

Expleo Agile services for Government

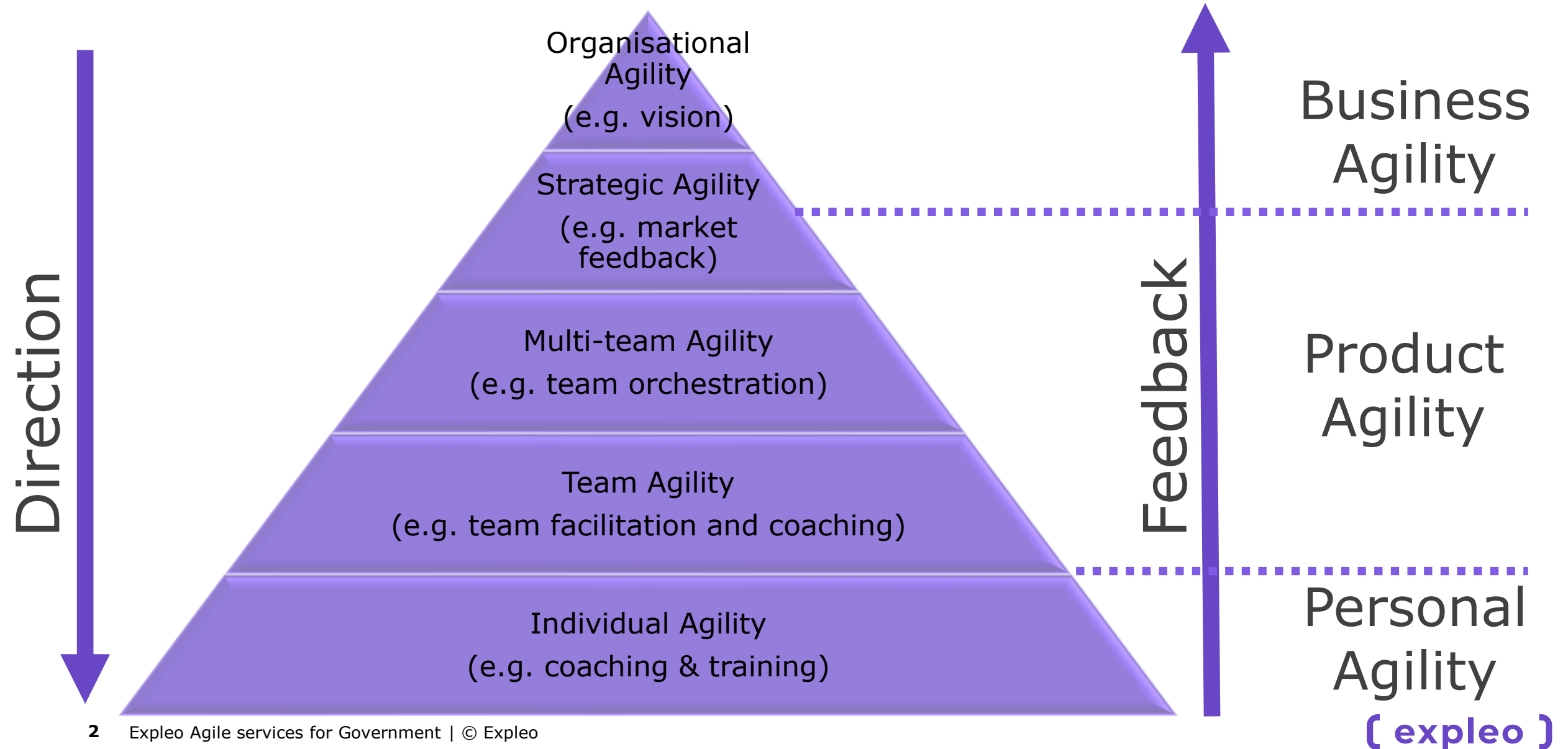
Service definition document

G-Cloud 14

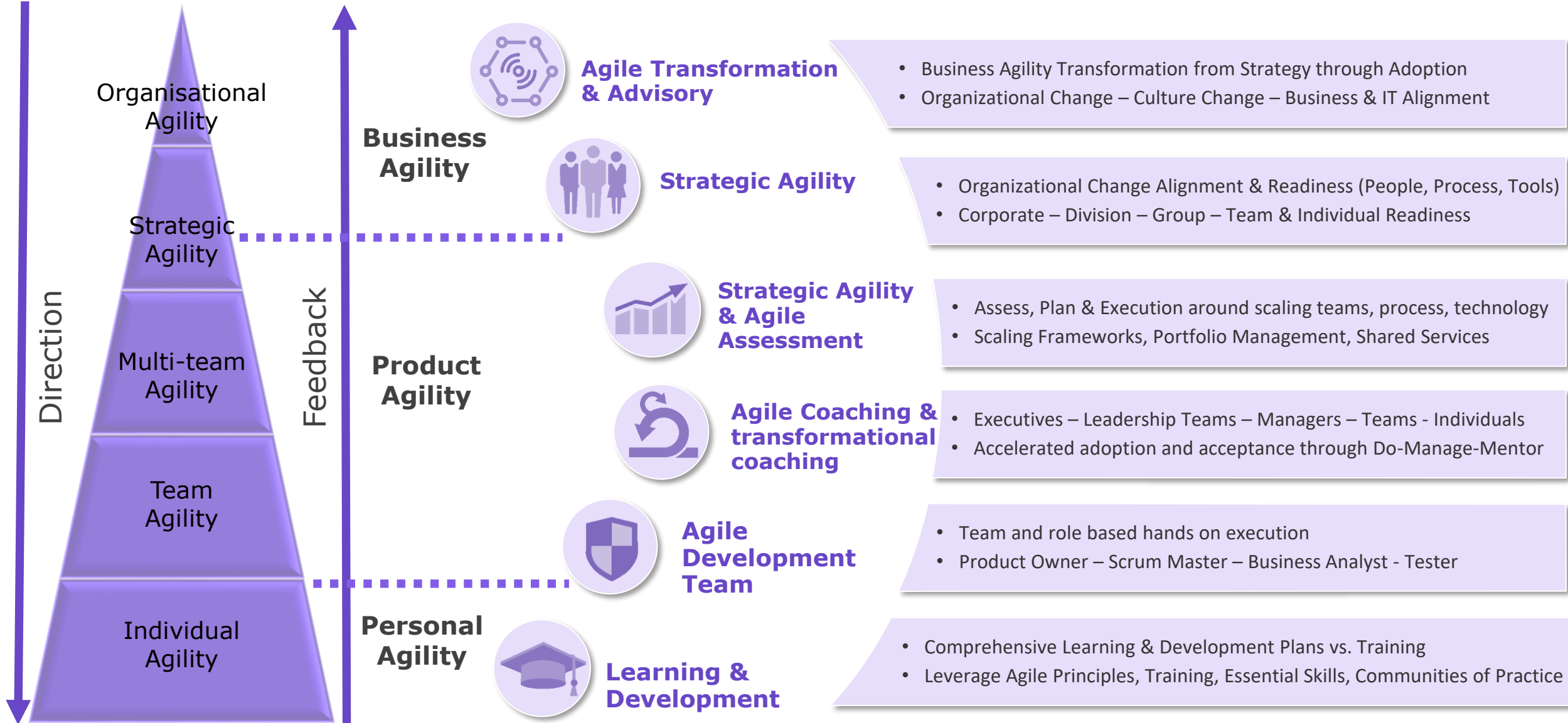


(expleo)

Hierarchy of Agility



Agile Service Definition



Expleo GDS compliant delivery



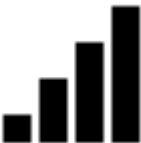
One team approach

We will leave our passes at the door and happily work together with clients and other delivery partners. Our team is approach is flexible, we would look to change the team composition over time to meet the arising challenges.



Close client team integration

We welcome client secondees to our team; this helps to ensure knowledge is captured by the client organisation. Typically they could be product owners, user acceptance testers or systems architects.



Service Standard

We would like to start with a brief initialization phase, understanding the service with the 14 elements of the service standard in mind. We check ourselves against this standard regularly, this helps us to attain service assessment readiness.



Training

Expleo has created an introductory course to the Service Manual to help us to create a great public services. This is given as a refresher to the Expleo team and is freely offered to clients and delivery partners.



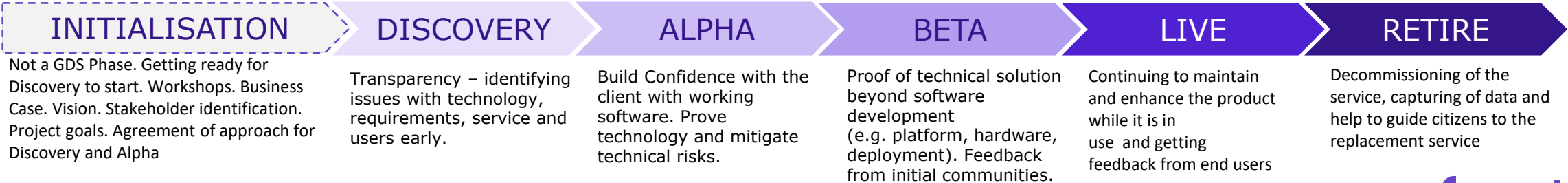
Ways of Working

We appreciate the benefits of Agility and recognise that team challenges change over time. We usually start with Scrum, as it is the most widely known framework, we are open to other ways of working to deliver highest quality and value.



Value Added Services

An Agile coach will be assigned to the team to help them to improve their ways of working. They are available to work on other client initiatives, to provide stakeholder support and to help orchestrate work with other teams.





Thank you for your attention

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