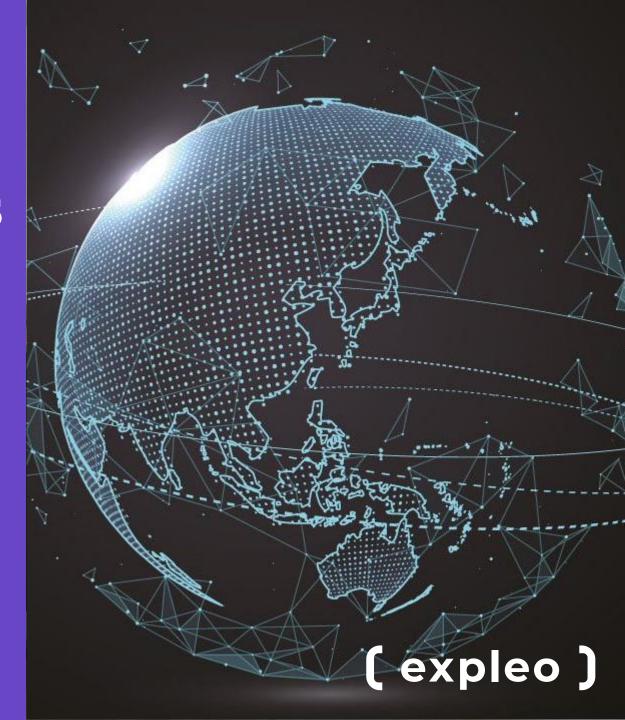
Expleo Agile services for Government

Service definition document

G-Cloud 14

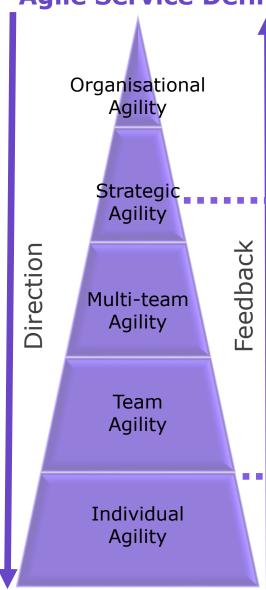


Hierarchy of Agility

Organisational Agility Business (e.g. vision) Agility Strategic Agility (e.g. market feedback) Multi-team Agility Product (e.g. team orchestration) Agility Team Agility (e.g. team facilitation and coaching) Personal **Individual Agility Agility** (e.g. coaching & training)

(expleo)

Agile Service Definition





Agile Transformation & Advisory

Business Agility



Strategic Agility

- Business Agility Transformation from Strategy through Adoption
- Organizational Change Culture Change Business & IT Alignment
 - Organizational Change Alignment & Readiness (People, Process, Tools)
 - Corporate Division Group Team & Individual Readiness





Strategic Agility
& Agile
Assessment



- Assess, Plan & Execution around scaling teams, process, technology
- Scaling Frameworks, Portfolio Management, Shared Services



Agile Coaching & transformational coaching

- Executives Leadership Teams Managers Teams Individuals
- Accelerated adoption and acceptance through Do-Manage-Mentor



Agile Development Team

- Team and role based hands on execution
- Product Owner Scrum Master Business Analyst Tester

Personal Agility



- Comprehensive Learning & Development Plans vs. Training
- Leverage Agile Principles, Training, Essential Skills, Communities of Practice



Expleo GDS compliant delivery



Expleo is used to working with the Government Digital Service – our methodology is fully compliant.





One team approach

We will leave our passes at the door and happily work together with clients and other delivery partners. Our team is approach is flexible, we would look to change the team composition over time to meet the arising challenges.



Close client team integration

We welcome client secondees to our team; this helps to ensure knowledge is captured by the client organisation. Typically they could be product owners, user acceptance testers or systems architects.



Service Standard

We would like to start with a brief initialization phase, understanding the service with the 14 elements of the service standard in mind. We check ourselves against this standard regularly, this helps us to attain service assessment readiness.



Training

Expleo has created an introductory course to the Service Manual to help us to create a great public services. This is given as a refresher to the Expleo team and is freely offered to clients and delivery partners.



Ways of Working

We appreciate the benefits of Agility and recognise that team challenges change over time. We usually start with Scrum, as it is the most widely known framework, we are open to other ways of working to deliver highest quality and value.



Value Added Services

An Agile coach will be assigned to the team to help them to improve their ways of working. They are available to work on other client initiatives, to provide stakeholder support and to help orchestrate work with other teams.

INITIALISATION

Discovery to start. Workshops. Business

Case. Vision. Stakeholder identification.

Project goals. Agreement of approach for

Not a GDS Phase. Getting ready for

Discovery and Alpha

DISCOVERY

Transparency - identifying

requirements, service and

issues with technology,

users early.

Build Confidence with the client with working software. Prove technology and mitigate technical risks.

ALPHA

BETA

Proof of technical solution beyond software development (e.g. platform, hardware, deployment). Feedback from initial communities.

LIVE

Continuing to maintain and enhance the product while it is in use and getting feedback from end users

RETIRE

Decommissioning of the service, capturing of data and help to guide citizens to the replacement service

4 Expleo Agile services for Government | © Expleo





Thank you for your attention

Stephen Forbes
Head of Business Agility
Expleo Technology UK Ltd
7-11 Moorgate | London, EC2R 6AF | United Kingdom
Mobile: +44 (0)7580 842476