

UK G-Cloud 13 Framework Agreement Amazon Web Services EMEA SARL, UK Branch (AWS) – AWS Skill Builder

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AWS Skill Builder

AWS Skill Builder provides self-paced digital training on AWS services, and is available any time you need it. There are 2 levels for AWS Skill Builder: Free Tier, and Team Subscription

Skill Builder Free Tier: Explore AWS learning plans and 500+ digital courses to help you own your career and achieve your goals on your schedule.

Skill Builder Team Subscription: AWS Skill Builder Team subscription is a digital training subscription for organizations. The Team subscription provides access to AWS self-paced digital training content including self-paced labs, game-based learning, and AWS Certification Exam preparation. It also provides administrative capabilities to assign and track training for individuals and teams.

Why should my organisation use AWS Skill Builder Subscription?

With AWS Skill Builder Team subscription, individuals and teams gain access to a broad portfolio of learning experiences, all assignable and trackable from a self-service dashboard. Subscribers gain hands-on experience with real AWS services through access to AWS Builder Labs. They can learn role-based skills through an immersive game, AWS Cloud Quest, set in a virtual world. Teams can challenge themselves to solve practical problems with AWS Jam. And organizations looking to grow their ranks of certified individuals gain the benefits of exam preparation courses and practice exams for AWS Certification. These features help you upskill your workforce faster, and track their progress in a self-service manner.

How many training resources are included with AWS Skill Builder Team subscription?

Learners who have the Team subscription have access to over 500 self-paced digital courses that are freely available to all AWS Skill Builder learners. In addition to these courses, Team subscription includes:

- 100+ AWS Builder Labs to build practical skills
- 25+ learning plans which provide a curated list of courses and labs related to a job-role or a domain area
- Cloud Quest, an immersive game-based learning experience that provides four role-based learning paths
- AWS Jam which offers 140+ scenario-based challenges that enable teams and cohorts to practice and validate skills
- Practice exams for the following AWS Certifications - AWS Certified Cloud Practitioner, AWS Certified Solutions Architect – Associate, and AWS Certified SysOps Administrator - Associate.

AWS Skill Builder Team Subscription FAQ's

General

1. **Does the Team subscription also provide access to instructor-led training and Certification exams?** No. AWS Skill Builder Team subscription provides access to only self-paced, digital training. Access to instructor-led training and AWS Certification exams is not included in this subscription.

Purchasing and Onboarding

1. **Who can purchase the Team subscription?** Any AWS customer located in the following countries is eligible to purchase the Team subscription: Australia, Brazil, Canada, Colombia, France, Germany, India, Ireland, Israel, Japan, Netherlands, New Zealand, Singapore, Spain, South Korea, Taiwan, United Kingdom, United States.
2. **How is the Team subscription priced?** Team subscription is priced per subscription seat. A subscription seat provides an individual access to training content included in the subscription for one year. An organization must purchase a minimum of 50 seats. Tiered discounts are available for additional seats. Please see this pricing list for details.
3. **What is the duration of the Team Subscription?** The subscription purchase will provide access to subscription benefits for one year.
4. **How can I pay for the Team subscription?** The Team subscription charge will appear on the AWS Billing Console, alongside your other AWS Service usage. You will have an option to pay monthly or prepay for the whole year at the start of the subscription term.
5. **What happens after I order subscription seats?** After you order the Team subscription, we will create a Team subscription record for your organization and assign administrative privileges to users you have nominated. We will then conduct an onboarding meeting to hand over the subscription seats to administrators and train the administrators on how to manage users, subscription seats, and view reports.
6. **When does my subscription start?** Your subscription will start after we hand over the subscription seats to administrators nominated by you.
7. **Can I add additional subscription seats to my existing subscription?** Yes. If you are already using the subscription and have a certain number of seats available to you, you can purchase additional subscription seats. The subscription end-date for seats added mid-term will match the end-date of the seats purchased earlier. To add additional subscription seats, please contact your AWS Training and Certification representative.
8. **Does the Team subscription auto-renew?** No. You will have to place a new order for the Team subscription before the end of your subscription term. Your AWS Training and Certification representative will contact you before the subscription expires to help you renew it.

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Subscription Management

1. **How can I distribute subscription seats that were purchased as part of the Team subscription?** *Learning administrators, nominated by an organization at the time of purchase, will have the ability to add employees to AWS Skill Builder and assign them a subscription seat. Administrators will receive a Getting Started Guide to help them perform subscription management activities like adding and removing users, assigning subscription seats, and reporting.*
2. **Can I share the subscription seats with other companies or my company's subsidiaries?** *You may only designate access to AWS Skill Builder Team subscription seats to your company's employees and contractors.*
3. **Will the subscription include access to all the training content available for free to all users?** *Yes, a user who has been assigned the subscription seat can access all the training content available for free in addition to the training content included only with the subscription.*
4. **Can multiple users share a subscription seat?** *No. Only one user can use a subscription seat at any given time. Ensure that users keep their login details confidential and secure at all times and prevent any unauthorized use.*
5. **Can I reassign a seat to another user?** *The subscription seats are meant to be used by a single user through the duration of the subscription. However, learning administrators may reassign up to ten percent of seats to different users during the year-long subscription period.*
6. **What support will administrators receive if they have questions or run into any issues?** *Each organization that has purchased Team subscription will be assigned a specialized technical account manager (TAM) to aid in their Skill Builder journey. Administrators can directly reach out to their TAM with any questions.*

Reporting

1. **What kind of reporting will I have access to?** *You will be able to see enrollment reports for self-paced digital courses, labs, and Cloud Quest for employees you have invited to AWS Skill Builder. The reports will also include the number of active users, most used courses and learning plans, and more. For AWS Jam events you have organized, you will be able to see the challenges completed by participating teams/individuals and their score.*
2. **Can I see reports that show which employees have achieved AWS Certification?** *No. Team subscription reports show only self-paced training usage data at this time.*
3. **Who has access to the reporting?** *Only learning administrators will have access to reporting.*
4. **Can I see usage reports for employees who use the freely available AWS Skill Builder training but don't have the subscription?** *Yes. You can invite all employees who are using only the free training content to be associated with your organization within AWS Skill Builder. Once those employees are associated with your organization, you will then be able to see digital training usage reports for these employees even if they don't have a subscription seat. Alternatively, if your company has Single Sign-On (SSO) integration with AWS Skill Builder, you will be able to see usage reports for all employees who use SSO to login even if you have not invited them explicitly.*

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Login Methods

1. **How do learners login to access the Team subscription?** *Learners must login using the same email address that was used by their administrators to add them to AWS Skill Builder. Learners can login with an Amazon account or an AWS Partner Network account (only applicable for APN Partners). Learners can also login using their company credentials if their company has SSO integration with AWS Skill Builder.*
2. **Can I set up SSO integration with my company's identity provider and AWS Skill Builder?** *Yes. SSO integration is available for Team subscription customers. SSO is available for the following identity providers (IdPs) - Active Directory Federation Service (ADFS) and Azure AD - and we are working to adding support for more IdPs.*

Learner Experience

1. **What will happen once a learner is unassigned the subscription seat?** *When the learner loses access to the subscription seat, they will not be able to access any training content that's only available with the subscription. However, they will be able to maintain the history of the training they have already taken.*
2. **Can the learner access their learning history after they leave the company?** *Yes. Learning administrators have an option to deactivate a learner's record when the learner leaves their company. However, the learning history is still maintained. Learners can contact AWS customer service to migrate learning history to a new account.*
3. **Is AWS Skill Builder available on mobile phones and tablet devices?** *AWS Skill Builder experience is not optimized for mobile phone and tablet devices. We recommend a laptop or a workstation to use AWS Skill Builder.*

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