

InPhase Healthcare Improvement Software

Pricing Document

G-Cloud 14

Lot2 Cloud Software

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Apps and User Pricing for InPhase Healthcare Improvement Software

Price per user by role on a Software as a Service Model

Performance analysts - published read only £0

Enterprise contributor £20 per user per month

Report Designer £30 per user per month

Performance Guru £45 per user per month

Administrator £120 per user per month Volume Discounts.

- ▶ 5% discount for over 50 write back users
- ▶ 10% discount over 100 write back users
- ▶ 15% discount for over 1000 write back users

Price Per App

£12,000 – £75,000 per modular Application per annum including services. Discounts apply when purchasing multiple Apps.

On boarding and Customisation implementation ranges from £5,000 to £75,000 including all custom build and management.

Dedicated Third Party hosting at an additional cost £2,000 pa - £15,000 pa.

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The **Essential Plan** provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The **Standard Plan** elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a 15% uplift in Licence fees shown above.

The **Premier Plan** delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a 25% uplift in Licence fees shown above.

Contact Details

Please forward your enquiry to g-cloud@ideagen.com where your enquiry will be passed to the most appropriate team member. Please include your name, contact number, organisation, and a brief description of your request.

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