G-Cloud Service Definition

NEC Hearings Manager

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Commercial
Service
Supplier

Orchestrating a brighter world

G-Cloud NEC Hearings Manager

Service Definition

This Service Definition is relevant to Policing and Justice sectors. The service is provided by NEC Software Solutions (NEC).

The NEC Hearings Manager Standard G-Cloud Service is available as:

- NEC Hearings Manager Software as a Service (SaaS).

Overview of G-Cloud Service

NEC specialises in the provision of products, professional services and secure hosting to the Policing and Justice sectors. We have developed and supported a variety of solutions and provide secure hosting and other professional services to Central Government and the public sector. We also provide secure accredited cloud hosting to other suppliers and government as Software as a Service (SaaS) offerings. NEC is ISO 27001:2013 and Cyber Essentials Plus certified. Our Information Security Management System (ISMS) is core to all our operations, both in terms of development and support. NEC staff are security cleared to SC level and our ongoing security awareness training ensures they remain abreast of, and fully understand, the absolute primacy of information security:

- We deliver cost effective solutions on time and within budget

- Work in an Agile, Flexible, Open, Honest and Transparent way

- Provide support and development of open source and legacy application

- Offer high availability and advanced security

- Operate with a well-respected and highly praised support team.

All our prices are transparent, ensuring you get the very best deal without worrying about any hidden costs or features.

Our tiered managed services approach ensures you are not overcharged for any unnecessary add-ons. We value our customers and want the best solution to fit your needs.

What is Hearings Manager?

NEC Hearings Manager is designed to allow the user to bundle relevant audio, video and PDF files together and allows you to present this evidence within a Courtroom environment.

Our Partners

We're partners with the Ministry of Justice (MoJ) and Youth Justice Board (YJB). Our software supports the Probation Services and every HMP in England and Wales. We also work with 95% of UK local councils and all regional police organisations.

What are the Key Features?

- Display evidence bundles live in the courtroom with dual display operators and exhibit modes or display remotely using MS Teams and Zoom.
- Near instant display of individual pages within large bundles on demand.
- Public facing portal for complainants and legal teams to view and submit evidence in advance.
- File Upload and Storage (multi-format) - upload a wide range of digital file formats.
- Audio and Video Playback - integrated audio and Video player.
- Audio Transcription - users can view, transcribe, and review the file in a single window.
- Clipping of Audio / Video Files - clip your files to manage your evidence efficiently, whilst retaining integral information.
- Flexible Metadata Management and Search - search on or edit a host of metadata associated with a file.
- File Bundling and Case Management - organise linked files by bundling them into a single case.
- Multi-Site Management - provides your organisation with multiple sites to allow separation of data and user rights.
- System Reporting - automated reports and charts for system administrators.
- Role Based Access - role-permissions, user-role relationships control user rights.
- Active Directory (AD) Integration – NEC Hearings Manager can work with your existing AD structure to provide user access.
- Offered on a Software as a Service (SaaS) basis with flexible cloud hosting options including AWS, Azure and NEC private cloud.

Who is Hearing Manager aimed at?

- Official hearings and enquiries
- Select Committees
- Investigations and tribunals.

Example Use Cases

- High Speed 2 (HS2): Used to display evidence in select committee hearings during the HS2 Enquiry.

Security Features

- ISO 287001 accredited
- Operates at an Official data security level
- Full Role Based Access Controls (RBAC)
- Cloud hosted
- Secure Internet
- Protective Monitoring available via iSOC Security Operations Centre.

Information Assurance

NEC has a long track record in developing applications to manage data at IL3 level. NEC is ISO 27001 certified and all developers and support staff are SC security cleared. Our offices are audited for physical security and our development and test networks are accredited.

Role Based Access Control

All NEC products incorporate Role Based Access control.

Multi Tenancy and Customer Separation

NEC Hearings Manager provides out of the box facilities for multi-tenancy within a single hosting environment. Separate installations can also be set up if required.

Ordering and Invoicing Process

If you wish to order these services, a G-Cloud Order Form will need to be completed and signed by both parties.

Request a Demonstration

We would be pleased to demonstrate NEC Hearings Manager to you. Please email frameworks@necsws.com to request a demonstration.

07951 679680

frameworks@necsws.com

necsws.com

@nec_sws

About NEC Software Solutions
Our customers change lives, so we create software and services that get them better outcomes. By innovating when it matters most, we help to keep people safer, healthier and better connected worldwide.

1st Floor, Bizspace, iMex Centre, 575-599 Maxted Rd, Hemel Hempstead HP2 7DX - 01442 768445