

MEDIA PACK

FPM Core

Compliance Software for
the modern GP Practice

We know primary care
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INTRODUCTION



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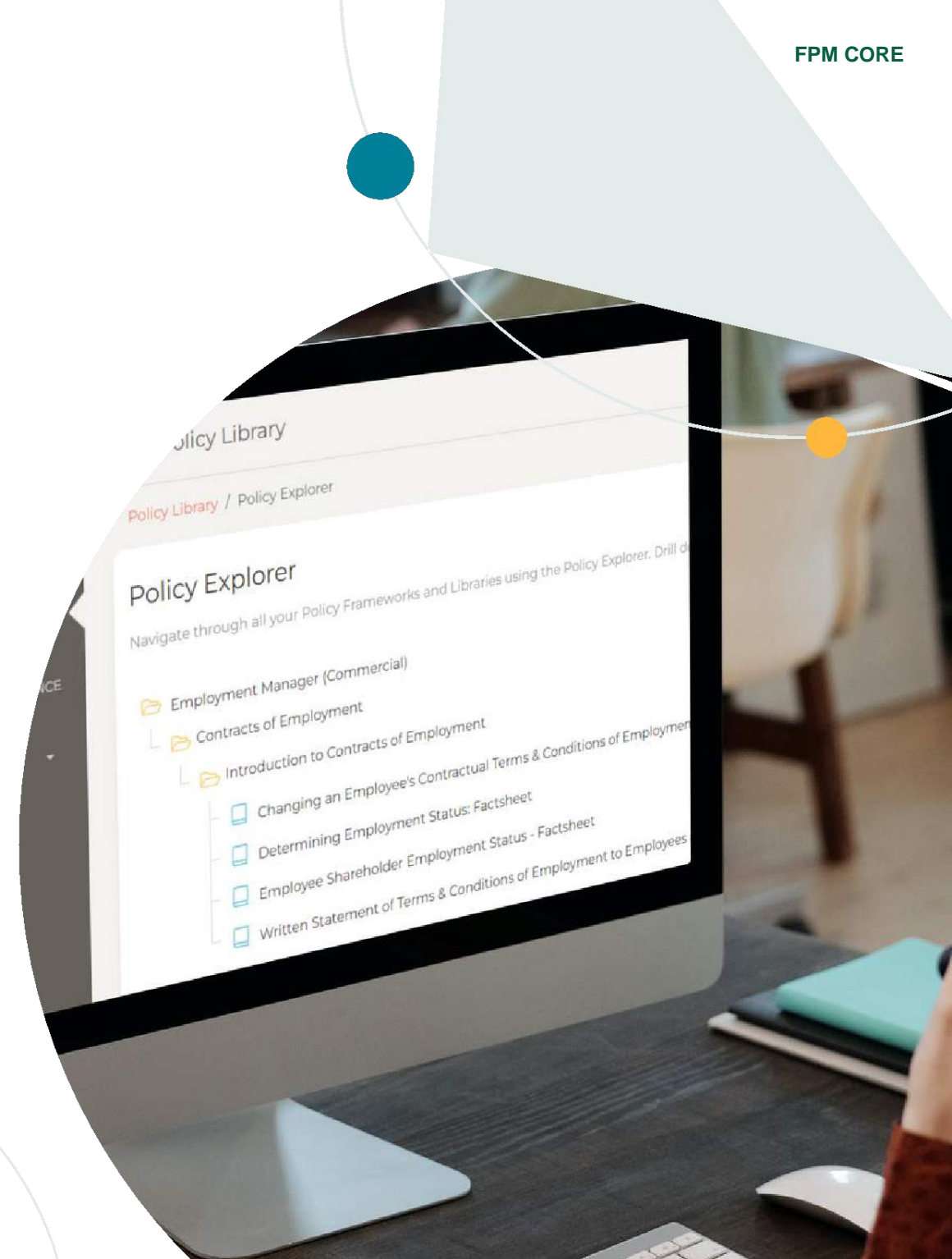
WHO WE ARE

First Practice Management (FPM Group) is the UK's premier online resource for GP practice managers, currently used by over 5,000 practices across the UK. We help GP practice managers get - and stay - compliant.

Our innovative, time-saving and extensive range of practice management support services include; compliance support, recruitment, consultancy, training, websites, intranets and patient communication services.

We have worked on many large-scale NHS IT projects over the last fifteen years and have the experience in the health sector that is necessary to fully appreciate the needs of health care professionals.

Based in Leeds, our team is enthusiastic about providing the best experience for our members. Our premium practice management support tools are designed to help GP practices and PCNs comply with their legal and administrative responsibilities.



WHAT WE OFFER

Finding a compliance software solution that addresses your specific primary care needs is essential.

Our new FPM Core online compliance platform is your solution, keeping it simple with its powerful automated management tools to regulate your Practice's ever-evolving compliance needs.

It allows GP Practices to distribute compliant documents to your teams and gives you the ability to report on their uptake, so it makes it easier for you and your practice (or PCN group) to work at scale.

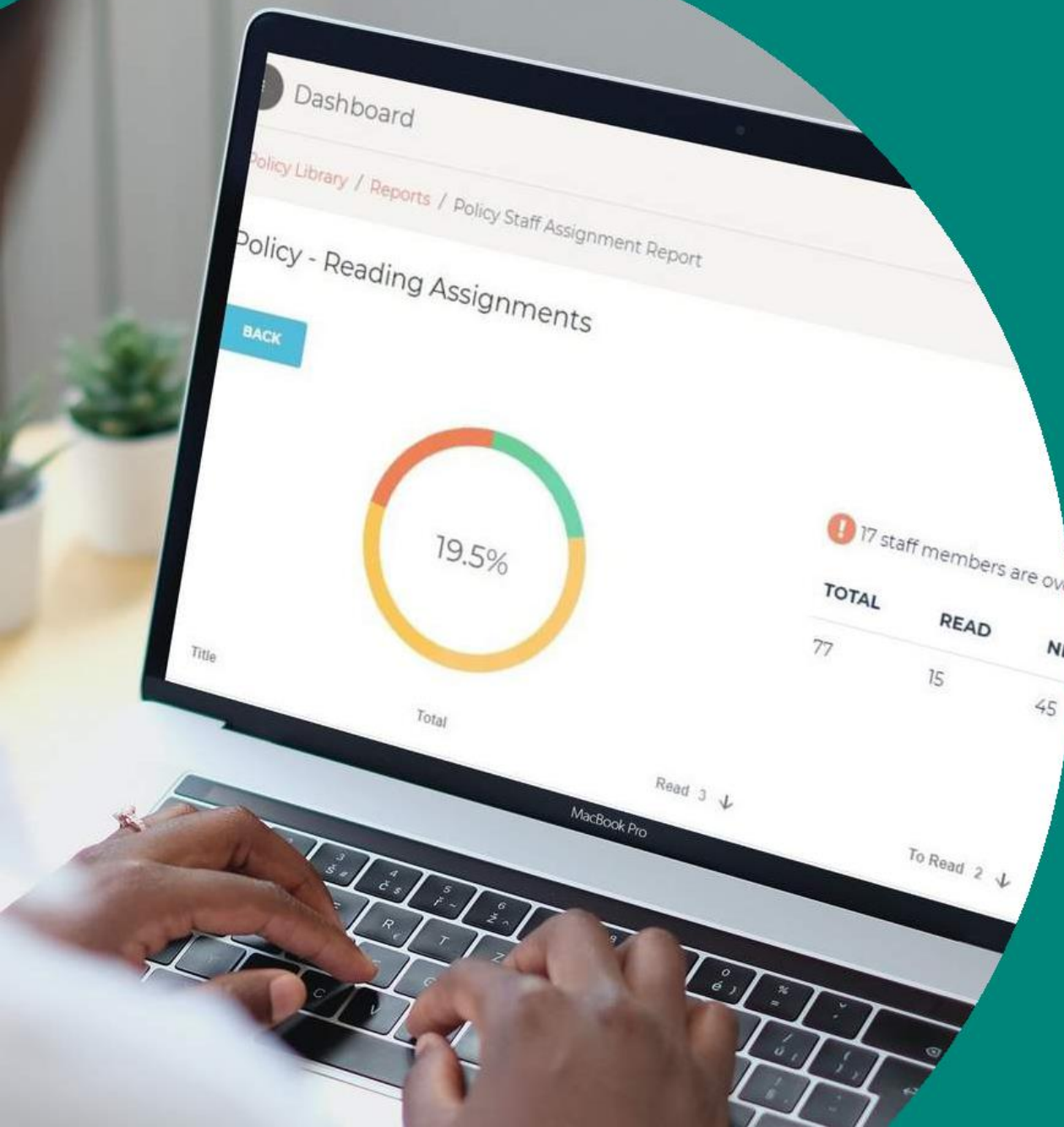
You'll get a library of more than 700 documents, conveniently mapped to compliance requirements that primary care must meet;

- CQC
- Employment / HR
- Health & Safety
- Data Protection
- Infection Control
- Safeguarding

With the flexibility you need to adapt to changes quickly, you'll get automatic updates when policies are reviewed and added so that you can keep up to date with new and updated legislation or NHS guidance.



FEATURES



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FEATURES

FPM Core, our new policy management system, is packed with useful features. Designed to simplify the process of staying in full compliance with all the relevant business and healthcare regulations, FPM Core is intelligent, intuitive, and easy to implement, presented in a simple format so that you can manage your Practice's compliance with ease.

EASY SYSTEM CONFIGURATION

FPM Core gives you a set of system configuration tasks that guide users to set up Core, including;

- Add a new user
- Add users to groups
- Add policies from policy catalogues
- Assign policies owners

And many more functions

EXTENSIVE LIBRARY OF POLICIES

Policies and procedures are the heart of a good Governance, Risk Management, and Compliance cycle.

As well as being highly customisable, FPM Core offers a robust policy library updated with crucial regulatory changes. Users have access to over 700 policy templates that they can preview, personalise and amend before adding to their policy library.

NETWORK/GROUP FUNCTIONS AND MANAGEMENT

Local primary care organisations can be securely networked together so PCNs can update FPM policy templates for member practices to use to make them more specific to local needs.



POLICY OWNERSHIP

FPM Core allows great collaboration and progress monitoring in the same workspace.

Users can be assigned ownership of policies that they can preview, amend, adopt and adapt to ensure the content is up to date and relevant to their organisation.

CORE COMPLIANCE DASHBOARD

Users can manage their updates and notifications with FPM Core's easy-to-use Dashboard, so you view all your notifications, updates, current status and access policy databases from a single interface. Everything you need for compliance is located on your dashboard.

POLICY VARIABLES

FPM Core has a central policy variable management system so GP Practices can edit and update job roles etc. for all policies in one place rather than updating in multiple policies one at a time.

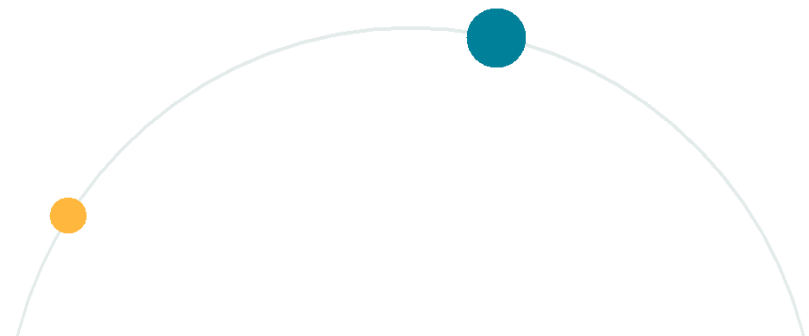
NOTIFICATION SYSTEM

Users are automatically informed of any action they need to perform. Automated alerts will notify policy owners when a policy is due for a review, if it is overdue, and if documents have been updated by FPM or a networked organisation.

POLICIES MAPPED TO COMPLIANCE NEEDS

FPM Core provides a built-in and comprehensive library that is pre-populated with content that is mapped and complies with regulation requirements, standards and frameworks that GP Practices need to comply with.

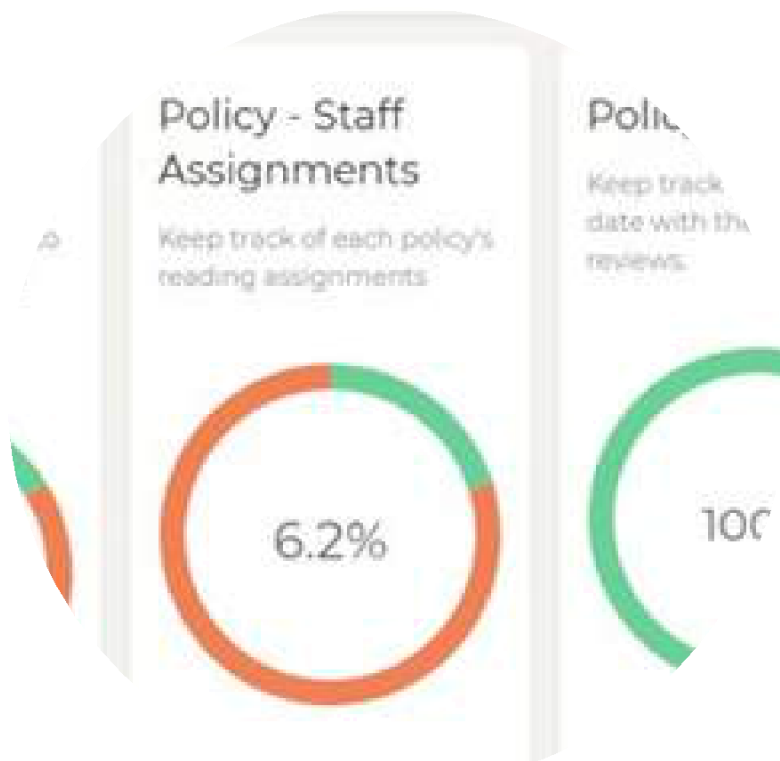
Although many compliance regulations have overlapping requirements, FPM Core's policies are created to comply with all the standards it is relevant to - you only have to update one document so it is mapped across all the regulations it applies to.



STAFF ENGAGEMENT, TRAINING & AWARENESS

Practice staff need to be right at the heart of your compliance solution. Ensuring that your staff, suppliers, and other third parties are compliant with your policies should be a key part of any management system.

FPM Core simplifies communications and engagement with your teams, ranging from basic sharing features to more sophisticated policy tracking and compliance environments.

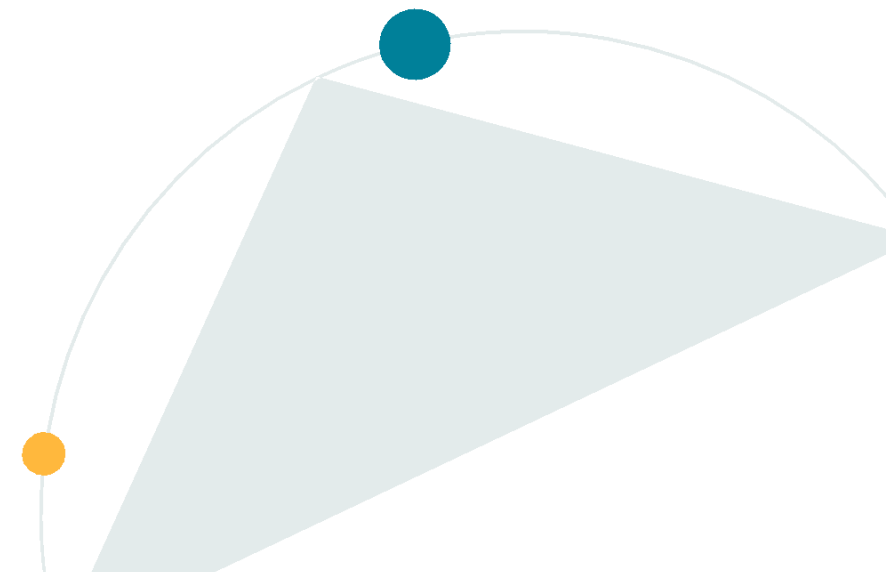


REPORTS AT YOUR FINGERTIPS

Generate and export reports showing completion status or detailed individual reports to identify answers to specific questions.

With our documents, you can be sure your staff are accessing the latest document versions and you can set each document to be attestable and confirmed by staff.

- Tracks policy reviews to ensure they are periodically reviewed by the organisation
- Tracks read status of policies assigned to individuals to read
- You have an easy-to-hand record of who has read what and when.
- Track responses, identify and chase outstanding actions.



CORE BENEFITS



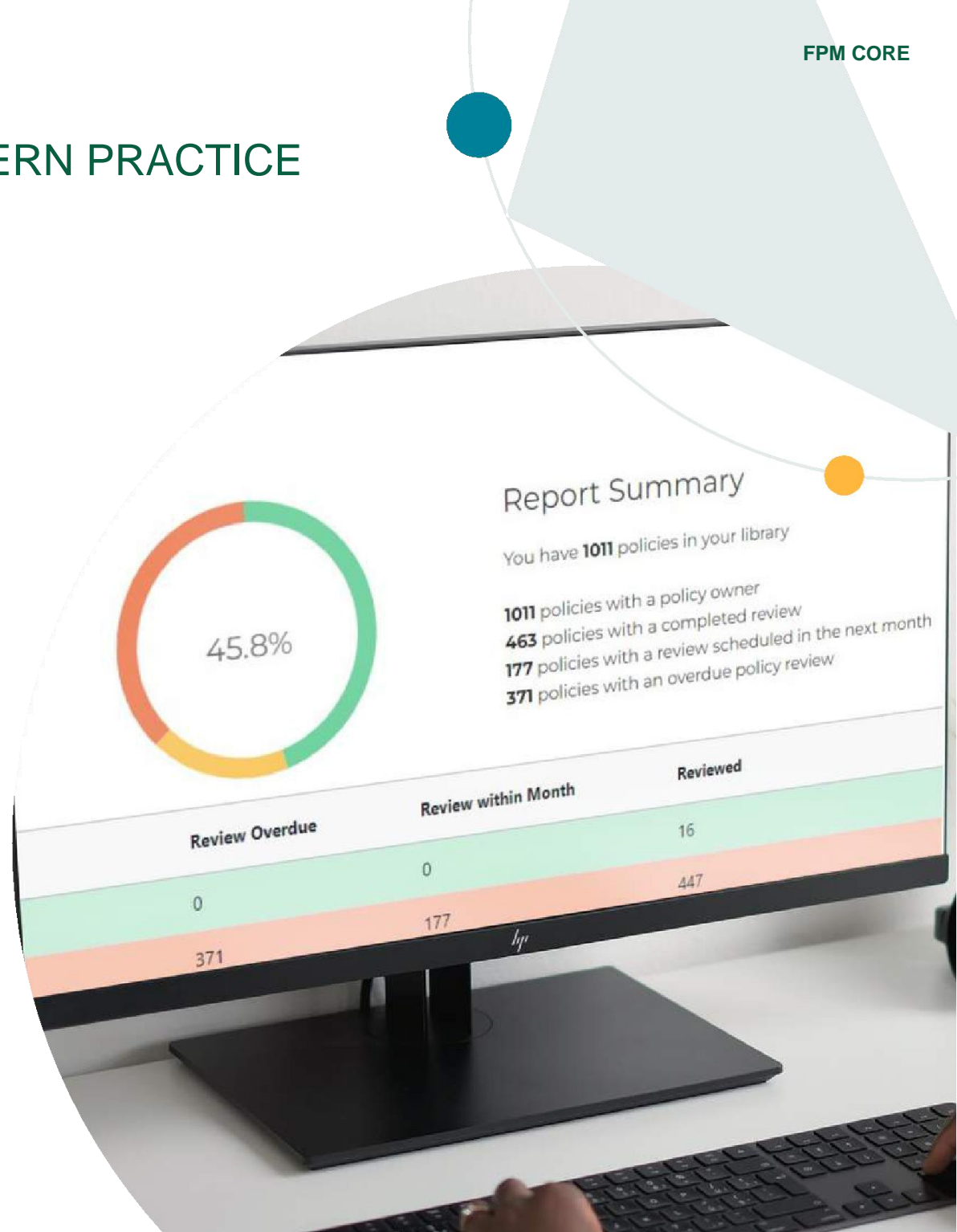
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MODERN SOLUTIONS FOR THE MODERN PRACTICE

Compliance has become one of the most important strategic imperatives for primary care, one that allows you to manage the matrix of compliance issues facing your GP Practice simply yet effectively.

FPM Core and its automation of compliance management administration provides a simple, intuitive solution to ensure healthcare providers are not weighed down by the dynamic and ever-increasing regulatory challenges and keep them up to date in areas such as CQC, Health & Safety, data governance, patient confidentiality, reporting, and information security.

- Helps NHS organisations comply with the NHS Paperless Agenda 2023
- Ensures policies are periodically reviewed by the organisation
- Ensure organisation users have read and understood the content of policies relevant to their job role
- Audits of who is up to date with the policy reviews and reading
- Organisations can display compliance and understanding of regulatory and legislative compliance



FPM CORE AND BLUESTREAM INTEGRATION

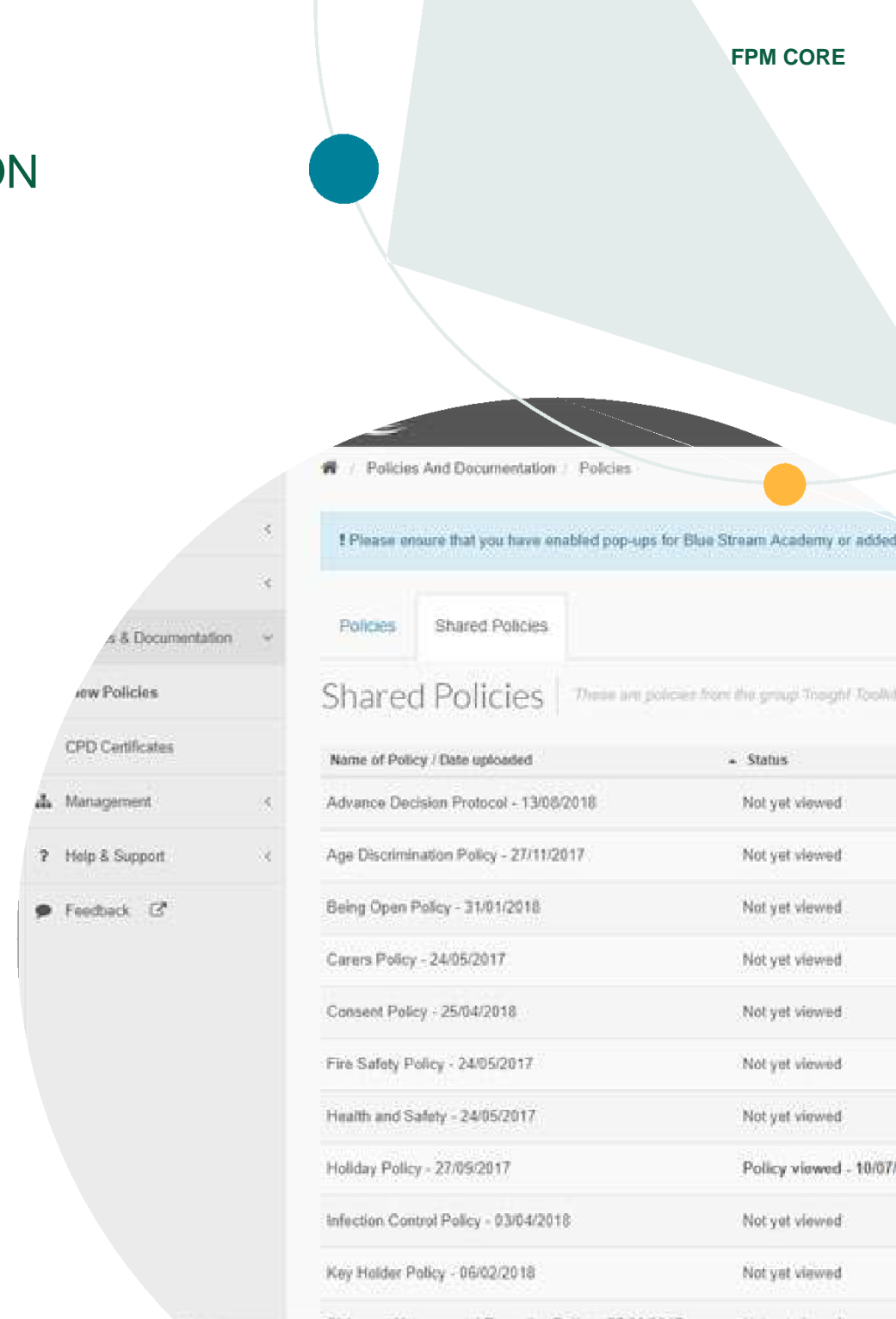
FPM Group has partnered with Blue Stream Academy to combine our services and strengthen our offering to customers.

Sharing a passion for primary care, and decades of hands-on experience in the sector, our new partnership ensures practices get vital learning and support, whilst delivering unbeatable value for money.

Blue Stream Academy is the UK leader in online training for healthcare professionals. Their mission is to assist with the delivery of the highest quality of patient care, through better staff education, experience and development. Offering RCGP accredited and CPD certified modules to General Practices, Dental Practices, Nursing & Care Homes, Hospices, Urgent and Tailored Care, they have over 200,000 users.

The partnership also offers users cross-access to the power and functionality of a brand-new system: users can now link compliance and policy management at the touch of a button with our FPM Core policy management system.

FPM's vast library of integrated ready-to-go policies is now fully integrated with Blue Stream's training modules, appearing as recommended policies in their system.



PCN SUPPORT



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PCN INTEGRATION

In today's healthcare landscape, Primary Care Networks have become an important building block, bringing practices together to work at scale in order to deliver a range of primary care services to patients in their area.

PCNs and GP Practices are continuing to develop integrated partnerships, ensuring more joined-up working across local health networks which inevitably means varying levels of planning, organisation and version control.

FPM Core can support GP Practices and their PCNs to effectively collaborate across PCNs in reviewing and monitoring compliance across practices in a secure environment.

HOW CAN FPM CORE HELP YOU AND YOUR NETWORKS?

- Standardise policies and protocols at the Practice and PCN Levels
- Facilitates working at scale across different locations and Practices
- Stay compliant with CQC requirements
- Regular compliance updates and professional support at your fingertips



GET IN TOUCH

We work with over 5,000 GP Practices and experience has taught us that each Practice, PCN and ICB will have different requirements.

We would love the opportunity to talk to you about how we can help you to save money, make your website more efficient and improve patient experience.

Email us at mail@firstpracticemanagement.co.uk
or call 0333 240 4010

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