

Lot – Cloud Support

Pricing Document: Digital Service Design, Implementation and Managed Services

Software License Subscription:

The Microsoft licensing charge will be based on the standard UK Public Sector pricing for Dynamics365 CRM and Microsoft 365

Resource based pricing:

Consultancy, Implementation, and additional services will be charged in accordance with the standard rate card (levels 2 to 6)

Additionally, these services are often delivered on a fixed price basis, subject to agreement of scope and deliverables, with pricing dependent on scope and complexity).

Base Services:

Any standard platform or infrastructure services will be provided using standard published price lists. Private cloud options are also available and pricing can be provided for this.

The managed service charge is dependent on the number, size and throughput of the database and other infrastructure servers and is based on an estimate of support hours required per month, calculated using the standard rate card.

The following costs are additional and will be quoted based on specific customer requirements:

- Communications and connectivity costs
- Email integration
- Active directory integration
- Additional environments for test, development and training
- Additional storage
- DR provision and simulations
- Audit and Compliance support
- Additional Penetration Testing
- Additional security requirements / Official-Sensitive operation

A full quotation can be provided against exact customer requirements

Volume Discounts:

Volume discounts are available for user numbers above 100.