



TESTING AS A SERVICE

Quality Engineering like no other

SERVICE OVERVIEW

Roq is a leader in testing, helping clients achieve lasting business and technology benefits from investment in Testing-as-a-Service (TaaS). Our flexible TaaS integrates with client-driven developments and/or multi-vendor environments. Managed against defined deliverables, Roq provides a full range of testing services from Roq's Test Lab, remote or on client site.

SERVICE FEATURES

- Flexible approach and bespoke resource models for TaaS
- Test services including automation, performance, SIT, UAT and UX
- Test strategy, planning, development, execution, and closure
- Practical solutions to make testing fast, effective and efficient
- Integrated service that works alongside existing teams and suppliers
- Independent challenge against cost, time, and quality constraints
- Focused dashboards and project KPI reporting
- UK Test Lab option for cost efficient service provision
- Efficient knowledge transfer processes for accelerated onboarding
- Strong background in testing large enterprise-wide solutions

SERVICE BENEFITS

- Increased confidence in test activity and change management
- Improved test involvement at programme, project and change level
- Decreased costs in fixing defects due to earlier detection
- Decreased production outages after changes protects your brand image
- Shorter delivery window for programme test phases, improving ROI
- Enhanced business confidence in technical projects and upgrades
- Adaptable in-house developed test automation frameworks providing better ROI
- Highly skilled staff experienced in Waterfall, V-Model, Agile and DevOps
- Extensive experience of market leading test tools
- Innovation focus to support continuous improvement

ABOUT ROQ

Roq is an independent, outcomes-focused quality engineering company with extensive experience in providing services to Public Sector organisations. We partner with some of the world's largest organisations in the Education, Health, Transport, Policing, Fire and Passport Services sectors, who trust us to lead quality initiatives on their most important technology initiatives.

We succeed by applying our core 'straight-talking, passionate, excellence and commitment' values to everything we do; from how we support our people, through to how we approach the delivery of complex technology change programmes for our clients. Our flexible and responsive approach and expert range of adaptable quality engineering services and accelerators deliver performance improvements, reduce development costs, improve customer experience and mitigate business risks.

We have gained an excellent reputation for providing skilled consultants, at all levels of security clearance, to deliver exceptional services to the Public Sector. Our clients value our flexible approach and ability to work professionally from our Test Lab, remotely, on-site, or as a hybrid model.

We work across all areas of the development lifecycle, from design through to production, to ensure the quality of the technology solutions meets the needs of the business. Whether it's Functional Testing, Test Automation, Performance Testing, Managed Test Services, Quality Assurance or Test Consultancy, we listen to what our clients want, help them understand what they need and add genuine value and continuously achieve world-class Net Promoter Scores (NPS) across our delivery team. We make technology work.

OUR VALUES

Straight Talking - We say it how it is, using open, honest and direct communication. We challenge situations where needed, to drive the best outcomes for your business and your customers.

Excellence - We always strive to be the best, constantly looking at ways to improve. We consistently attain over 90% on our quarterly client satisfaction survey and maintain a world-class NPS.

Passionate - We care about what we do, which drives the energy and enthusiasm we bring to our work. We endeavour to fully understand your business objectives and use them as a driver for achieving success in every project we deliver for you.

Commitment - We see it through, and deliver on our promises, whilst surpassing expectations. Where there are opportunities to do things better, we will always look to adopt these to benefit our clients.