The PSC

Service Definition Document

G-Cloud 14



Mission & Vision

Our mission is to make public services brilliant. We are united by the disruptive belief that better public services reduce inequalities and lead to a stronger society.

Our vision is to be first choice for public service leaders seeking to deliver high impact change.

The PSC: At a glance

- Founded 17 years ago as '2020 Delivery Ltd', The PSC has delivered over 1,000 successful projects
- 100% pass rate of the Government Digital Service standard, with former assessors on our team
- Served over 300 key public service organisations across the UK
- Sector-leading Board and Leadership Team including a former Senior Civil Servant, former acting-CEO of the NHS, and former Chief Medical Officer of NHS England

- We've trained >4,000 civilservice in effective project delivery, and digital and user-centered design
- High-levels of repeat business and exemplary client satisfaction; industryleading award recognition for delivery and thought-leadership (e.g., HSJ Consultancy Partnership of the Year, FT Best Consultancies)
- Deep expertise in strategy, digital, service transformation, capability building and analytics
- An internal team of 80, plus a network of 100+ associates

Contact details

Address: 1 Finsbury Avenue, London, EC2M 2PF

Phone number: 020 3965 2033

Email: hello@thepsc.co.uk



