Civica Engage

Helping organisations to build engaged communities

Civica Engage, our membership and stakeholder engagement platform, is used by hundreds of customers to manage and communicate with their members, local communities, Citizen Panels and other stakeholders.

The platform was originally designed for the health sector, which remains our largest user base, but is now fully configurable for any sector or organisation. Trusted by over 200 organisations as the communications hub for their engagement with staff, patients and public, it enables precise and targeted engagement activity for NHS Foundation Trusts, Trusts, CCGs, STPs and ICSs, as well as other public sector organisations with a health and engagement remit.

For Providers, Commissioners and other agencies too it supports all your member, stakeholder, patient, volunteer, public health and engagement, and communication activities.

Why choose Civica Engage?

Our tailored, configurable platform is designed and continually enhanced in partnership with the sector and our user community, with on-going development and evolution through our systematic, user-driven version release programme.

As the UK's leading provider of patient and public engagement and governance tools, our solutions are used extensively across the NHS and the wider public sector.

Features

- Secure cloud hosting of all your membership and stakeholder data
- Bespoke configuration
- Integrated communication, management, analytics and social media tools: ClickEmail, ClickPost, ClickText, ClickSurvey
- Integrated CACI socio demographic and health profiling, modelling and analytical tools
- Governor and election management tools
- Reporting tools incl. Population Profiling, Lifestyle, Election Comparer, History and Statutory
- Event Management tools.

Benefits

- Deliver precise engagement activity
- Save money with cost-effective communication tools
- Work faster with no duplication of tasks and simple workflow
- Enable all users to work smarter and with confidence through our user-friendly interface
- Work with confidence comprehensive security, back up and audit trailing
- Access the cloud platform 24/7/365, with no software to install
- Offer access to unlimited users.

Service Summary

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.



Certification Number 663 ISO 9001

ISO 14001 ISO 27001

ISO 22301 ISO 45001

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