

Netcompany

Cloud DevOps, DevSecOps and SRE Services

Netcompany at a glance

Netcompany is one of Europe’s fastest growing and most successful technology consultancies, leading the way in showing how digital transformation can create strong, sustainable societies, successful companies and better lives for us all.

Since our inception, we have accelerated digital transformation by providing market-leading solutions, enabling our customers’ independence and nurturing a powerful work culture that attracts the best digital talent.

Our services range from business consulting to software development, project management, and system integration. By leveraging innovative technologies and building flexible, scalable and secure digital platforms, we enable government to accelerate the pace of transformation to save tax-payer funds whilst delivering excellent citizen experiences.

Top-line Stats

£692m	8	7,700+
Revenue in 2023	Countries in operation	Employees end of 2023

Selected Customers


HM Revenue & Customs


NHS


Home Office


Ministry of Defence


national highways


Cabinet Office Digital



● Countries in which we have more than 50 employees



Cloud DevOps, DevSecOps, and SRE Services

Netcompany's Cloud DevOps services work with you to introduce or enhance existing DEVOPS/DEVSECOPS/SRE capabilities within your organisation.

Our team of skilled engineers can offer maturity/strategy assessment, build or improve people/process/technology capability—including toolchain implementation—and deliver a full DEVOPS capability as a managed service.

Service Features

1. Build or enhance DEVOPS, DEVSECOPS or Site Reliability Engineering Capabilities
2. Maturity assessment, evaluating current operating practices against business objectives.
3. Capability improvement/delivery plan – identifying areas of investment
4. DEVOPS toolchain implementation either all-in-one or individual technologies
5. Industry standard tools e.g. Azure DEVOPS; Github; Kubernetes; Terraform; JIRA
6. 24/7 on-site, remote or hybrid service.
7. Fully automated delivery pipelines. Highly skilled SC and DV-cleared staff
8. Encompasses IaC, Application builds and CI/CD Continuous integration/Deployment
9. Actionable Monitoring & Observability covering performance, operations and security
10. Major cloud technologies: Microsoft Azure, Oracle OCI, AWS, GCP, Redhat

Service Benefits

1. Improved response to changing requirements on the organisational landscape
2. Deliver consistent approaches to security, compliance, and commercials
3. Increased deployment cadence, supporting agile development and business responsiveness
4. Drive service reliability, reduce defects, deployment failures - improving customer experience
5. Get the most out of your tooling – streamlining license spend
6. Upskill and support your teams through training and tooling
7. Continually measure performance and see impact of process improvements
8. Continual quality improvements through observability, automation and early testing
9. Scalable support model, providing a cost-effective solution
10. Delivery as standalone or rainbow team aligned to your governance



Cloud DevOps, DevSecOps, and SRE Services

The Methodology

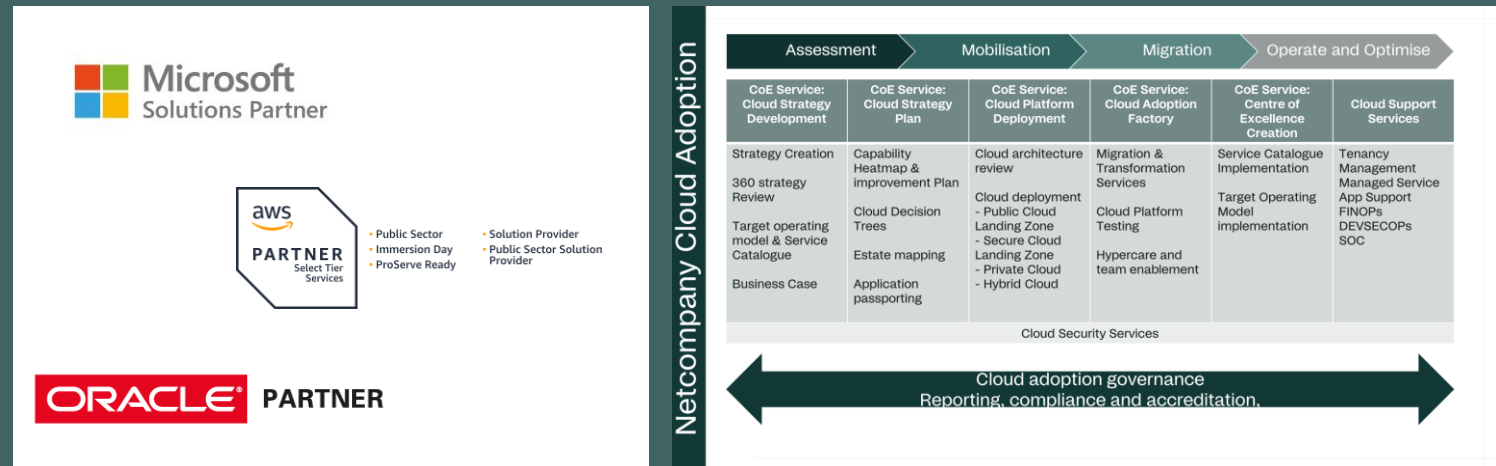
Netcompany's fully modular end to end cloud adoption methodology can support you at all phases of your cloud adoption. Whether you are at the beginning of your journey or looking to improve the current utilisation of cloud services, we can help.

Our methodology is based on the known cloud adoption frameworks of public cloud providers such as AWS and Microsoft Azure, industry standard bodies such as the open alliance for cloud adoption (OACA framework) and a combination of our own experiences in supporting public and private organisations with their cloud adoption.

Our preference is to work on an outcome-based engagement – ensuring that we have a shared goal to complete an activity or task.

The services can be delivered in combination with your teams in a rainbow team delivery model (in person, remote or hybrid), or as a discrete deliverable driven entirely by the Netcompany team. Our flexible and proven delivery methodology allows us to align to your governance processes, ensuring we deliver in a way your business can understand, monitor and engage with.

Finally, Netcompany appreciate that cloud adoption is often just a part of a broader business initiative, Netcompany are well equipped to support more complex engagements and have a breadth and depth of capability in other areas including Data, AI/ML, User centered design, Application development and ongoing managed services.





Cloud DevOps, DevSecOps, and SRE Services

What benefits do you receive?

A DEVOPS/DEVSECOPS practice that can support your business objectives and drive consistency, quality and pace through your development teams – supporting agile development practices.

Implement continuous optimisation and drive system stability through Site Reliability Engineering teams and practices.

Identify and ensure that you have access to the right people and tooling.

What is the service?

Strategy/Maturity Assessment/Well-Architected Review

Review of any existing practices and processes and assessment of the ability to deliver against your business objectives. It considers, defines and baselines Key Performance Indicators (such as deployment cadence, and service component availability)

Service implementations/improvement

Planning, delivery, and roll-out of a brand-new capability or remediation of an existing capability. Netcompany agree the plan and then execute through the following areas:

- People.
Identification of the investment required in people through target operating model validation, RACI, training or staff augmentation.
- Process.
Ensure that DEVOPS/DEVSECOPS/SRE processes align with business processes and any internal governance structures such as security, compliance, or finance. Build the right culture to continually evolve products and services safely, enabling an agile approach to development.

Understanding and defining any integrations with external teams and hand-off points.

- Technology
Ensure that the right technology choices have been made in the technology toolchain to support the business's needs. Where required, we can remediate existing tooling and integrations to improve performance, creating any required fixes.
- Reporting
Ensuring the right reporting and measurements are in place to allow for continual improvement and optimisation of DEVOPS/DEVSECOPS and SRE processes.

All documentation and tooling is your property – including technical designs, IAC, systems configurations and integrations, process documentation and playbooks.

Full DEVOPS/DEVSECOPS/SRE service

Netcompany can deliver a full capability to your organisation. Our flexible model allows us to deploy teams that can:

- Deploy as a full team or as part of a rainbow delivery team with your own staff
- Run on-premise, remotely or in a hybrid fashion, from 9-5 through to 24/7
- Deploy with security clearance including SC and DV

How do we do it?

Maturity assessments are conducted using a combination of in-person workshops, interviews, technical discovery tooling (native and third-party), collaborative reviews, and explainer sessions.

Any ongoing DEVOPS/DEVSECOPS/SRE services will be delivered in accordance with the needs of the team – considering team composition, location and service hours.

All are delivered by our engineering and development experts, who have deep experience in DEVOPS/DEVSECOPS and SRE practices and vendor certification from vendors such as Microsoft, Splunk, ServiceNow, and many others.



Cloud DevOps, DevSecOps, and SRE Services

Our People

“Netcompany look after the Insolvency Service (InsS) Azure tenancy and provide an exceptional service. The team dedicated to InsS are very knowledgeable, have proven to work together and have a plethora of experience in the field.

Any problem InsS chuck over to Netcompany, they will always answer. If further clarification is required, they bring in the experts to ensure the query is answered in a sufficient manner.

I only wish this service model can be replicated on all of the InsS awarded contracts because it works. I have the pleasure of being the SDM for Netcompany from an InsS perspective – they make my job a breeze

Javed Wajuddin – The Insolvency Service, 2021



Netcompany

Working with Netcompany

Dedicated to a Greener, Fairer Future

- Netcompany is more than a business; we're a community of employees, customers and partners committed to a sustainable and fair society.
- When working towards the Social Value Quality Mark, we developed a set of seven pledges. These support our alignment with the United Nations' Sustainable Development Goals and the UK Government's Social Value Model. Furthermore, they underpin the development of our social and environmental impact initiatives.
- We are proud to be the winner of awards and accolades from our work and contribution to social value creation and community well-being.



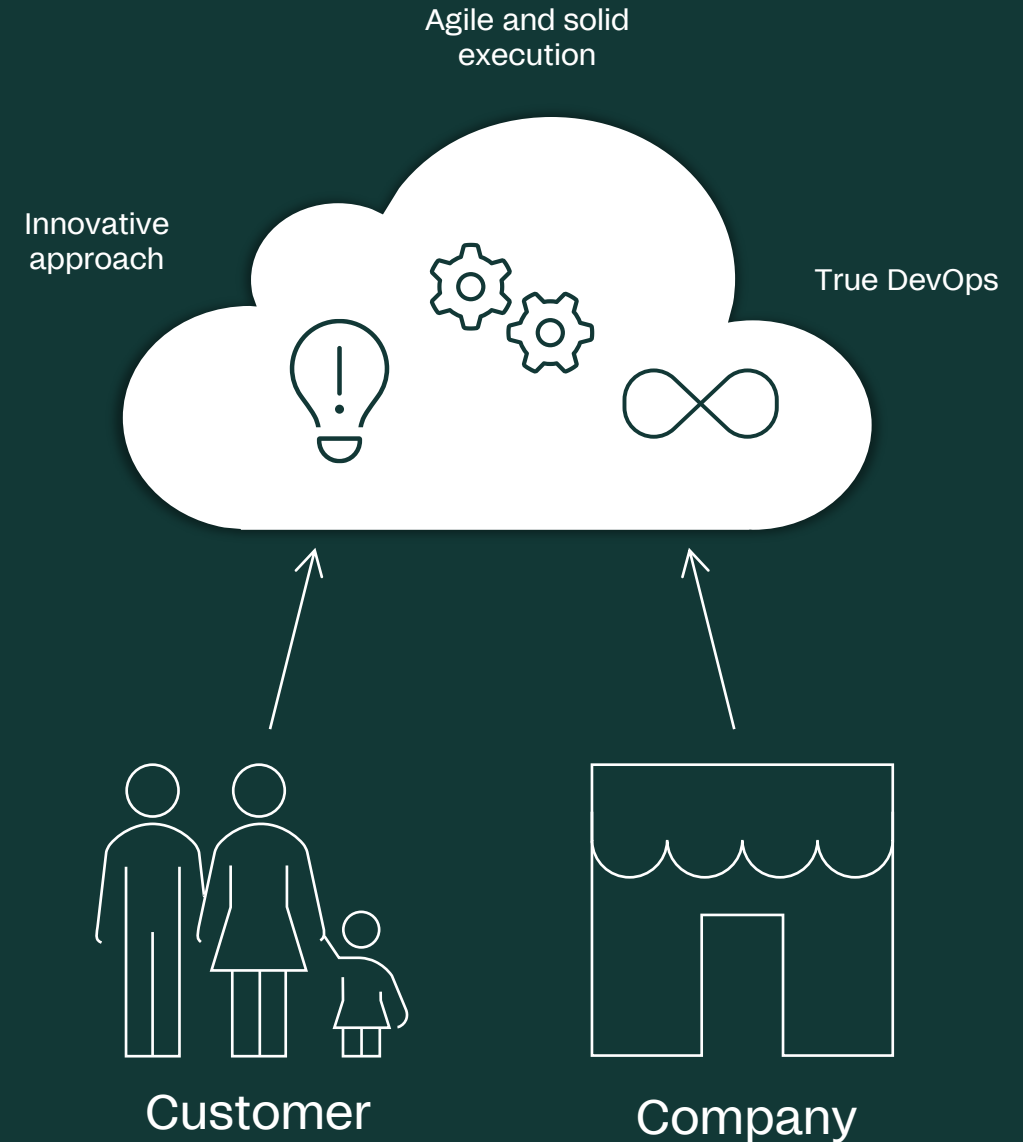
Domain expertise across many industries

- With vast technology experience and deep public sector specific knowledge, we quickly create innovative solutions tailored to your goals, delivering outcomes to address the intricate challenges currently facing governments.
- Through our innovative delivery approach, true client partnerships and exceptional people, we design and deliver solutions that have dramatically increased user engagement and provide better citizen and customer experiences for us all.



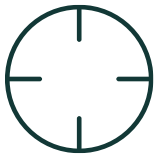
Preferred provider of end-to-end services

- We know what it takes to build, operate and maintain IT solutions across all sectors and industries.
- We deliver consistent quality because our methods have been developed by practitioners for practitioners and continuously improved over 24 years.
- We challenge, innovate and ensure that Development and Operations work together to ensure stability with speed.
- Our delivery approach focuses on safeguarding customer outcomes to ensure we deliver them on-time, within budget and to the highest quality.
- Our methodology has proven success in delivering customer vision, and is flexible and adaptable, designed to facilitate collaboration, and align with customer processes.
- Delivery excellence is deeply rooted in our DNA.



Our end-to-end transformation delivery capability

TRANSFORMATION STRATEGY



Supporting digital transformation through sustainable change and innovative technologies.

INNOVATION



Enhance your teams and services with guided innovation and partner acquisition services.

LEGACY TRANSITION AND REPLACEMENT



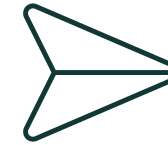
Modernise your digital landscape with legacy system migration.

USER ADOPTION AND IMPLEMENTATION



Secure successful user adoption of new processes and technologies.

CAPABILITY AND CAPACITY BUILDING



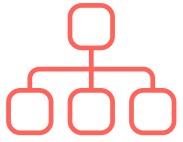
Build teams quickly with skilled resource deployment and capability training

ENHANCING LIVE OPERATIONS SECURELY



Maintaining improved functions through secure Managed Services and Operations.

Our end-to-end transformation delivery capability



Architecture Services

Build scalable and resilient technical frameworks for new products and services.



Product Design and Engineering

Expertly design, develop and test new services using Agile methods.



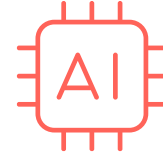
DevOps

Automate and integrate security and efficiency between development and operation teams.



Data and Analytics Management

Discover new opportunities and improve performance through data.



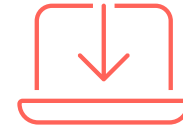
Automation and AI

Enhance productivity and reduce cost using cutting-edge automation.



Cloud Adoption

Migrate IT infrastructure, applications and data to cloud-based platforms.



Modern Workplace

Leverage the power of cloud computing to work anywhere, anytime.



Managed Services

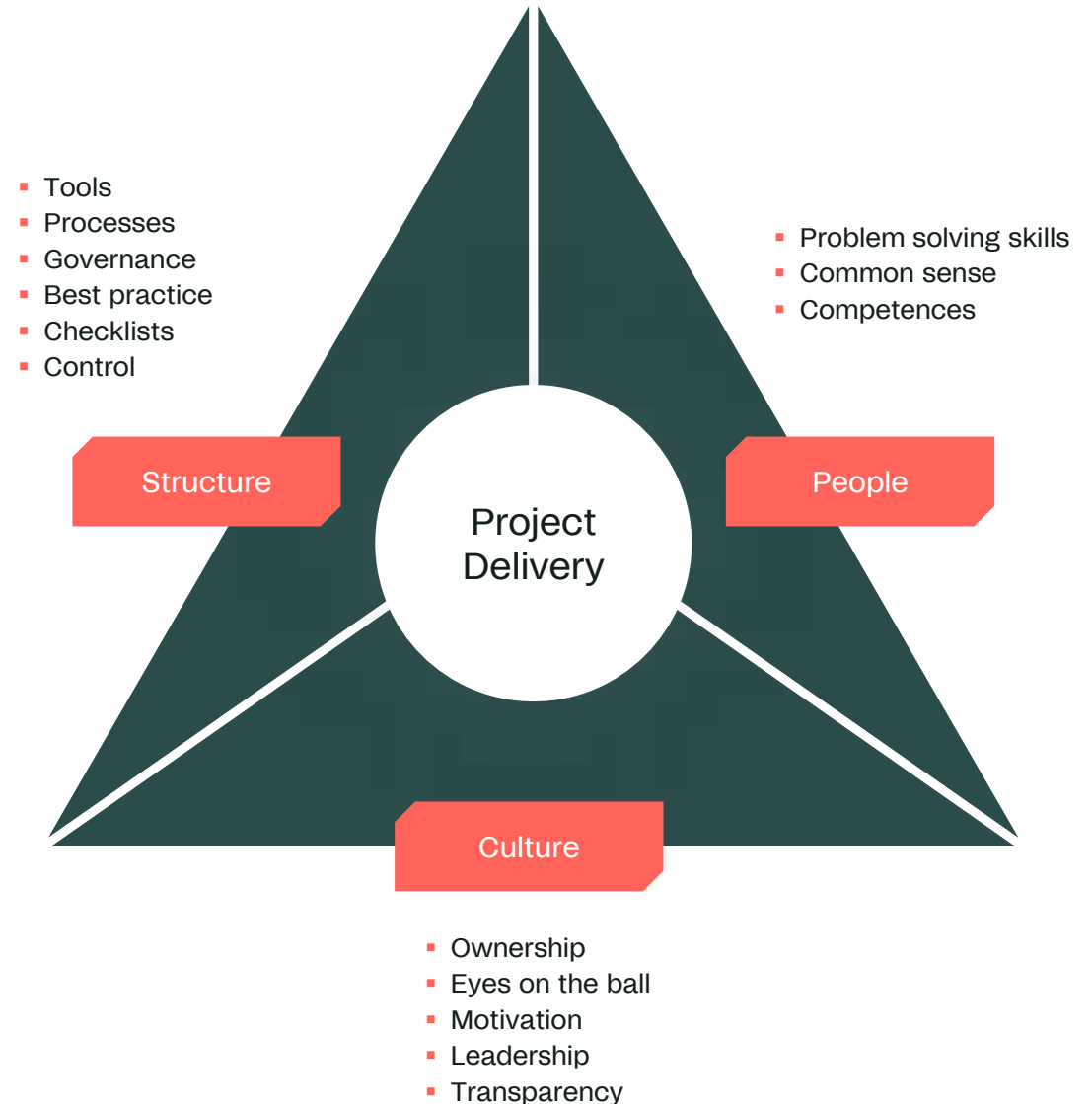
Extend your team's productivity with reliable, trustworthy and expert talent.

Netcompany project delivery culture

Netcompany's project delivery approach is a combination of structure, people and culture

- The right **structure** provides the overview of a complex project
- The right **people** transforms that overview to the right decisions
- The right **culture** provides the ability to turn these decisions into actions

Without one of these a successful project delivery cannot be executed.



Accelerating successful digital transformation in the public sector

Platforms for the Future

CONTROL TOWER



PULSE™ is a control tower for a real-time data ecosystem that allows businesses to share and act on a single source of truth.

It facilitates adaptable planning and forecasting in changing circumstances, breaking down silos and providing a single view of plan, execution and results.



PROCESS AND ADMINISTRATION



AMPLIO™ is our platform for regulated case management and process automation in highly compliant environments. It's a powerful tool for digitising and controlling complex processes, providing a single source of truth for all business executions.



DIGITAL POST & ARCHIVE



AMI™ is a secure platform that connects businesses and people. As a Digital Wallet, it offers a range of compliant 'my site' features like archive, profile, sign, and pay-as-a-service.

Additionally, AMI allows fast data and document exchange with other businesses.



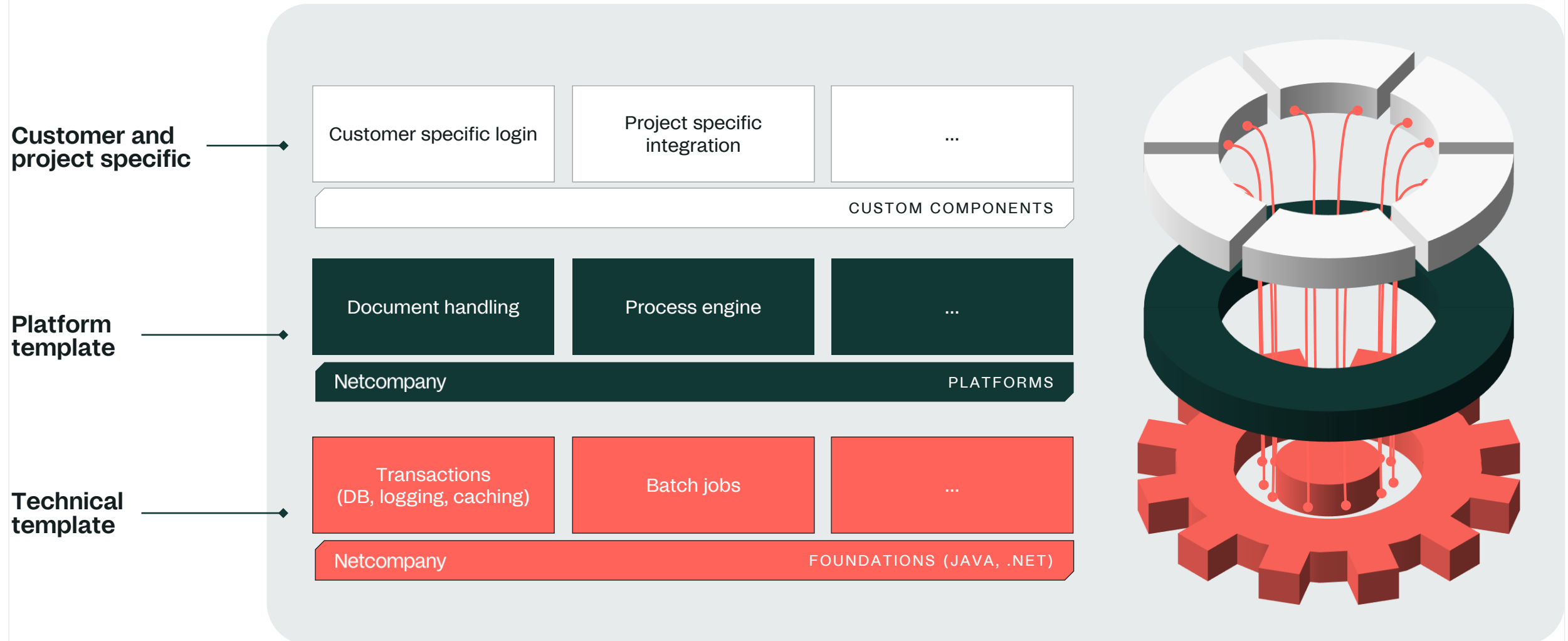
GENERATIVE AI PLATFORM



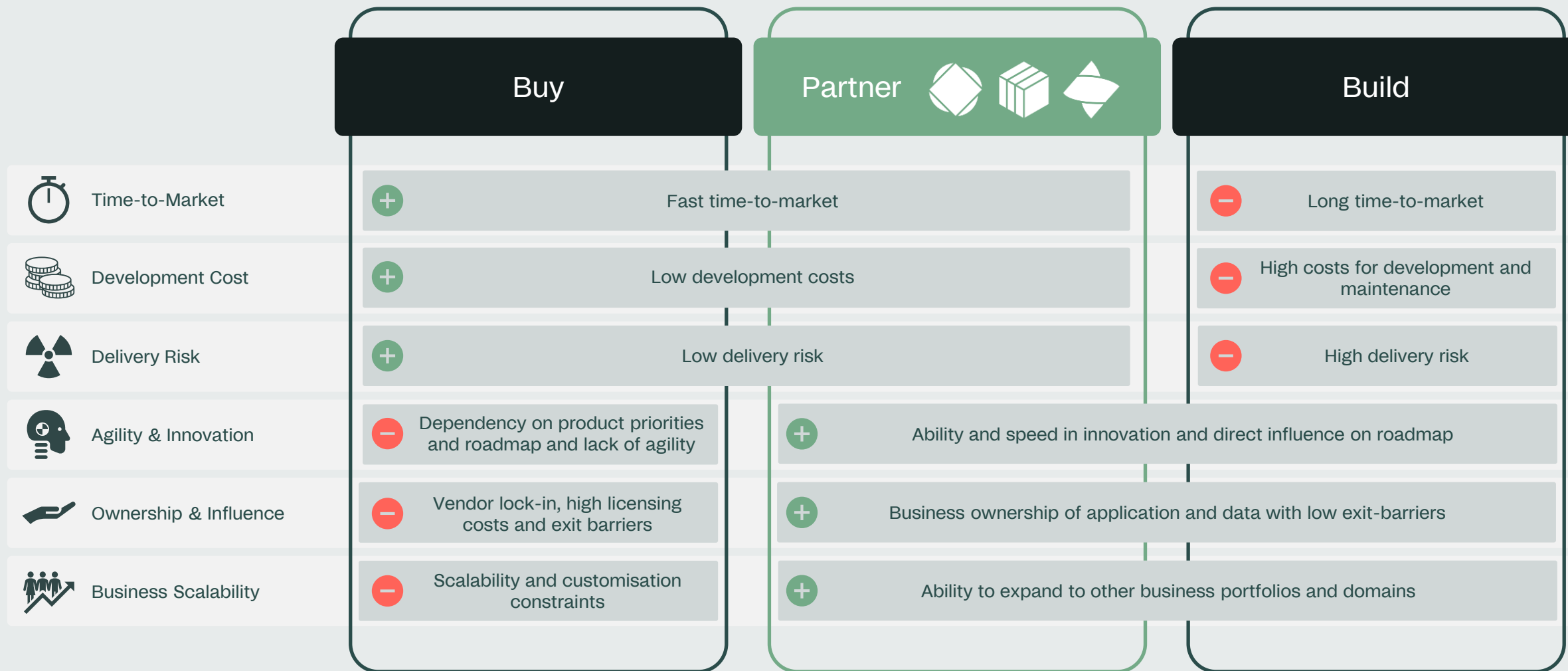
EASLEY AI™ orchestrates and leverages existing AI models, quickly connecting them to your unique business data, tools, and processes, centralising and storing data securely within EASLEY – not with the model provider – to ensure full transparency and governance of AI.



Our solutions are composed of: Foundations, Platforms, and custom components



The strategic benefits of NC platforms



Why a Netcompany Platform?

■ Flexible platforms empower business agility

Our platforms' flexible and multi-purpose architecture provides a unique competitive advantage, enabling businesses to quickly adapt to changes in their market and stay ahead of competitors.

■ Scalable platforms cut specialist costs

Built on a standard architecture and utilising best-of-breed frameworks, our platforms eliminate the need for expensive platform specialists and allow businesses to quickly scale their development teams, reducing costs and enabling rapid growth.

■ Empower your community, control your costs

Our platforms provide full ownership and support to build a strong internal development and delivery community, while tapping into our network of platform customers to establish an external community, enabling businesses to forecast their operational and capital expenditures with confidence.

■ Battle-tested core streamlines product development

Our platforms leverage commodity functionality built on a battle-tested core, streamlining the development process for new products and accelerating time-to-market, reducing costs and eliminating expensive license fees.

■ Confidently handle complex business scenarios

Our platforms are designed to handle complex business scenarios, from nationwide GDPR-compliant messaging to highly-regulated process management and real-time adaptable planning, providing businesses with a strong foundation to confidently handle their domain and focus on driving success.

Netcompany

Want to know more?

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