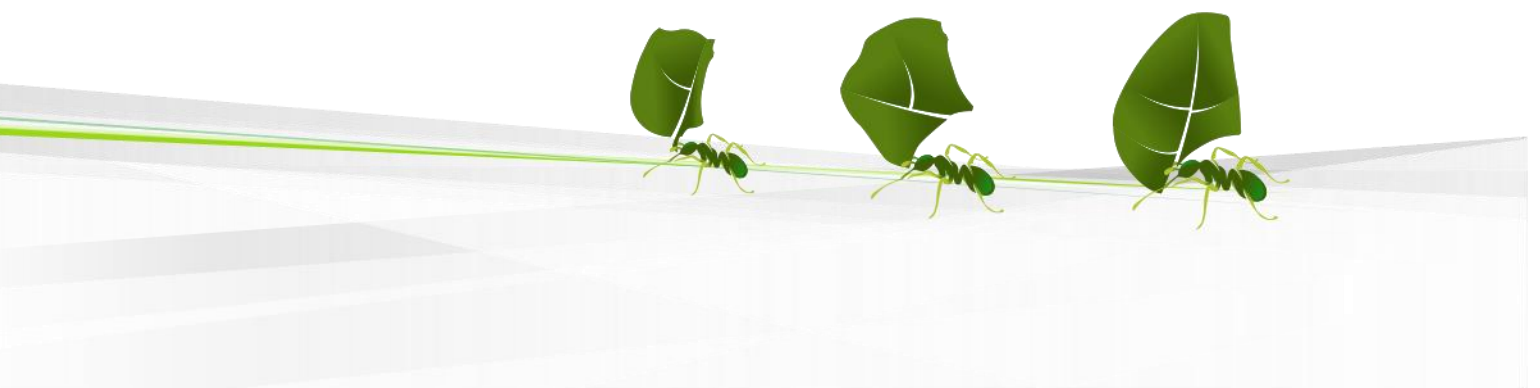


# **Service Definition**

## **LightningPMO**

### **PMO as-a-Service**

May 2024



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## Service Overview

Since 2006, The Anywhere Company has been providing consultancy services and SaaS software implementation services to clients in the UK and worldwide.

The TAC team will implement our SaaS PPMAnywhere platform and work with you to deliver a PMO service designed to support you from a technical, business user and PMO perspective. The delivery of the LPMO Managed service frees up internal resource to enable more strategic tasks to be undertaken and achieves a more efficient and successful management of the project portfolio, with greater visibility and cost transparency. The LPMO Managed Service:

- Delivers greater automation and transparency.
- Improves the maturity of your business, whilst identifying any gaps in the process or people skills and capabilities that would need to be addressed to ensure the PPM tool adoption is a real success.
- Provides real-time reporting for decision-making by your executive team.
- Enables you to improve organisational productivity, streamline PMO processes and templates, improve decision-making and accountability, achieve better collaboration across organisational silos, and achieve strategic alignment across the project portfolio.
- Meets our customers' needs on user access, Infrastructure, Security, Risk, Compliance, Regulatory Risk and Legal requirements.

Key Features of our LPMO Service Include:

- **UK based** – UK-based company with UK based resources for delivery and support.
- PPM -Tooling – state of the art Project & Portfolio Management tooling ready and configured out-of-the-box, as a Software-as-a-Service offering with full support and maintenance
- Business Support
- Compliance & Quality Assurance
- Data Administration
- Changes & Enhancements to the tooling to keep it aligned with your evolving organisation
- Training Service

## On Boarding

Our on-boarding process is extremely simple.

1. Define the specific scope
2. Order
3. Deliver the benefits
4. Review

Each customer has slightly different needs and desired outcomes. The Anywhere Company partners with you to ensure you maximise your Return-on-Investment and have an easy experience.

## Off Boarding

The Anywhere Company commits to provide the appropriate handover for the service.

## Pricing

LPMO is delivered as an annual managed service based on user volumes. See separate pricing document.

## Termination

If a customer needs to terminate, they may do so providing 90 days' notice subject to the Terms & Conditions.

## About The Anywhere Company

TAC constantly endeavours to provide the best people-friendly technology and advisory and managed services to help organisations work better. Our focus has been to provide technology solutions and services for business to manage people, process and financials.

- We are a UK-based business with UK-based delivery resources.
- We provide delivery and support services for project and portfolio management and other solution modules on The Anywhere Platform, including Governance Risk and Compliance, Professional Services Automation, Corporate Performance Management, and New Product Development.
- We partner with our customers, nurturing a close relationship for mutual success.
- We provide a high concentration of specific skills and understand how to bridge business and technology.
- Our experienced team brings you innovative and future-proof technology solutions and ensures you achieve the desired Return-On-Investment.

## Further Information

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