



## **Cyber Incident Response Services**

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risk of cyber attack

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### Why do you need a Cyber Incident Response Service?

The industry adage is that there are two types of businesses: those that have been hacked and those that don't realise they have been hacked. This may sound a bit of a cliché but if you are the victim of a cyber-attack, what will you do? Do you have a documented, valid and proven incident response plan? You cannot afford to bury your head in the sand and hope that it will go away. A rapid, decisive and professional response could be the saviour of your business with the following benefits:

- Minimise/prevent data loss
- Reduce reputational/brand damage
- Limit financial penalties from Regulators
- Lessen operational downtime, loss of productivity
- Potential reduction in insurance premiums
- Known and agreed costs to assist in your budget planning

*“The difference between a good incident and a bad one is in how you respond, the expertise of your response and the ability to learn from experience”*

## Cyber Incident Response Services Packages

### Cyber Incident Readiness Plan

2-hour response window for telephone support

Review or creation of an Incident Response Plan for the organisation

Agreed terms of engagement and mobilisation specific to your needs

Advantageous rate per hour, agreed in advance

Next day onsite attendance guarantee

### Cyber Preparedness Plan

2-hour response window for telephone support

Review or creation of an Incident Response Plan for the organisation

Agreed terms of engagement and mobilisation specific to your needs

Advantageous rate per hour, agreed in advance

Next day onsite attendance guarantee

### **Emergency Response Team Plan**

2-hour response window for telephone support

Review or creation of an Incident Response Plan for the organisation

Incident First Responder Training

Agreed terms of engagement and mobilisation specific to your needs

Advantageous rate per hour

Same day onsite if required

### **2-hour response window for telephone support**

2-hour response window for 'remote hands on' technical support

Incident response server installed at client data centre

allowing remote acquisition and investigation

Review or creation of an Incident Response Plan for the organisation

Incident First Responder Training

Agreed terms of engagement and mobilisation specific to your needs

Advantageous rate per hour

Same day onsite if required

Prices for all services are available on request.