G-Cloud 14 - Service Definition

Cyber Security; Risk Assessment, Analysis and Management

COMXPS LTD

COMX

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Risk assessments are essential to provide accurate and timely confidence to adapt to an irregular risk environment. Our qualified and experienced consultants offer comprehensive risk evaluations and assessments, risk modelling / quantification, risk mitigation, recommendations, and support to ensure your organisation has a true estimate of potential risks. Our professional advisors will provide any training or resources required to define and protect the areas of risk identified in our clients' organisation(s).

Service Features

- Digital strategy and planning consultancy and resource planning
- Channel evaluation, gap analysis & recommendations
- Identification of digital marketing objectives and requirements
- Marketing workflow, budget management, asset management, online annotation, marketing/communications
- Stakeholder Engagement, Content design and management and distribution strategy
- Website management, personalisation and optimisation
- Measurement and data analytics
- Multi-channel digital marketing consultation e.g. web, email, social, mobile
- Platform training and enablement services
- Flexible support and hybrid models to suit your needs

Service Benefits

- Ensures you get best value from your investment
- Provide marketing teams with evidenced visibility and insights in real time
- Improve the productivity of marketing teams through workflow automation
- Apportion marketing assets and resources quickly and effectively
- Improve marketing team's productivity with automated workflow
- Enable marketing team members to collaborate, hybrid and remote work
- Ensure marketing activities are on brand and legally compliant
- Processes fully comply with ISO standards.

ComX specialises in deploying Cloud Solutions to meet Organisational Challenges and delivering programme benefits.

ComX-About Us

Since 2003 we have provided consultancy and delivery services to Central Government, Local Government, NATO and the UKIC: through managing and deploying Cloud Solutions to meet Organisational Challenges and delivering programme benefits. We have also supported SMEs and Start-ups as they successfully enter the Defence, Intelligence & Security Cloud marketplace.

Our services include:

- Programme/Project Management
- Procurement and Commercial Management
- PMO functions
- Business Analysis and Change
- Enterprise Architecture
- SIaM Services
- High Grade Messaging (HGM)
- Military Grade Encryption (Crypto)

- Organisational Change
- DevOps
- Cloud networking
- APIs
- Identity management
- Cloud Security
- Hybrid Cloud
- Data Engineering.

For any further enquiries regarding ComX or the content of this document, please contact Emily Wells.

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Why ComX

What makes us unique is our outstanding and unrivalled network of Defence and Government Contractors and Associates who bring with them many years of hard-won experience and expertise: each one is a leading expert and practitioner in his or her Cloud based field.

We successfully strive to foster a mutually beneficial personal relationship with our Clients and our Associates that ensures that we fully understand and then exceed our Clients' business needs and at the same time, provide challenging yet rewarding roles that precisely match our Associates' Cloud strengths, capabilities and expertise. We have a unique insight and understanding of Central and Local Government's needs for Cloud based solutions, the associated challenges and risks for Government and offer a full range of Cloud optimised services.

We continue to provide high quality and flexible individuals or teams to meet the demanding requirements of our Clients with their unparalleled Cloud experience and expertise. We deliver, and invariably improve upon, the same high quality and dependable services of a 'blue chip' supplier yet with the value proposition and unique agility of an outstanding and unique SME.

Underpinning our service is the assurance that any teams or individuals that we offer to you have been personally referred to us by colleagues or Clients or have been expertly sourced from our extensive network of Associates leveraged by thirty years of experience.

The Capabilities we deploy to ensure we deliver the Client's Benefits

- Project/Programme Management best practice/quality standards assured at all times
- Developed capability ensures contemporary approach to all technology services
- Fully qualified team members (APM, PMP, P30, ITIL, MSP, Prince 2, Agile/Scrum, SAFe and Lean Six Sigma)
- Government security clearance at all levels up to DV+.
- Multiple delivery options provide Clients with flexible/agile PPM services
- In depth understanding and experience of AWS, Microsoft Azure and Google Cloud and also other cloud platforms such as IBM, Oracle Cloud Infrastructure, DigitalOcean and Alibaba Cloud.
- DevOps, Cloud networking, APIs, Identity management, Cloud Security, Hybrid Cloud and Data Engineering
- Strategically aligned with current Government and Agencies strategies, methodologies and best practices
- Requirements Management; ensures common agreement, prioritisation and effective communication and ultimately User and Business Acceptance
- Flexible, fully configurable service models which drive value for money
- Driven costs down ensures efficiency and accountability
- Ensures benefits are realised of existing Departmental ICT investments and legacy
- Improved Client Experience
- Drive cost down and ensure efficiency and accountability
- Support the implementation of the Departmental ICT Transformation Programme (such as responses to Government Digital and Technical Operating Model)
- Strategic alignment with Ways of Working Programme and Transformation Agenda
- Develop capability required to procure and operate modern service delivery approaches and technology services
- Operational and Performance Assurance

Assurance

Security Clearance

All our personnel hold the appropriate level of security clearance required for the task up to and including DV and meet ISO 27017 and ISO 27018 for Cloud Security.

Quality

Project Quality is planned and managed in accordance with ISO 9001:2015.

Ordering and Invoicing

Typical engagements will involve discussions regarding Client requirements, agreed specification, and completion of a Call-Off Agreement and submission of a Purchase Order. Invoices will be raised monthly in arrears in accordance with the terms and SFIA rates specified in the Call-Off Agreement. Please see our terms and conditions for more information.

Pricing and Termination

The pricing for all services provided by COMX are available in the pricing document associated with each service as mandated by the G-Cloud framework. The termination terms are specified in the Terms and Conditions document which is supplementary to each Service Description.

Customer Responsibility

Customer responsibilities will be agreed by all parties and form part of the Call-Off Agreement as Client dependencies.

Our impressive list of clients includes:

- Department of Science and Technology (DSTL)
- Hydrographic Office
- Ministry of Defence (MOD)
- Single Source Regulations Office (SSRO)
- Department for Education (DfE)
- Education and Skills Funding Agency
- Care Quality Commission (CQC)
- Department of Health (DoH)
- UK Health Security Agency (UKHSA)
- Health Research Authority (HRA)
- Medical Research Council
- National Health Service (NHS)
- NHS Blood and Transplant
- NHS Business Services Authority
- NHS Digital
- NHS England (NHSE)
- NHS Improvement
- Public Health England
- Tunbridge Wells & Maidstone NHS Trust
- Ministry of Housing, Communities & Local Government
- Slough Borough Council
- Tunbridge Wells and Maidstone NHS Trust
- Wirral MBC
- Department for Transport (DfT)
- Driver and Vehicle Standards Agency (DVSA)
- Highways England
- Royal Mail Group
- Department for Environment, Food & Rural Affairs (DEFRA)
- Department of Business, Energy and Industrial Strategy (BEIS)
- Environment Agency (EA)
- Food Standards Agency
- HM Land Registry
- Natural England
- UK Space Agency
- Crown Prosecution Service
- Government Legal Department (GLD)
- Ministry of Justice (MOJ)
- National Crime Agency (NCA)
- NCTP
- Treasury Solicitor's Department (TSol)
- OXFAM
- The Charity Commission
- HM Treasury
- HM Revenue & Customs (HMRC)
- UK Export Finance (UKEF)
- Department for Business, Energy & Industrial Strategy (BEIS)
- Health and Safety Executive (HSE)
- UK Shared Business Services (UKSBS)
- Valuation Office Agency (VOA)
- Foreign and Commonwealth Office (FCO)
- HM Passport Office
- Home Office
- National Security and Intelligence Agencies - UKIC
- Cabinet Office
- Crown Commercial Services (CCS)
- Department for Culture, Media & Sport (DCMS)
- Department for International Development (DFID)
- Department for Work and Pensions (DWP) / BPDTS Ltd
- Government Digital Services (GDS)
- The Scottish Government