

# **#CloudFutures Project and Programme Management Services**

### Service Description

#CloudFutures Project and Programme Management Services provide the discipline that you need to manage business and operational change. We can provide the overarching views of programme management to better aid the delivery of multiple co-existing projects, whilst providing the detail and trustworthy leaders you need to ensure delivery.

#### Service Features

Programme management: process of managing multiple related projects delivering improvements

We enable and manage multiple projects to deliver improvements to your business. Whether directly or indirectly related, we can ensure that multiple large scale business change initiatives co-exist seamlessly through to successful delivery.

#### Project scoping: determine and document a specific set of goals

We determine and document the project scope as a specific set of goals, to help you ensure the project is able to focus on delivery and not be side tracked by scope creep or unwanted change. We define what needs to be done to achieve the successful delivery of your project.

#### Project planning: prepare and control the execution of your project

We prepare and control the execution of your project, from the idea and building the project scope, through initiation, design and delivery, to benefits realisation. We enable the creation of visible statements and plans that evidence how the project can be achieved, through the identification of tasks, activities, and deliverables that help you see through the myriad of challenges to a successful completion.

#### Business case: capture reasoning for your project

We capture the reasoning for the initiation and execution of your project. We help you convince your decision making influencers of the merit of the project and help you to establish their support and willingness for the project to succeed. It will help you to clarify the expectations of the organisation to commit to change, and the benefits that you aim to deliver to the business.

#### Project governance: the process of decision making and managing projects

We help you establish the processes you need to evidence support for the project, encourage decision making and make sure that roles and responsibilities are clearly understood. We help you to setup project and programme boards, define terms of

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reference, and ensure project delivery is enabled through established processes and known parameters.

Project management: trustworthy leadership and 360 degree communication We provide trustworthy leadership to your projects and ensure that all round communications are clear and unambiguous. We keep your stakeholders involved, informed, and equip all parties with the knowledge that they need to support, deliver, and ensure that your project is professionally managed for the best possible results.

### PMO: define and maintain standards and facilitate cross project communication

We provide Programme Management Office (PMO) experts to setup, work within, or advise and enhance your own capabilities to define and maintain standards and facilitate cross project and programme communication. We help you to boost the efficiency of the projects and programmes, identify and reduce conflicts, and improve the overall ability of your organisation to deliver business and operational changes.

## Stakeholder management: identification, prioritisation, and engagement of the right people

We help you understand how business critical it can be to correctly identify, prioritise and engage the right people to help encourage and support the delivery of change. We understand how to engage and work effectively with people both inside and outside of your organisation to get the right support you need for successful project and programme delivery.

## RAID management: understand project risks, assumptions, issues, and dependencies

We provide the processes and tools you need to identify, understand, manage, and act upon the project risks, assumptions, issues and dependencies. We help you control and monitor the areas that have a material influence on successful project delivery. We help you manage and develop mitigation approaches to risks before they become issues, directly impacting your project or programme. We assist you to work within the constraints imposed upon your business change activity and aid an informed approach to delivery via management of internal and external factors.

#### Resource planning: prepare detailed who what why where and when

We prepare detailed plans that help you identify and manage who will be needed to deliver your project, what their responsibilities will be, why those skills are needed, where they need to be, and when they are needed. This will help you to clearly identify and communicate the various roles and responsibilities to ensure that the resources you need

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for successful project completion are planned and available when you need them. This will help you to make sure that everyone knows what has to be done, where, and by when.

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