

G-Cloud 13

Change and Release Management



Change and Release Management

SA Group provides Change and Release Management services tailored to the client's business needs & strategic objectives. We have a proven track record in successfully managing change in programmes and projects of various sizes, technologies, domains & platforms including cloud-based projects. SA Group's change and release managers lead the change advisory board, ensuring adequate risk assessment and scheduling of technical changes and releases.

Our service provides support for management of the configuration management database and the access, security, configuration of change activities and release procedures.

- 1. Provide comprehensive asset and configuration management.
- 2. Support availability and capacity management requirements
- 3. Change management.
- 4. Stakeholder and Community collaboration.
- 5. Contribute to continual service improvement.

- 6. Supports Business and Continuity management.
- 7. Integrates and supports service management processes
- 8. Supports Incident management.
- 9. Supports Problem management.

Our list of services:

- Experienced management of Change and Release processes
- 2. Highly experienced change and release managers
- 3. Stakeholder analysis and engagement
- 4. Professional Change Advisory Board leadership
- 5. Management of risk in accordance with Best Practice

- 6. Cost optimisation
- 7. Asset management
- 8. Scheduling of releases into service in controlled manner
- 9. Optimising business continuity
- Supporting project change and service management

Planning services

Helping you implement cloud hosting or cloud software



The successful implementation of a cloud service relies on successful and professional implementation of systems and business change. Changes need to be released into live service in a controlled manner and with due consideration to the impact on business continuity. SA Group experienced Change and Release Managers will develop, own and implement change and release policy to ensure successful project rollout and planning. And ensure that you are fully prepared for your cloud journey.

Moving to a Cloud hosted environment can be a significant technical and business change which requires effective change and release management controls. SA Group's change and release management input can assure the smooth transition to or between Cloud-based service offerings, whilst minimising your business risk and protecting the benefits realisation.

SA Group is able to deploy best practice in programme and project management (PRINCE2, ITIL, MSP, APMP, MoP, MoB, MoR, Agile PM & PgM, DSDM, SAFe), benefits management, risk management, scheduling, quality and assurance, stakeholder and communications management, programme definition and project initiation.

We will work with your organisation to develop, define and implement suitable governance, controls and management and reporting regimes in order to initiate and plan your digital project or programme.

We have expertise in digital transformation in the public sector and combine this with practical experience of assisting projects and programmes in the planning phase to meet the requirements of the Digital Services Standard and Technology Code of Practice.

Setup and migration

SA Group will provide end-to-end setup and migration incorporating discovery, assessment, migration planning, migration and testing, and deployment. This will include a clear presentation of the roadmap for transition with a succinct explanation of the current system, solution and how to implement including effective procurement options. During transition migration either to or between cloud services, strong project and programme management controls must be in place in order to keep deliver on track and maintain alignment with the objectives of the business and keep strategic focus.

SA Group can provide advice on best practice across the full spectrum of project and programme management using PRINCE2, MSP, APMP, MoP, MoB, MoR, Agile PM & PgM, DSDM to help ensure that change initiatives keep to schedule. This can include support across some or all of the following areas: benefits management, risk management, scheduling, quality and assurance, stakeholder and communications management, governance, monitoring and control and reporting.

Our highly qualified and experienced consultants and can offer further support and advice in the area of Service Management, Security and Test & Assurance to help deliver the required cloud services.



We work with the following Cloud services:

laaS	ITaaS	TaaS	SaaS	PaaS	

About SA Group

SA Group is a Cyber Security, P3M and Technical consultancy working in critical Public Sector and Commercial markets. We specialise in helping customers scope and deliver against challenges within increasingly complex digital environments.

We provide professional consulting services to help solve critical challenges and navigate through complex change. Many of these tasks are highly technical, and we specialise in providing the expertise required on a flexible basis.

Our success is driven by the reputation of our people, a collegiate and agile approach to the requirements, and our determination to deliver value to our clients. Working collaboratively with customers, we use innovative digital technology, taking advantage of current and emerging trends, cyber security, and the design, implementation, and support of critical IT and communications infrastructure.



G-Cloud Service Directory

We offer a full suite of Digital, P3M and Technical services to deliver your entire project. Please contact us or check the G-Cloud portal for more information on:

Digital and Cyber	P3M	Technical
Cyber Security Assessment	Project, Programme & Portfolio Management	Capability Assessments
Cyber Security Health Check	Project Management Office (PMO)	Concept Design
Cloud Security Assessment	Requirements Management Service	IT Strategy & Integration
Cyber Supply Chain Assessment	Digital Strategy & Roadmap	Enterprise Architecture
Cyber Security Training	Agile Project Delivery Service	Network Architecture
Digital Transformation & Strategy	Business Analysis	Security Architecture
Defence PKI (DPKI)	Benefits Analysis	Testing, Trials and Implementation
Security Assurance Coordination and Management	Risk Management	Technical Design Authority and Delivery Assurance
Smart Cities Cyber Security	Business Change & Modernisation	Integration Support
Data Communications & Collaboration Technology	Governance	Specialist Infrastructure Engineer
Change and Release Management	Government Digital Service (GDS) Standards	

For more information:

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Or visit our website: SA-Group.com

