

Lot – Cloud Support

Pricing Document: Enterprise Cloud Strategy, Implementation, Upgrade, Consulting and Managed Services

Resource based pricing:

- Enterprise Cloud services can be delivered on a day rate basis – by levels 3 to 6 (please refer to Rate Card).

Alternative pricing models:

- Additionally, these services are often delivered on a fixed price basis, subject to agreement of scope and deliverables, with pricing dependent on scope and complexity.

Managed Services:

Any standard platform or infrastructure services will be provided using standard published price lists. Private cloud options are also available and pricing can be provided for this.

The managed service charge is dependent on the number, size and throughput of the database and other infrastructure servers and is based on an estimate of support hours required per month, calculated using the standard rate card.

The following costs are additional and will be quoted based on specific customer requirements:

- Communications and connectivity costs
- Email integration
- Active directory integration
- Additional environments for test, development and training
- Additional storage
- DR provision and simulations
- Audit and Compliance support
- Additional Penetration Testing
- Additional security requirements / Official-Sensitive operation

A full quotation can be provided against exact customer requirements

Termination:

A standard termination charge of £ 2,000 covers the closing of the service and the production of a data extract up to 200GB in size in an agreed format. Any additional termination services required will be charged in accordance with the standard rate card.

All prices quoted exclude VAT