



TEST ENGINEERING

Quality Engineering like no other

SERVICE OVERVIEW

Roq offers test engineering services to enhance quality through technical testing capabilities, ranging from service virtualisation implementation (stubs/driver creation and configuration) through to integrating test automation, database and performance testing, to complement existing testing practices. The service also ensures that maximum benefit is derived from test tool investments.

SERVICE FEATURES

- Reduce manual testing effort (70% reduction achieved for clients)
- Improve coverage and speed e.g. double coverage, execute 25x faster
- Save thousands of pounds in people-hours and licence costs
- Feedback on software quality delivered in hours, not weeks
- Increase delivery of projects, organisational and IT change
- Go to market quicker, whilst reducing risk of issues
- Continuous testing to support your CI/CD/DevOps pipelines
- Reduced complexity of environments during early stages of the SDLC
- Re-usability of technical test assets and components
- Outline costs and benefits to be expected from test automation

SERVICE BENEFITS

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ABOUT ROQ

Roq is an independent, outcomes-focused quality engineering company with extensive experience in providing services to Public Sector organisations. We partner with some of the world's largest organisations in the Education, Health, Transport, Policing, Fire and Passport Services sectors, who trust us to lead quality initiatives on their most important technology initiatives.

We succeed by applying our core 'straight-talking, passionate, excellence and commitment' values to everything we do; from how we support our people, through to how we approach the delivery of complex technology change programmes for our clients. Our flexible and responsive approach and expert range of adaptable quality engineering services and accelerators deliver performance improvements, reduce development costs, improve customer experience and mitigate business risks.

We have gained an excellent reputation for providing skilled consultants, at all levels of security clearance, to deliver exceptional services to the Public Sector. Our clients value our flexible approach and ability to work professionally from our Test Lab, remotely, on-site, or as a hybrid model.

We work across all areas of the development lifecycle, from design through to production, to ensure the quality of the technology solutions meets the needs of the business. Whether it's Functional Testing, Test Automation, Performance Testing, Managed Test Services, Quality Assurance or Test Consultancy, we listen to what our clients want, help them understand what they need and add genuine value and continuously achieve world-class Net Promoter Scores (NPS) across our delivery team. We make technology work.

OUR VALUES

Straight Talking - We say it how it is, using open, honest and direct communication. We challenge situations where needed, to drive the best outcomes for your business and your customers.

Excellence - We always strive to be the best, constantly looking at ways to improve. We consistently attain over 90% on our quarterly client satisfaction survey and maintain a world-class NPS.

Passionate - We care about what we do, which drives the energy and enthusiasm we bring to our work. We endeavour to fully understand your business objectives and use them as a driver for achieving success in every project we deliver for you.

Commitment - We see it through, and deliver on our promises, whilst surpassing expectations. Where there are opportunities to do things better, we will always look to adopt these to benefit our clients.