

# Expleo Software Testing Service Definition

Think bold, act reliable



# A new breed of technology partner

A trusted partner for end-to-end, integrated engineering, quality services and management consulting for digital transformation



# We are in a global technology race

Businesses need to successfully transform their operating model by securing access to both key technologies and industry knowledge



### Our bold minds help clients successfully deliver innovations at scale

Within the current climate of unrelenting change, businesses need both specialist expertise and creativity that will give them the confidence to take calculated risks.

Businesses also need trusted and accountable partners at their side.

Expleo's people rise to this challenge, combining flair and rigour, making ingenuity and vigilance work together.

### bold

**/bəʊld/** adjective

(of a person, action, or idea) showing a willingness to take risks; confident and courageous.





/rɪˈlʌɪəb(ə)l/ adjective

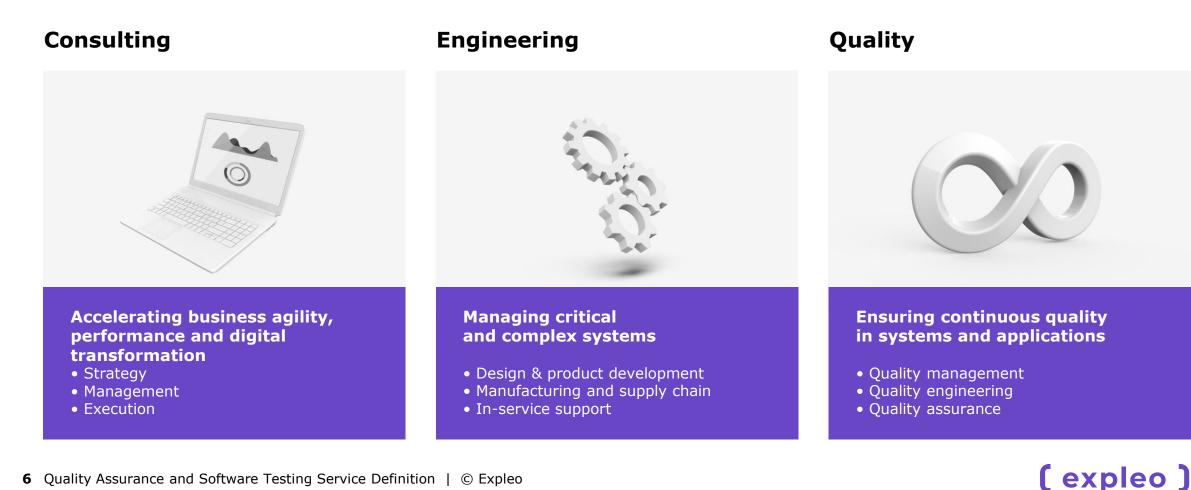
consistently good in quality or performance; able to be trusted.

### **Our mission**

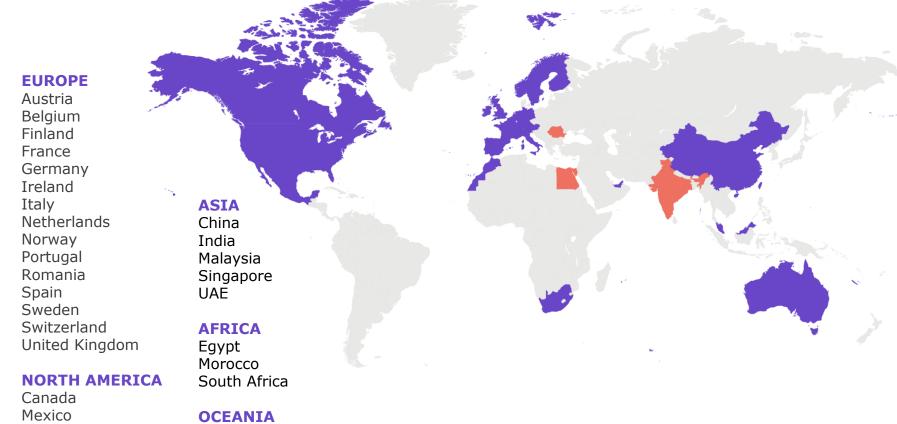
To help businesses harness technological change to successfully deliver innovations, helping them gain a competitive advantage and improving the lives of people around the globe.

( expleo )

### We cover the full life cycle with end-to-end integrated solutions



### We operate a scalable and costeffective global delivery model



Strong pan-European presence with best-inclass technological centres

#### (•)

**Global excellence centres** with unique bestshoring capabilities in Egypt, **India and Romania** 

**Fast-developing** capabilities in North **America and China** 

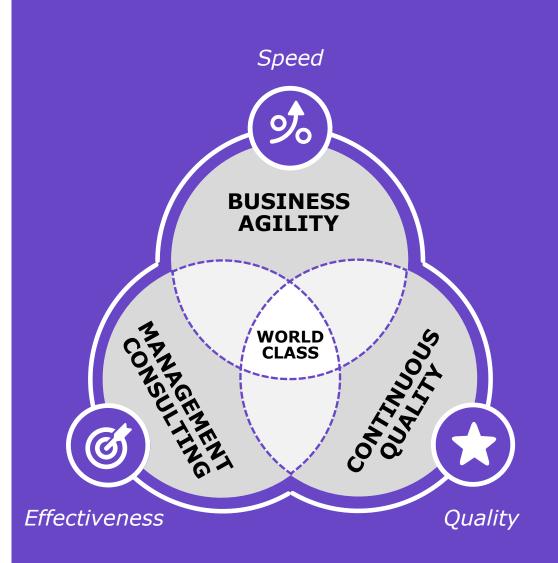
United States Australia

**7** Quality Assurance and Software Testing Service Definition | © Expleo

### **Our unique focus:** Expertise to fuel world class agility and performance

#### We accelerate agility and performance through our:

- Focus and ability to combine business agility, management consulting and continuous quality expertise
- Combination of local trusted relationship, global reach and industrialised managed services to optimise value for money
- Accelerators and ContinuousQ platform drive the highest value through industry best practices and IP
- We focus on becoming your trusted advisor and delivering fit-for-purpose outcomes



8 Quality Assurance and Software Testing Service Definition | © Expleo

### **Our vision of Continuous Quality**

We aspire to be our customers' quality partner, providing services, solutions and thought leadership to help them to meet their business challenges. We aim to provide a full portfolio of quality services and methodology delivered by trained and experienced quality professionals.

#### **Quality management**



- Quality strategy and governance
- Quality competency centre
- Agile quality leadership
- Quality analytics

#### **Quality engineering**



- Development quality
- Data quality
- Environment quality
- Performance engineering
- Security engineering
- Product architecture
- Automation

#### Testing



- Test management
- Functional testing
- Non-functional testing
- Compliance testing
- Product based testing
- UX testing

#### 9 Quality Assurance and Software Testing Service Definition | © Expleo

### (expleo)

CONTINUOUS QUALITY

### **Testing services**

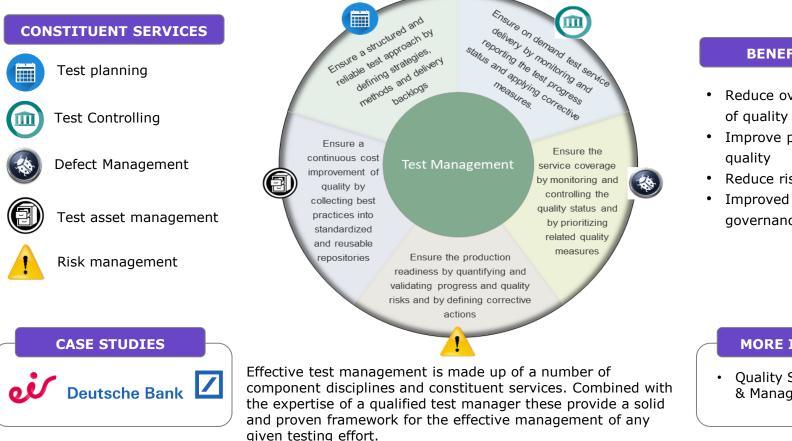
used to effectively Testing services used to Methods and processes manage testing Expleo Testing ensure that the right level used to test the functional of user experience quality correctness of a solution services provide a Test is delivered backbone of any Management quality management solution, supported Functional **UX** Testing Testing by a core set of proven testing Testing processes and **Services** underlying tools. Non-Compliance functional Testing Testing Product Testing services used to Methods and processes Testing ensure that a solution is used to test the non compliant with regulatory or functional correctness of a legal standards solution Testing services related to a range of specific products

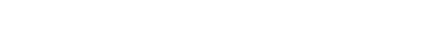
Methods and processes

**10** Quality Assurance and Software Testing Service Definition | © Expleo

### **Test Management**

Strong test management processes and disciplines are a fundamental component of any testing activity. It is vital that the planning, communication and control of the test effort is undertaken in a way that will support effective delivery.





#### BENEFITS

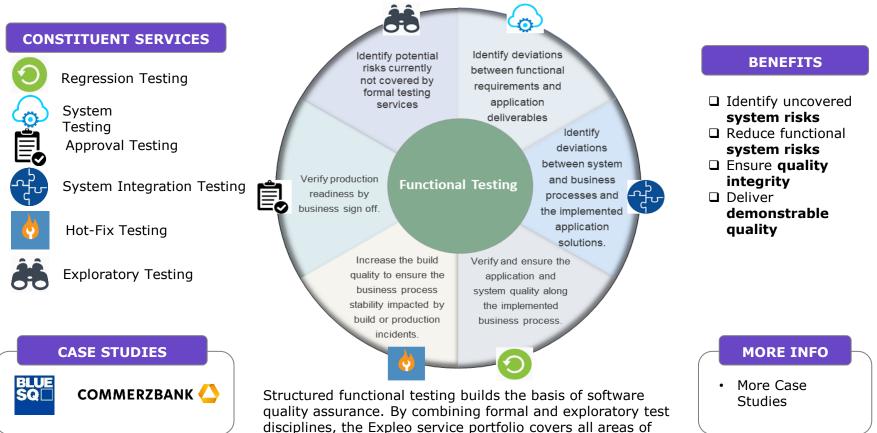
- Reduce overall cost
- Improve production
- Reduce risk
- governance

#### **MORE INFO**

 Quality Strategy & Management

## **Functional Testing**

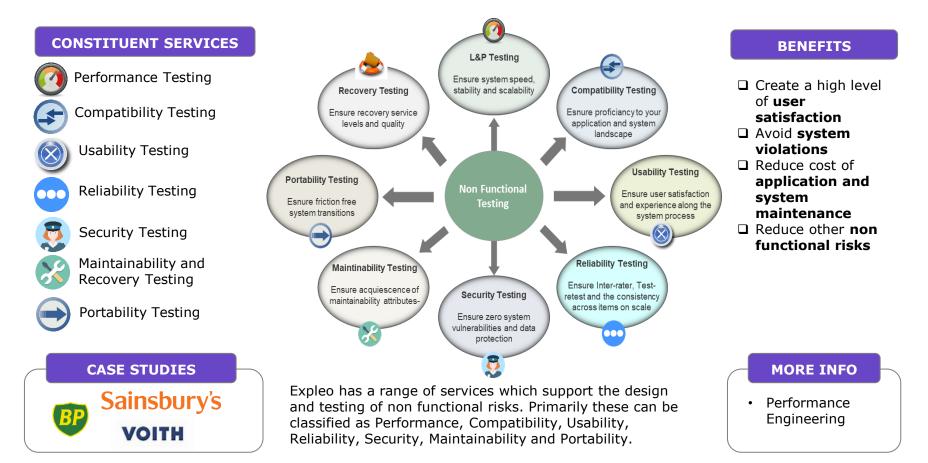
Functional testing disciplines and processes are valid in both sequential and iterative delivery models. The Expleo service portfolio covers the full functional test range to achieve the highest test coverage possible along the software development lifecycle.



potential and existing quality risk identification.

# **Non Functional Testing**

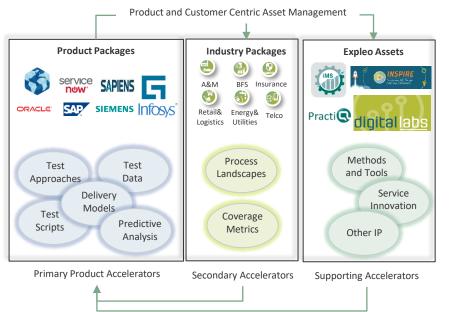
Significant amounts of risk sit within the non functional attributes of a solution. Expleo has a range of services which support solution design and the reduction of non functional risk



## **Product Testing**

Expleo has built a large range of precanned test suites for a number of strategic products across a range of sectors and industries. Each of these packs acts as a test service accelerator.

CONSTITUENT SERVICES	
SIEMENS	TeamCenter
	NX
ORACLE	Simatic IT
Infosys"	Flexcube
	Finacle
5	T24 (Temenos)
CAD	PRIME (FIS)
SAY	SAP
service now	ServiceNow
5	Guidewire
SAPIENS	IDIT



#### BENEFITS

- Accelerate implementation of change.
- Deploy change with enhanced confidence.
- Reduce cost of quality
- Reduce cost of maintenance



Expleo understands that the successful delivery of change is dependent upon a strong quality strategy which spans the entire delivery lifecycle.

Our product quality experts will use our delivery framework to minimise risk, maximise confidence and ensure that our customers deliver the right product quality, in the right way, at the right cost and in the right time.

#### MORE INFO

- PractiQ & iMS
- Expleo Digital Labs

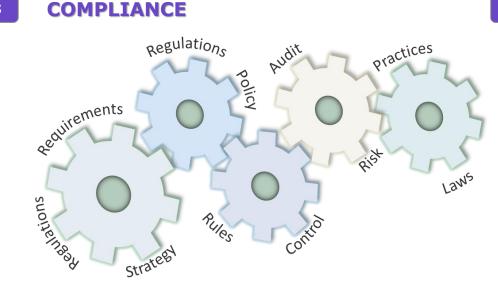
Labs

## **Compliance Testing**

Expleo has built a range of services to address the risks associated with a range of regulatory and legal standards. Expleo compliance experts will ensure that client solutions are designed to be compliant with the relevant standards, then test to ensure compliance is proven.

#### **CONSTITUENT SERVICES**

- Payment Processing
- □ Smart meters
- □ GDPR testing
- FDA testing
- AML testing
- ITAR testing
- □ Gaming Certification





We live in an increasingly integrated and regulated world – with standards existing in just about every sphere of human operation. With the risks of non compliance often having personal ramifications for those who run even the largest companies. As a direct result the need to ensure an demonstrate compliance with regulations is larger than ever. Expleo Compliance testing services are designed to meet this demand.

#### BENEFITS

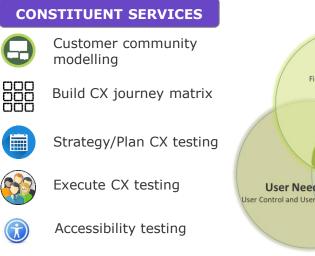
Reduced compliance risk and liabilities

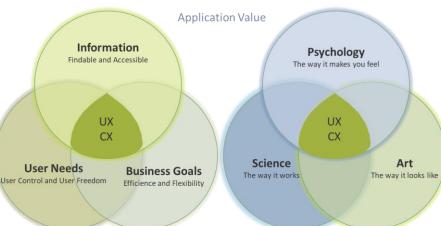
#### MORE INFO

 More Case Studies

# **UX/CX** Testing

With IT systems involving higher levels of direct customer engagement than ever before – and customer expectations growing all the time – it is critical that sufficient focus is paid to the quality of the customer and user journey.





#### BENEFITS

- Improves user adoption and user satisfaction with deployed solution.
- Increased conversion rates
   Increased Customer Retention.



Expleo understands UX/CX testing as a continuous journey combining all aspects of usability and layout, functionality and user/customer intend and emotion along the business and processes.

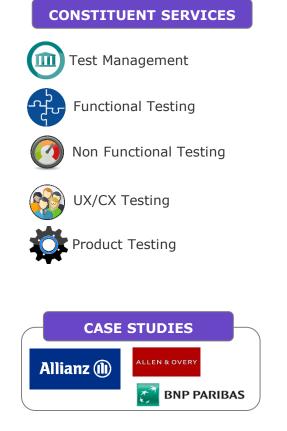
#### MORE INFO

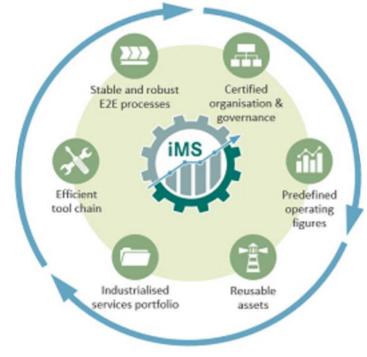
Usability Testing

- Performance
  Engineering
- Crowd Testing

## **Managed Testing Services**

Our test services can be delivered by an industrialized managed service approach (iMS). Predefined delivery models, test approaches and test reporting metrics support a scalable service delivery, project progress and project quality control.

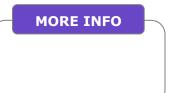




We understand testing as an integrative key component of continuous quality. By combining the elements of quality management and quality engineering, our test service delivery can be provided as a cost efficient and easy to integrate managed service.

#### BENEFITS

- Easy to integrate standardized test service provision
- Cost efficient test service delivery (offshore/nearshore)
- Scalable delivery capacity
- Transaction based service ordering
- Output and Service Based pricing models



#### **17** Quality Assurance and Software Testing Service Definition | © Expleo

# Thank you

