



TESTING IN LIVE AND POST RELEASE VALIDATION

Quality Engineering like no other

SERVICE OVERVIEW

Roq provides testing services in live and post-release validation to enable organisations to ensure live services are delivering value, with zero downtime. Our Test Engineers' approach to Continuous integration and Continuous Development and our bespoke production-focussed synthetic test automation solutions, ensure your business solutions keep operating effectively.

SERVICE FEATURES

- Full service, from initial scoping to delivery and ongoing support
- Technically skilled test engineers in performance, automation and DevOps
- Continuous Testing, supports Continuous Integration/Continuous Delivery pipelines
- Pre-built test automation frameworks or bespoke automation frameworks
- Bespoke End Point Solution to monitor and test in live
- Implementation of API test automation to validate releases at speed
- Continual enhancement of functionality, performance and resilience of live services
- Automate synthetic tests and monitoring in-live operation to reduce cost
- Integrate continuous performance testing into delivery pipeline
- Holds third parties to account by validating their releases

SERVICE BENEFITS

- Capability to deploy software changes with zero service downtime
- Unleash the benefits of high-quality solutions
- Independent validation of approach and technical quality
- Live incidents prevented before they occur, protecting business reputation
- Services are continually tested, optimised and improved
- Reduces risk of security issues with minimal defects in live
- Resilient cloud services enable effective remote working
- Increase speed/regularity of releases thanks to confidence in going live
- High service availability and fast deployment of new functionality

ABOUT ROQ

Roq is an independent, outcomes-focused quality engineering company with extensive experience in providing services to Public Sector organisations. We partner with some of the world's largest organisations in the Education, Health, Transport, Policing, Fire and Passport Services sectors, who trust us to lead quality initiatives on their most important technology initiatives.

We succeed by applying our core 'straight-talking, passionate, excellence and commitment' values to everything we do; from how we support our people, through to how we approach the delivery of complex technology change programmes for our clients. Our flexible and responsive approach and expert range of adaptable quality engineering services and accelerators deliver performance improvements, reduce development costs, improve customer experience and mitigate business risks.

We have gained an excellent reputation for providing skilled consultants, at all levels of security clearance, to deliver exceptional services to the Public Sector. Our clients value our flexible approach and ability to work professionally from our Test Lab, remotely, on-site, or as a hybrid model.

We work across all areas of the development lifecycle, from design through to production, to ensure the quality of the technology solutions meets the needs of the business. Whether it's Functional Testing, Test Automation, Performance Testing, Managed Test Services, Quality Assurance or Test Consultancy, we listen to what our clients want, help them understand what they need and add genuine value and continuously achieve world-class Net Promoter Scores (NPS) across our delivery team. We make technology work.

OUR VALUES

Straight Talking - We say it how it is, using open, honest and direct communication. We challenge situations where needed, to drive the best outcomes for your business and your customers.

Excellence - We always strive to be the best, constantly looking at ways to improve. We consistently attain over 90% on our quarterly client satisfaction survey and maintain a world-class NPS.

Passionate - We care about what we do, which drives the energy and enthusiasm we bring to our work. We endeavour to fully understand your business objectives and use them as a driver for achieving success in every project we deliver for you.

Commitment - We see it through, and deliver on our promises, whilst surpassing expectations. Where there are opportunities to do things better, we will always look to adopt these to benefit our clients.