

G-Cloud 14

Noesis Cloud and Professional Service Definitions

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Version 1

About us

Waltec Solutions was incorporated as a limited company in December of 2010 following a number of years operating as a sole trading entity on behalf of a number of NHS, Local Government and some Private Sector organisations. We operate an associate model which allows us to utilise the skills of a network of accredited and trusted professionals as the need arises, significantly reducing our overheads as a business by avoiding the retention of staff during low activity periods.

With clients and expertise primarily in the NHS, we specialise in consultancy and professional services in Procurement, transactional finance, IT project and programme management and the development and support of custom and configurable business applications.

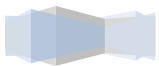
Professional advisory and delivery services include, but are not limited to:

- Strategy development
- Maturity assessment and benchmarking
- Business Intelligence design
- Analysis and benchmarking
- Business process redesign
- Change Management
- Business Case Development
- Sourcing Strategies
- Programme Management
- Project Management
- Business planning
- Procurement execution
- Market management and engagement
- Category Management
- Training
- Technology adoption and implementation
- eLearning Development
- Microsoft 365 Adoption and Development
- AI and Robotic Process Automation

Our Noesis platform is a fully customisable web based portal, primarily used within NHS Procurement departments as an automation tool for common processes and collaboration between suppliers and service users. The Noesis Cloud platform is a cloud based, multiple realm version of our base Noesis product, hosted entirely in the cloud, allowing organisations to subscribe to the service without having the cost or hassle of hosting and managing the application themselves and providing scalability on demand which in turn reduces costs significantly as usage grows.

Our software development team are able to build upon our Noesis and Noesis Cloud platforms to develop customised modules that meet your development requirement whether for web, desktop or mobile. Based on Agile development methodology, our team will work with the key stakeholders to identify and prioritise the functional and technical requirements of your project and agreeing a staged approach to development which your project team are fully involved. Design and build are iterative steps of each project in with the clients project team can input and feedback continuously to ensure all requirements are met and any miscommunications are captured quickly.





Our noesis cloud portal



Noesis cloud is a customisable web platform. The software can provide your organisation with a fully customisable web presence and productivity applications that can automate many of your procurement, supply chain and wider business processes.

The noesis cloud platform is a multi-realm, fully customisable portal, built on the very latest Microsoft web technology. Being hosted entirely within the cloud within a fully managed Microsoft environment; there is no need for your organisation to invest in expensive infrastructure or support.

Access to the portal is available through any modern web browser or mobile device including mobile phones and tablets.

Here are some of the key functions that your organisation will be able to get started with:

- **Customisable content** - Create your own mini site for customers and suppliers alike. Pages can be designed and built within the platform with menus and permissions totally customisable
- **Access using your social media account** - All users of the site can link their account to a number of social accounts including Microsoft, Google, Facebook and Twitter. Never forget your password again!
- **Full help desk functionality** - Manage enquiries from customers and suppliers efficiently and with minimal effort. Ensures all contact is logged and managed through to successful completion. Enquirers are kept in the loop automatically as their query progresses
- **Interactive Voice Response (IVR) and Communications** – Automate your customer services through an integrated IVR tree and SMS communications enabling calls from customers and suppliers to be routed to the right team first time, whether geographically spread, on separate networks or mobile. Browser based telephone clients allow contact with customers without the use of a landline or mobile.
- **Electronic business forms** – Capture information electronically using our smart forms designed by you for your specific organisational needs and route around your organisation, external partners, customers or suppliers using our intuitive workflow.
- **Find your remote workers and assets** - Locate your remote inventory staff or assets instantly across multiple sites. Become more efficient by routing queries to the nearest member of staff using GS1 compliant location tools
- **Manage your internal supply chain** – Full suite of internal supply chain management tools from inventory management, requisitioning and ordering to warehouse management and delivery routing.
- **Collaborate** – Collaborate in teams with customisable workspaces that include file shares, task management, team calendars and discussion boards.
- **Collect, analyse and report** - Collect data from various sources including suppliers and track progress against your key performance indicators

