

CIVICA



G-Cloud 13 Pricing

Civica Legal & Records Product Suite

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Contents

Pricing	4
1. Products to which this Pricing Applies	4
2. Product Pricing.....	4
2.1 Annual Service Fee	4
2.2 User-Based Pricing	4
2.3 Alternative Licensing	5
2.4 Additional Information	5
3. Implementation Pricing	5
3.1 Standard Methodology	5
3.2 Rate Table – Civica Legal & Records Resources (Product Specialists).....	5
4. Standards for Consultancy Day Rate Cards.....	6
5. Notes	6
Copyright Notice:.....	7

Pricing

1. Products to which this Pricing Applies

The G-Cloud 13 pricing below applies to the following products supplied by Civica’s Legal & Records Business Unit:

- Civica Legal Case and Document Management System
- Civica Legal Digital Court and Document Bundling System
- Civica Coroners
- Civica Mortuaries
- Civica Registrations

2. Product Pricing

2.1 Annual Service Fee

The Annual Service Fee is calculated based upon user numbers.

2.2 User-Based Pricing

Pricing is calculated based upon the number of system users, subject to a minimum Annual Service Fee. Each product (see above) requires the purchase of its own set of user licenses.

The Annual Service Fee includes application and database licensing, application and database hosting, software support, maintenance, and upgrades, help desk support, access to all reporting functionality and the right-to-use the API. Additional optional modules may be available, subject to the specific product in question.

User licence banding is as detailed below:

No. of Power users	Price
1-10	£1,000 per user, per year
11-20	£950 per user per year
21-50	£900 per user, per year
51-100	£800 per user, per year
101-200	£600 per user, per year
201-Unlimited	Project specific pricing. Please contact the Civica GCloud Sales Office for a quotation

2.3 Alternative Licensing

There are circumstances where an alternative licensing model may become appropriate, for example, where there is a very large user count, where clients are taking advantage of limited functionality or where a client wishes to utilise Civica’s solution in multiple application areas. In these circumstances, as an alternative to user-based pricing, a token-based model exists. Please contact the Civica G-Cloud Sales Office for a quotation for the number of Service Tokens you may require if this alternative model is appropriate. The price of each token is £1, and tokens are valid for 1 month.

2.4 Additional Information

Please note that the service is hosted on Amazon Web Services and the Annual Service Charge normally becomes payable at 60 days from contract signature or at go-live, whichever date is the sooner.

3. Implementation Pricing

3.1 Standard Methodology

The charge for the implementation services to configure the suite of Civica Legal & Records products is typically £1,100 per day. The full package for any implementation is dependent on the precise nature of the implementation involved.

3.2 Rate Table – Civica Legal & Records Resources (Product Specialists)

SFIA	Strategy & Architecture	Business Change	Solution Development & Implementation	Service Management	Procurement Management & Support	Client Interface
1	N/A	N/A	£850	N/A	N/A	N/A
2	N/A	N/A	N/A	N/A	N/A	N/A
3	N/A	£1,100	£1,100	N/A	N/A	N/A
4	N/A	N/A	N/A	N/A	N/A	N/A
5	N/A	£1,500	£1,500	N/A	N/A	N/A
6	N/A	N/A	N/A	N/A	N/A	N/A
7	N/A	N/A	N/A	N/A	N/A	N/A

4. Standards for Consultancy Day Rate Cards

These are:

- Working week - Monday to Friday, excluding national holidays.
- Office hours - 9am to 5pm, Monday to Friday.
- Travel, mileage, and subsistence:
 - £200/night - overnight stay (London)
 - £125/night - overnight stay (outside of London)
 - Mileage - £0.45/mile
 - Train, airfare, car-parking – at cost
- Professional Indemnity Insurance - included in the day rate.

5. Notes

All pricing is quoted exclusive of VAT which will be applied to invoices at the rate prevailing at date of invoice.

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