Trusted partner for Digital Transformation

Cloud Support Services
Definition

Atos Prisma Cloud CSPM Service

AtoS

Contents

What is Atos Prisma Cloud CSPM Service?

Atos Prisma Cloud CSPM Service provides a service wrap to Palo Alto Network Prisma Cloud for the management of cloud risks through the prevention, detection, response, and prediction of where excessive cloud infrastructure risk resides based on common frameworks, regulatory requirements and enterprise policies. Other CSPMs can be supported.

What does it deliver?

Atos Prisma Cloud CPSM Service provides a managed service wrap for Palo Alto Networks Prisma Cloud and other Cloud Security Posture Management (CSPM) solutions. There are four core service elements:

▶ Asset visibility and assessment

▶ DevOps Security

▶ Unified Cloud Security Management

▶ Continuous Compliance

Additional services are also available.

The benefits to the customer are:

▶ It relieves the customer's Security Operations Centre (SOC) team of operating new Prisma Cloud security controls.

▶ It avoids the need for retraining the customer's security staff in the detailed operation of the Prisma Cloud platform.

▶ It allows the full capability of the Prisma Cloud platform to be realised for customers that so not have their own SOC Team or Crowdstrike specialists.

▶ This service releases in-house staff from operational duties and allows them to focus on business activities which cannot be transferred outside the organisation.

▶ This service can be applied to previously purchased Prisma Cloud solutions, subject to due diligence.

▶ The effective and efficient application of trained Prisma Cloud security specialists to maximise returns from the Prisma Cloud investment in securing the Customer's cloud assets.

▶ A managed service that fits with customer needs and risks.

▶ This service can be applied to other CSPM platforms.

This service wrap can be supplemented by:

▶ G-Cloud Atos Cloud Security Services for:

  ○ Defining governance and policy of other security controls integrated with this service.

  ○ The design, build and integration of other security controls with this service.

What technology does it use?

The Atos Prisma Cloud Service is a managed service that utilises the capabilities of the customer's Palo Alto Networks Prisma Cloud platform.
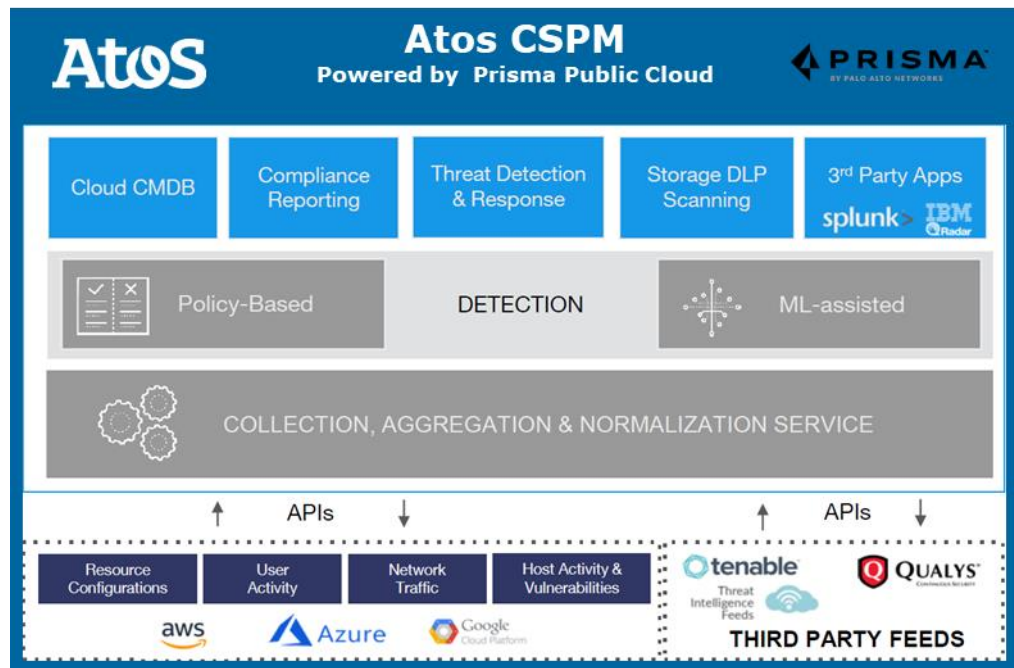
Atos Prisma Cloud Services

The services within the four core service elements are:

► Asset visibility and assessment

- o Asset discovery
- o Risk assessment, prioritization & remediation support
- o Automatic remediation

► DevOps Security

- o Support for Continuous Integration and Continuous Delivery (CICD) integration
- o API enablement
- o Ensuring that Infrastructure as Code (IaC) templates are vulnerability - free

► Unified Cloud Security Management

- o Applying a single, unified policy across all clouds
- o Continuous behaviour monitoring
- o Implementing guardrails while maintaining the speed and flexibility of cloud

► Continuous Compliance

- o Framework and regulatory compliance packs
- o Automatic and scheduled reporting

Atos will be pleased to consider applying this service to other CSPM solutions including:

► Native cloud controls in:

- o Microsoft Azure
- o Google Cloud Platform (GCP)

- o Amazon Web Services (AWS)
- ► ZScaler
- ► Trend Micro
- ► McAfee MVISION Cloud

What terms apply?

The approach to delivering this service will be agreed with the client following a review of specific requirements and desired outcomes. Services can be tailored to specific business needs. Resources deployed would include Subject Matter Experts; Solution Architects; Technical Architects; Security Analysts; Project Managers and Security Consultants.

In delivering this service, Atos will deploy its local UK and global security expertise as agreed with the customer. UK security services staff are (as a minimum) cleared to BPSS, and additional staff are available with SC and above clearances.

The level and nature of delivery assurance and governance will reflect the type of service engagement and will be mutually agreed by Atos and the client in advance of any paid engagement.

Provision of this managed service is conditional upon the customer procuring the necessary Palo Alto Networks Prisma Cloud software and licences for the duration of the service.

The customer will need to authorise Atos access to the Prisma Cloud management platform for services to manage, build and operate the Prisma Cloud platform.

General G-Cloud 13 terms will apply.

Termination

Termination shall be in accordance with:

- ► The G-Cloud Framework terms and conditions.
- ► Any terms agreed within the Call-Off Contract under Part A Order Form (Termination), where the Crown Commercial Service guidance states: 'The notice period needed for Termination is at least 30 days from the date of written notice for termination without cause.'
- ► Atos Supplier Terms for this Service are as listed on the Digital Marketplace.

For this specific service, by default Atos ask for at least thirty (30) days prior written notice of termination without cause.

Atos commits to continue to provide the service for the duration of the Call-Off Contract subject to the terms and conditions of the G-Cloud Framework Agreement, the Call-Off Contract, the Atos Supplier Terms and the applicable Third Party Agreements (as defined in the Atos Supplier Terms) related thereto.

How do I order?

Please send your requirements to the email address GCloud@atos.net. We will prepare a quotation and agree that quotation with you, including any volume discounts that may be applicable. Once the quotation is agreed, we will issue you with the necessary documentation (as required by the G- Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed. If appropriate, you will be provided access to our self-service portal to start provisioning of services.

If you are a new customer, additional 'new supplier' forms may need to be completed.

Invoices will be issued to you and Crown Commercial Services (CCS) (quoting the purchase order number) for the services procured. On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

Why Atos?

Within this GCloud offering Atos can provide Proof of Concept (PoC), Proof of Value (PoV) and a wide range of general consultancy services where relevant. These services can be used by clients to shape their direction and improve outcomes; covering areas such as digital transformation, strategy & innovation, information governance and performance improvement.

Atos is a global leader in digital transformation with 111,000 employees and annual revenue of c. € 11 billion. European number one in cybersecurity, cloud and high performance computing, the Group provides tailored end-to-end solutions for all industries in 71 countries. A pioneer in decarbonization services and products, Atos is committed to a secure and decarbonized digital for its clients. Atos is a SE (Societas Europaea), listed on Euronext Paris and included in the CAC 40 ESG and Next 20 Paris Stock indexes.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Atos is widely credited with the highest standards for its pioneering efforts in sustainability, equality and inclusivity, for example:

▶ In 2021, Atos was selected once again as a member of both the Dow Jones Sustainability Index World and Europe) and EcoVadis, consultancy specialized in sustainability ratings and performance improvement for global supply chains, has awarded again Atos with the Platinum medal in 2021. Atos has achieved excellent results in all four categories: environment, labor & human rights, sustainable procurement and ethics, particularly in environment.

▶ Atos has been named one of the most inclusive employers in Britain by lesbian, gay, bi and trans equality charity Stonewall with the company placed 40th in its Top 100 Employers list for 2020/21

▶ Atos has been recognised as a Times Top 50 Employer for Women 2021 in the UK.

Atos brings a partner ecosystem built to deliver superior business value based on best in class technology. We work hand-in-hand with selected world-class organisations in software applications, infrastructure and consulting to strengthen our own unique portfolio in consulting, solutions and services. We have Global Alliances with partners such as Google Cloud, DellEMC, VMWare, SAP, Cisco, Oracle, Hitachi Vantara, Red Hat, Salesforce, ServiceNow Siemens, Citrix, Cloudera, Pega and Microsoft but also embrace the innovation and fresh thinking that our SME partners can bring. Our Horizons scheme is a pioneering programme that brings our customers the best talent and solutions from the UK and Ireland SME community, safely and at the scale you require. We continuously review and onboard smaller companies for the benefit of customers wishing to implement digital transformation strategies. We select standout SMEs who work innovatively to deliver cutting-edge technologies and specialist expertise. Once each organisation is fully onboarded, they are part of our partner ecosystem working in collaboration to achieve our customers' goals while also

enjoying a number of benefits themselves that can help them grow and achieve their own business objectives.

Glossary

Term	Definition
API	Application Programming Interface
AWS	Amazon Web Services
CICD	Continuous Integration and Continuous Delivery
CSPM	Cloud Security Posture Management
IaC	Infrastructure as Code
GCP	Google Cloud Platform

About Atos

Atos is a global leader in digital transformation with over 110,000 employees in 73 countries and annual revenue of over € 11 billion. European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions. The group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, Atos Syntel, and Unify. Atos is a SE (Societas Europaea), listed on the CAC40 Paris stock index.

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Crown Commercial Service

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