

# ST-FOUR

## ST-FOUR G-Cloud Integration & Migration Services Definition

This Definition Document gives an overview of the Consultancy services ST-FOUR can offer to undertake any technical work required to achieve a customers on-site, hybrid and cloud requirements.

ST-FOUR can provide the Planning, Project Management and Implementation of following services:

- Hybrid Cloud provisioning (integrating on-site services with cloud service)
- On-Premise to Cloud Migration (on-boarding).
- Cloud to Cloud Migration (on-boarding & off-boarding).
- Cloud to On-Premise Migration (off-boarding).
- Backup/Disaster Recovery Provisioning.
- Compliance Filtering & Archiving of Email & Social Media Content.
- Management & Support of Provisioned Services.

These services will involve the following actions:

- Consultancy Planning Services.
- Project Management Services.
- IT Engineering Services.
- Provision of hardware and software as required to complete any work.

These services will NOT involve:

- Storage of ANY data.
- Provision of hosting space.

These services can be purchased individually or merged into one or several projects, we can also put together a bespoke Service Management package as required.

Details of services provided:

### **Hybrid Cloud provisioning**

ST-FOUR can help you Plan, Project Manage and Implement the integration of On-Premise services with Cloud services.

Typical ST-FOUR services include:

Identity, Object & Access provisioning to on-prem & cloud services.

Identity, Object & Access de-provisioning from on-prem & cloud services.

The movement of Identity, Object & Access throughout all on-prem & cloud services via Workflow and Role-Based Service Access.

Implementation of Access Governance to systems through security workflow

Implementation of Cloud App provisioning to user devices.

Implementation of Security systems to protect on-prem and cloud services.

Implementation of User interfaces to access Cloud & on-prem services.

Implementation of Filtering and Compliance archiving of Internet traffic to Web, Email and Social Media in Cloud and on-prem Services.

### **On-Premise to Cloud Migration**

ST-FOUR can help you Plan, Project Manage and Implement the migration of On-Premise services to IaaS & SaaS Cloud services.

Typical ST-FOUR services include:

Migration of on-prem Directory service identities to Cloud Directory services.

Migration of Physical and Virtualised System to Data centre and IaaS cloud.

Migration of on-site Email systems to email SaaS cloud services.

### **Cloud to On-Premise Migration**

ST-FOUR can help you Plan, Project Manage and Implement the migration of IaaS & SaaS Cloud services to On-Premise services.

Typical ST-FOUR services include:

Migration of cloud Directory service identities to on-prem Directory services.

Migration of Physical and Virtualised System from Data centre and IaaS cloud.

Migration of email systems from email SaaS cloud services.

### **Cloud to Cloud Migration**

ST-FOUR can help you Plan, Project Manage and Implement the migration of cloud services to other Data Centre, IaaS & SaaS Services.

Typical ST-FOUR services include:

The movement of Identity, Object & Access throughout all cloud services via Workflow and Role-Based Service Access.

Migration of Physical and Virtual IaaS services between Data Centre sites.

Migration of data between SaaS email systems.

### **Backup/Disaster Recovery Provisioning**

ST-FOUR can help you Plan, Project Manage and Implement:

Backup Services for On-Prem and Cloud Data Centre, IaaS & SaaS services.

Disaster Recovery for On-Prem and Cloud IaaS services.

### **Compliance Filtering & Archiving of Email & Social Media Content**

ST-FOUR can help you Plan, Project Manage and Implement:

Internet Traffic (Web, Email & Social Media) filtering, blocking and logging based on user identity, user location, service type and Keywords.

On-Prem and SaaS email archiving, central search, reporting and retrieval to PST & PDF for business & compliance purposes.

On-Prem and SaaS Social Media Content archiving, central search, reporting & retrieval to PST & PDF for business & compliance purposes.

### **Management & Support of Provisioned Services**

ST-FOUR can help with the management and maintenance of individual or site-wide services.

ST-FOUR can provide break-fix, Health Check and Remote Dial-in help for the support of an individual or site-wide services.