

# Pricing Document

## Workforce and Duty Management Solutions for G-Cloud 13

Crown Computing Limited



Crown  
Commercial  
Service

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## 1. Introduction

Crown offers a range of workforce and duty management solutions as fully managed cloud services, delivered as solution suites and optional enhancement packages.

Solution suites provide functionally integrated application modules hosted in the cloud and delivered as self-contained services that address typical business scenarios. These services include the following suites:

*Table 1 - Solution Suites*

Workforce and Duty Management Suites		
1.	Crown Time & Attendance Flexitime Suite	<i>For typical attendance and absence management requirements covering fixed and flexible work patterns</i>
2.	Crown Workforce Rostering Suite	<i>For special requirements of activity oriented scheduling and rostering of staff</i>
3.	Crown Workforce Management Suite	<i>Full set of attendance and activity management in public sector departments and organisations</i>
4.	Crown Duties Management Suite	<i>Comprehensive attendance and rostering requirements of duties oriented organisations as the Police and Emergency services</i>

The Crown offerings also include optional add-on packs to extend the base Time & Attendance or Rostering suites:

*Table 2 - Optional Add-on Packs*

Optional Add-on Packs for Attendance and		
1.	Crown Human Resources & Insights Pack	<i>Provides additional functionality to manage staff with additional analytics and decision support</i>
2.	Crown Extended Integrations Pack	<i>For extended ability to interface with multiple external systems including ERP, CRM, and workflows systems of the organisation.</i>

This document provides inclusive prices for the service suites and packages, covering the necessary software licensing, cloud infrastructure capacity, as well as the operations and management of the service.

Prices are presented as subscription charges per employee per month basis for ranges of employee numbers. Custom configurations will be required for numbers of employees outside the listed ranges, and Crown will be pleased to provide pricing for those on request.

In accordance with the terms of G-Cloud, the maximum contract period is 36 months with the option to extend by up to one 12 month period.

## 2. Crown Workforce Management Suites

### 2.1 Application Suites

The subscription rates per employee per month for the Crown Workforce Management suites are as below:

Table 3 - Application Suite Pricing

Crown Application Suites	Employee Ranges			
	1001-5000	5001-10000	10001-15000	15001-20000
<b>Time &amp; Attendance Flexitime Suite</b>	£4.13	£2.37	£1.97	£1.94
<b>Workforce Rostering Suite</b>	£4.86	£2.90	£2.42	£2.34
<b>Workforce Management Suite</b>	£6.19	£3.78	£3.18	£3.04

### 2.2 Add-on Packs to the Workforce Management Suites

Add-on packs provide extended capabilities to the Workforce T&A Flexitime and Rostering Suites (the Workforce Management Suite already includes these features as standard). Incremental subscription charges per employee per month for these packs are as below:

Table 4 - Add-on Pack Pricing

Add-on Packs	Employee Ranges			
	1001-5000	5001-10000	10001-15000	15001-20000
<b>HR Management &amp; Insights Pack</b>	£1.93	£1.31	£1.13	£1.06
<b>Extended Integrations Pack</b>	£0.90	£0.55	£0.49	£0.48

## 3. Crown Duties Management Suite

The subscription rates per employee per month for the Crown Duty Management suite are as below:

Table 5 - Duty Management Suite Pricing

Crown Application Suite	Employee Ranges			
	1001-5000	5001-10000	10001-15000	15001-20000
<b>Duties Management Suite</b>	£5.46	£3.27	£2.76	£2.66

## 4. Small Enterprise Editions

The Crown solution portfolio includes special configurations designed to minimise infrastructure burdens for smaller departments and local government bodies with their employee counts being 500 or lower.

*Table 6 - Small Enterprise Pricing*

Small Enterprise Edition	Subscription Price for 51-500 Employees
<b>Time &amp; Attendance Flexitime Suite</b>	£7.52
<b>Workforce Rostering Suite</b>	£8.68
<b>Workforce Management Suite</b>	£11.45
<b>HR Management &amp; Insights Pack</b>	£3.13
<b>Extended Integrations Pack</b>	£1.86
<b>Duties Management Suite</b>	£7.71

## 5. Basis of Costs

Subscription prices in this section includes a comprehensive set of services as below:

- Application software licenses – for the number of employees
- Cloud infrastructure charges – Including servers, storage, networks, and server licences
- Installation and configuration of cloud infrastructure and application software
- Cloud service charges – covering job scheduling, data backup, and security
- Named Service Delivery Manager
- Service and Support Desk support
- Application Software Maintenance
- Annual software updates and access to upgrades

Crown’s project and professional services may be required to implement upgrades and/or provide any additional training required. Prices for such resources is provided in the SFIA rate card that forms a part of this submission.

All Pricing is exclusive of VAT.

Travel and subsistence expenses are charged as per G-Cloud 13 terms and conditions.

## 6. Statement

### Copyright

The enclosed material, relating to Crown's Workforce Management system is provided on the basis that it is copyrighted and all rights are reserved.

The material, including all design features, program definitions, database definitions, display layouts, report layouts, and technical solutions are secret and confidential and may not be copied, photocopied or reproduced in any way without the prior consent of Crown Computing Limited

### Terms and Conditions

Whilst every care has been taken to ensure that the estimates for implementation service are correct and realistic, they may be subject to variation based on specific customer requirements.

The company's standard Terms and Conditions will apply to this pricing unless superseded by signed contracts between all parties.

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