- Artificial Intelligence (AI), Machine Learning, Robotic Process Automation (RPA) Development
- Power Apps (SharePoint, Excel, Office 365, Dynamics 365, SQL Server)

Service Benefits

- Successful outcome achieved by establishing clear terms of reference
- Access to highly skilled development and agile professionals
- Intuitive solutions specifically designed to meet the users' needs
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit tools/processes
- Experienced in the use of Open Source software
- More efficient end-to-end processes using Continuous Improvement techniques
- Client-centric approach with guaranteed impartiality and knowledge transfer

Testing Services

Design & Build | Technology Solutions

Technology
Solutions

Discovery | Design & Build | Transition

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Software Development Services

Business Analysis Service

Testing Services

Service Description

RedRock's Testing service provides expert test professionals for your projects, delivering testing services encompassing test strategy, management and execution. Covering both manual/exploratory testing and test automation, we support functional testing, performance testing, load/stress testing, cross-browser and accessibility testing, usability testing and security testing for cloud services (web and mobile).

Service Features

- Flexible service offering both individuals and complete test teams
- Scalable service delivered on-site as part of your project team
- End-to-end service: unit, integration, system, user, penetration and acceptance testing
- Access to UK-based expert test professionals
- Highly experienced in supporting agile projects and test/QA teams
- Support for cloud migrations and cloud developments
- Experts in test strategy development and test management
- Manual and automated testing covering analysis, design, scripting and execution
- Skilled in all leading cloud, open source and commercial tools
- Selenium, Jmeter, JBehave, Cucumber, ALM/UFT, FitNesse, Teamcity, Jira, Burpsuite, Robotium

Service Benefits

- Improved software quality with reduced development and support costs
- Increased confidence in the quality of delivered software
- Skilled test professionals able to advise, manage and execute
- Targeted test solutions aligned to project and business needs
- Collaborative and agile working in partnership with in-house teams
- Applications tested to meet Digital by Default service standards
- Highly cost effective and flexible access to UK test professionals
- Shorter release cycles and enhanced user experience
- Planned knowledge and skills transfer to in-house workforce

Transition Management

Transition | Technology Solutions
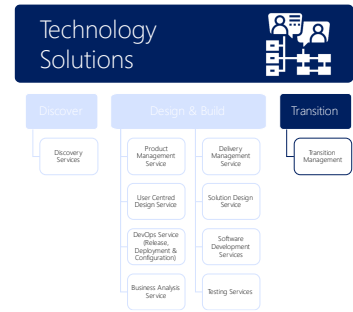
Service Description

RedRock's Transition Management service supports effective transition to new technology and processes, to ensure success of business goals. We work collaboratively with all stakeholders to define a clear transition path from the As-Is to an enhanced way-of-working, with clearly-understood benefits that increase adoption and productivity.

Service Features

- Transition plan creation, implementation and monitoring
- User Research: improving insight into usage and usability
- Business Analysis: documenting insight into toolset and process operation
- Service Design: improving usability to enhance productivity and data accuracy
- Interaction Design: understanding how processes and people duplicate activities
- Business Change Management: engaging, informing and improving involvement
- Business Architecture: enabling change impact to be understood and considered.

Service Benefits

- Planned risk-based transition with maximum business impact
- Business process defined using Business Process Model and Notation
- People impact fully addressed
- Fully documented process that accelerates future evolution
- Business change delivered with best aligned practice methodology
- Maximum adoption with minimal business disruption
- Inclusive approach to achieve and exceed business goals
- User research to support / enhance user involvement and adoption
- Improved productivity through de-duplication and improved usability.
- Reduction in staff churn caused by poorly implemented change

Featured Services

Targeted services to support with specific programmes of work

Featured Services
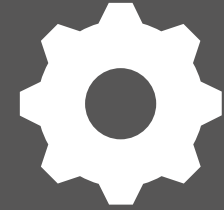
Cyber Security Consultancy

Legacy to Cloud Rationalisation

Digital Workplace

Service Transition

Cyber Security Consultancy

Featured Services

Service Description

RedRock's cyber security consultancy service helps public sector organisations assess and improve the security of their people, processes and technology to reduce the risk of a debilitating security incident. Working in collaboration with your teams, RedRock will help to develop/ enhance your internal capability for longer term benefits.

Service Features

- Information Security Strategy development
- Board, SIRO and senior management security advice
- Security service aligned with IASME Gold, GovAssure and ISO27001 standards
- Effective identification, classification and management of Security Data Assets
- Security Architecture using industry recognised frameworks (eg TOGAF, MODAF)
- Cyber Risk Assessments (CAF) including Shadow IT
- Information Security Assessments
- Threat modelling and analysis
- Support in seeking recognised accreditation (eg ISO27001, IASME Gold)
- Business continuity, recovery and resilience

Service Benefits

- Successful delivery of security services achieved with established clear ToR
- Access to accredited security professionals (eg ISO27001 Lead Advisor)
- Reducing risk of a security incident resulting in reputational damage
- Understanding security risks, costs and benefits ensures effective expenditure
- Develop capability for continuous security posture improvement
- Robust business recovery/continuity following incidents
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer

Legacy to Cloud Rationalisation

Featured Services

Service Description

RedRock's legacy to cloud rationalisation service helps public sector organisations accelerate cloud adoption to take advantage of both cost and operational efficiencies. We assess the suitability of legacy systems and infrastructure for migration, identify any application redesign required, establish transition requirements, and create strategic and tactical roadmaps for rationalisation.

Service Features

- Application Cloud readiness review
- Cloud rationalisation business case preparation
- Cloud migration solution design: Azure, AWS & Google Private Cloud
- Cloud vendor, multi-vendor and hybrid management & options appraisal
- Network replacement / remediation LAN/WAN (Cisco, Juniper etc)
- Cloud strategy development & Enterprise Architecture (EA)
- Cloud systems and infrastructure migration roadmap
- Remediation planning
- Legacy application transformation and redesign

Service Benefits

- Clear Cloud roadmap based on applications, systems and infrastructure assessment
- Reduced risk of Cloud migration compromising service quality
- Cloud rationalisation mistakes eliminated
- Application security, availability and integration ensured
- Cloud platform and vendor neutral
- Azure, AWS, Google Cloud and private IaaS/PaaS provider expertise
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer

Digital Workplace

Featured Services

Featured
Services

Cyber Security
Consultancy | Legacy to
Cloud
Rationalisation | Digital
Workplace | Service
Transition

Service Description

RedRock's Digital Workplace service enables public sector organisations to exploit the benefits of Cloud-based multi-vendor productivity and collaboration suites. RedRock's service includes scoping, designing and delivering a migration to cloud technology suites. In addition, RedRock provides planning and rollout support to ensure user adoption of modern tool sets.

Service Features

- Migration to O365 / M365 and SharePoint Online
- Messaging migration to Exchange Online
- Active Directory Federation Services (ADFS) for M365 and Azure
- Collaboration solutions: OneDrive for Business, Yammer, Microsoft Teams and Miro
- Identity Management (MIM) & Unified Communications – MS Teams
- Call Off of Infrastructure Project Teams
- User Adoption for M365 (Microsoft 365) and SharePoint Online
- End User Computing (EUC) solution design, including Windows-365, VM-ware VDI
- Records Management solution delivery with SharePoint Online Team Sites
- Business Intelligence and Data Mining with Power BI, Business Objects

Service Benefits

- Improved productivity of your workforce
- Improved collaboration across your organisation
- focus on user adoption to optimise business benefit
- Enabling and support workforce mobility and flexibility
- Effective records management enables a swift response to information requests
- Supplier and vendor management from solution development to delivery
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer

Service Transition

Featured Services

Service Description

RedRock's Service Transition service assists public sector organisations in defining and delivering SIAM capability that can either drive or support a transition into a Cloud based environment. RedRock's service transition approach ensures a seamless and responsive multi-vendor IT services function that an organisation can support and maintain themselves once delivered.

Service Features

- Design and creation of Service Catalogue
- Service Design, Service Transition and Service Introduction
- Service Management tool set identification and implementation
- ITIL v4 Service Review and Design
- Shape Roadmap and Strategy
- End to end SIAM Service Transition
- Issue, Incident and Problem Management
- Identify Procurement Strategy / Vendor selection and engagement
- Continuous Service Improvement
- ITSM Discovery and Business Analysis

Service Benefits

- Enables clients to take full control of their IT environment
- Effective vendor management through tailored SLAs/OLAs
- Tailored SIAM sourcing approach to meet the client's needs
- Measurable uplift in services delivered
- Drive cost savings from a competitive multi-vendor approach
- Access to practiced and accredited ITSM professionals
- Dedicated individuals and teams providing continuity until business outcomes achieved
- Understanding of the marketplace enabling identification of best-fit suppliers
- Client-centric approach with guaranteed impartiality and knowledge transfer

Cloud Project Workstreams

Workstreams related to cloud projects as part of
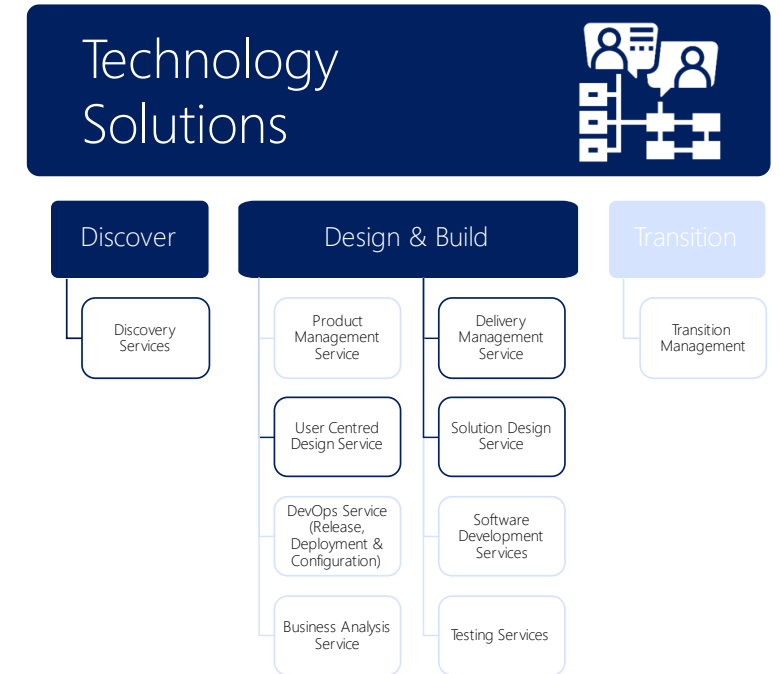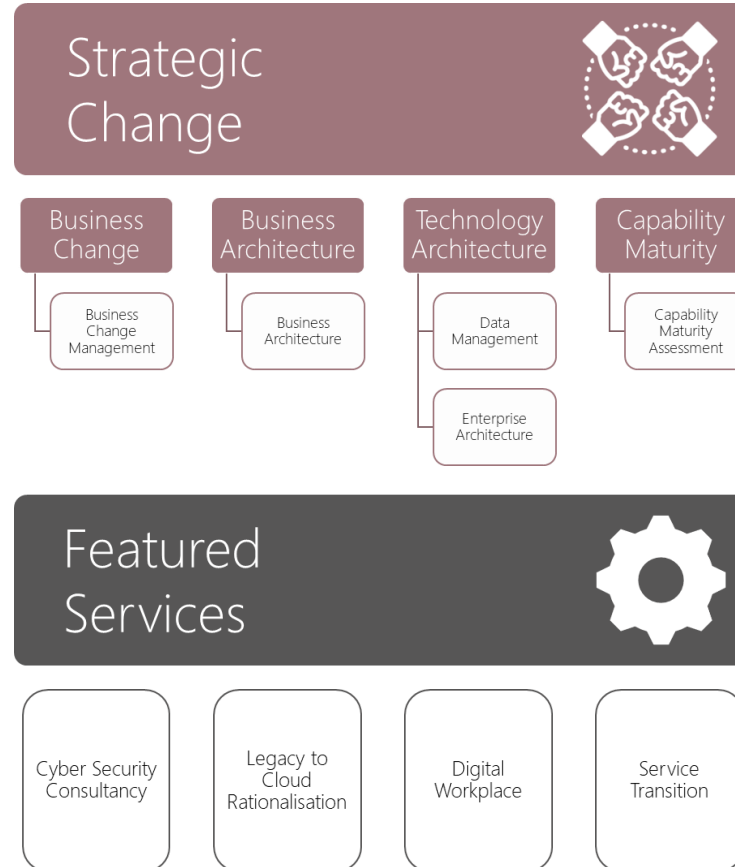G-Cloud

RedRock

Planning

RedRock's Planning Service supports our delivery

Understand your unique requirements

Define your target operating model

Strategic planning, roadmap preparation, and business case development

Best fit solution for your organisation – technology agnostic

Strategic Change

Business Change	Business Architecture	Technology Architecture	Capability Maturity
Business Change Management	Business Architecture	Data Management	Capability Maturity Assessment
		Enterprise Architecture	

Featured Services

Cyber Security Consultancy	Legacy to Cloud Rationalisation	Digital Workplace	Service Transition

Technology Solutions

Discover	Design & Build		Transition
Discovery Services	Product Management Service	Delivery Management Service	Transition Management
	User Centred Design Service	Solution Design Service	
	DevOps Service (Release, Deployment & Configuration)	Software Development Services	
	Business Analysis Service	Testing Services	

Cyber Security Services

RedRock's Cyber Security Services supports our delivery

Security Strategy

RedRock will help develop tailored security strategy plans to ensure your cloud services remain secure.

Security Design

Secure by design – RedRock designs robust architecture ensuring you remain secure within new services.

Security Risk Management

RedRock offers proactive measures to identify, assess and mitigate potential risks, safeguarding your cloud services.

Cyber Security Consultancy

RedRock helps organisations assess and improve the security of their people, processes and technology to reduce risk.
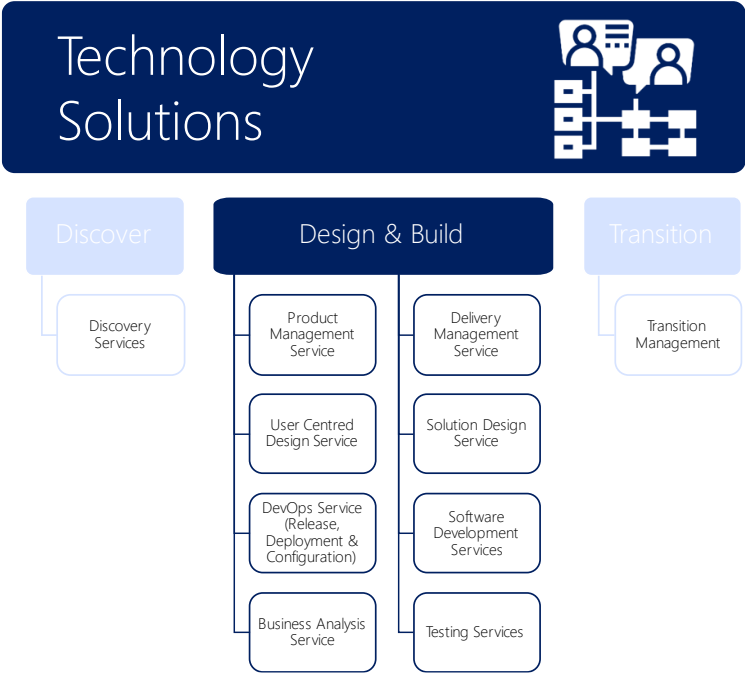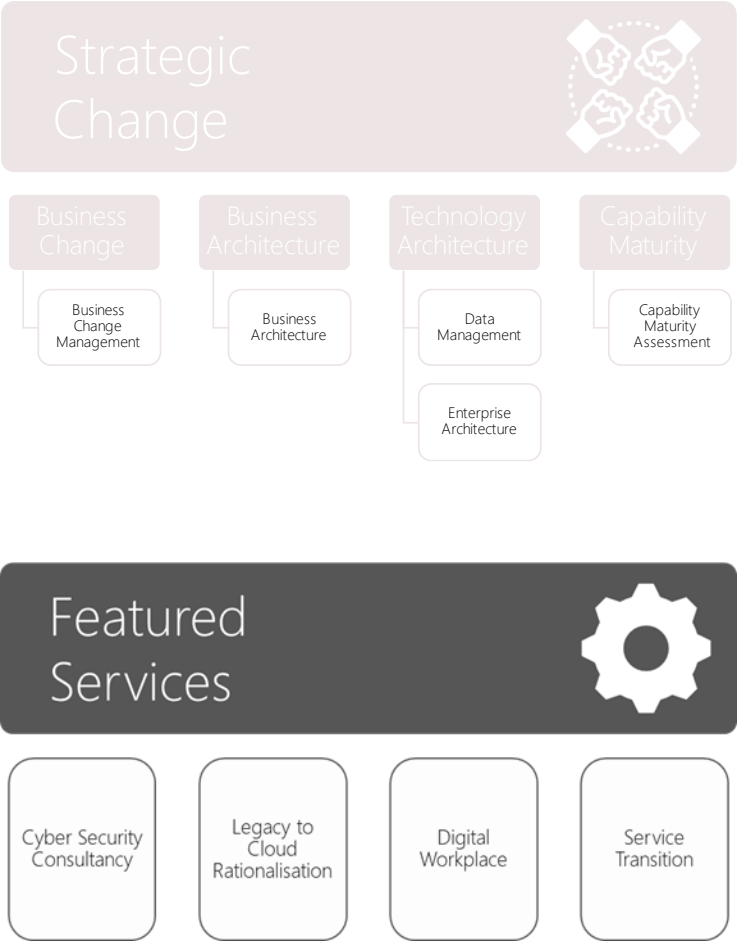
Setup and Migration

RedRock's Setup and Migration Services supports our delivery

Tailored cloud setup and migration support

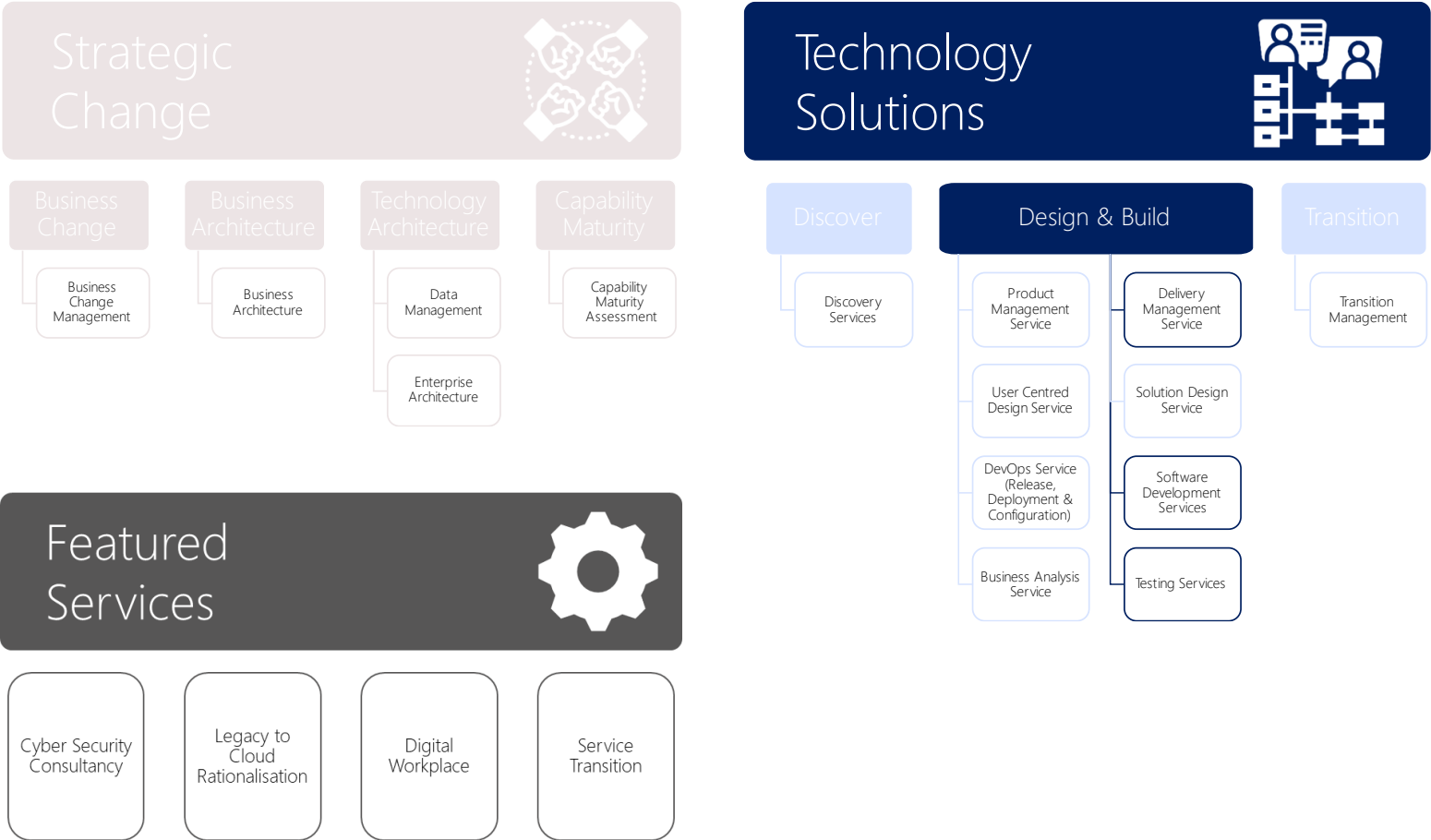Application migration expertise

End-to-end service support as required

Strategic Change

Business Change	Business Architecture	Technology Architecture	Capability Maturity
Business Change Management	Business Architecture	Data Management	Capability Maturity Assessment
		Enterprise Architecture	

Technology Solutions

Discover	Design & Build		Transition
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Featured Services

Cyber Security Consultancy	Legacy to Cloud Rationalisation	Digital Workplace	Service Transition

Quality Assurance and Performance Testing

RedRock's Quality Assurance and Performance Testing Services supports our delivery

Formalised multi-level governance

Industry Best Practice quality assurance frameworks

Service Remediation supported by experts if required

Strategic Change

Business Change	Business Architecture	Technology Architecture	Capability Maturity
Business Change Management	Business Architecture	Data Management	Capability Maturity Assessment
		Enterprise Architecture	

Technology Solutions

Discover
- Discovery Services

Design & Build
- Product Management Service
- User Centred Design Service
- DevOps Service (Release, Deployment & Configuration)
- Business Analysis Service
- Delivery Management Service
- Solution Design Service
- Software Development Services
- Testing Services

Transition
- Transition Management

Featured Services

- Cyber Security Consultancy
- Legacy to Cloud Rationalisation
- Digital Workplace
- Service Transition

Support Levels

RedRock supports all services

RedRock services are provided by teams of SMEs covering a variety of activities including strategy, planning, design, management, transition, supplier and vendor selection, data management, information security, QA and test etc.

All are delivered as a managed service underpinned by the same core values of Ownership, Partnership and Quality.

RedRock manages each engagement, providing a single point of contact and remaining actively involved throughout to ensure that the organisation's and project's goals are well understood and that all RedRock teams are aligned with those goals.

RedRock will manage team selection and performance, handling the scale up/down of resources and on/off-boarding processes as required, efficiently managing the engagement.

RedRock will work collaboratively with you to ensure that each engagement runs as smoothly as possible, quickly addressing any impediments to a successful delivery.