

G-Cloud 14 Service Definition
Business Change, Transformation
and Engagement



Business Change, Transformation and Engagement

Concept supports Government departments in business change and transformation programmes across the public sector. Our expert consultants and teams support effective stakeholder management and services to ensure effective transition of Cloud-based programmes, using proven methods to maximise benefits realisation.

Our highly experienced Digital Transformation Consultants shape, plan, deliver and drive the adoption of your Cloud journey. This includes conducting a feasibility assessment, to devise the business case and ultimately develop the roadmap.

A high level of governance is maintained, driving consistent programme and stakeholder management, and de-risking delivery. Additional services include training, adoption and ongoing managed innovation.

The result is a transformation in customer experience, a higher level of employee engagement, increased operational efficiencies and an easier route to new, innovative products and services.

Features

- Experience in public sector delivery and adherence to GDS Service Standards and Best Practices
- Shaping and visioning the transformation
- Feasibility assessment, planning, business case and roadmap development
- Transformation governance – programme and stakeholder management
- Business architecture, analysis and requirements management
- Training, adoption and ongoing managed innovation
- Delivers proven Agile reporting
- Experienced team, certified in Agile/Scrum framework

Benefits

- Facilitates innovation and the identification of prioritised transformational initiatives
- Provides benefit, feasibility, and business case – governed initiation
- Proof of concepts – “fail fast” mindset and methodology
- Programme management and governance which proactively de-risks delivery
- Focus on adoption helps ensure benefits are realised
- Our people-centric approach ensures we are continually focused on users, clients, employees, and stakeholders

Specialist Support On-Demand

As an established partner to the public sector, through our managed service offering we understand the nuances of working with contingent workers. Whether that's leveraging an agile workforce across large-scale transformation programs or responding to challenging project requirements, we've developed our Specialist Support On-Demand service to ensure our partner's projects and programs are delivered without disruption, and with the right specialists on-site.

IR35 Compliance	Reduce time to hire by up to 75% by using a strategic partner with on-demand capability inside a 10-day SLA
Speed to Hire	Remove the administrative burden of compliance and audit risk by using our non-headcount managed service
Associated Cost	With dashboard reporting, capped pricing and progress checks, you stay in control of your spend
Quality Measures	With instant access to a vetted network of proven specialist consultants, they'll be delivering from day one

Why Concept?



A strategic
delivery partner



Flexible call-off
contracts



Non-head count
managed service



Resource planning
to forecast demand



Reporting suite to
measure progress



Agile, scalable,
on-demand

concept.
talent & tech. connected

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