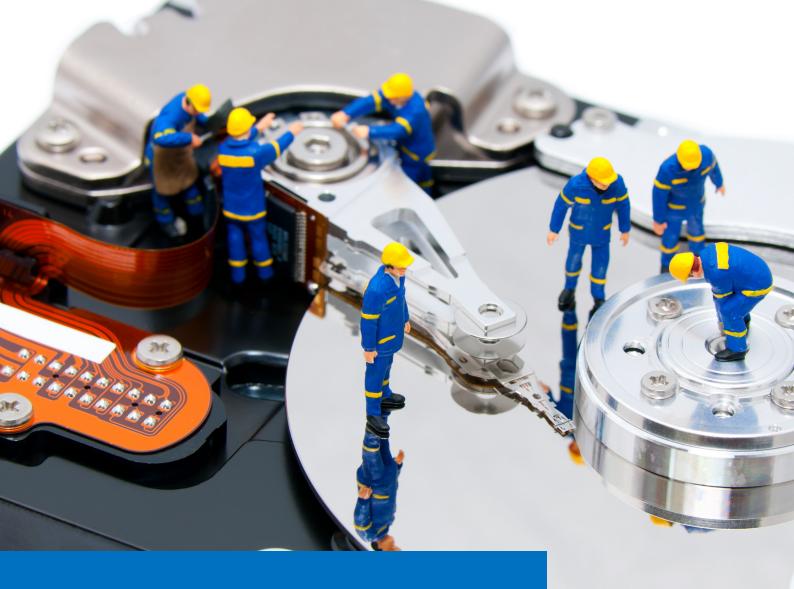


# Business Continuity Scenario Testing Service Definition

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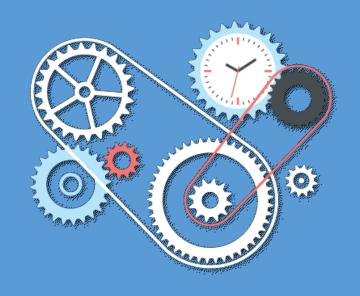
## **About Us**

DLP is a specialist consultancy here to help you achieve your information security and privacy objectives.

We assist organisation's with projects involving DSP Toolkit, ISO 27001, Cyber Essentials, GDPR, PCI, Cyber Security, and Data Protection.

Over the years, DLP consultants have completed many successful projects for a wide range of clients including, government clients, NHS departments, pharmaceutical manufacturers, financial clients and numerous others.

With a deep understanding of InfoSec and data protection our consultants will work with you assessing your level of compliance, and then provide appropriate guidance and support to move the project forward.



# How we can help you

#### **Service Definition**

Our Business Continuity Scenario Testing service helps check your organisation's preparations and ability to recover from a data, IT or cyber security incident.

We believe that it's best to hold the event without staff having to prepare so that 1) a realistic response can be simulated and 2) there is less burden on staff.

The purpose of the exercise is to check your incident response measures, staff communication & coordination, the business recovery process and to identify potential areas for improvement, so that lessons can be learned, without the need to experience a real disruptive event.

The service will be a desk-based exercise, involving relevant staff and run without any impact on normal business operations.

#### **Process**

Our Business Continuity Scenario Testing service assignments typically run on the following lines:

- Sign a confidentiality agreement (either clients or ours)
- Organise a meeting with the project sponsor so that we can develop an understanding of the client's organisation and IT infrastructure.
- Agree the testing objectives as part of the scope of work
- Identify which client staff will be required to participate in the business continuity scenario test
- Determine staff availability and agree the testing date
- Conduct business continuity scenario test with invited staff
- Write report including the findings and recommendations
- Hold debrief meeting with the client (if required) to discuss findings and results and record the key lessons learned



#### **Features**

- Test exercises are run by skilled infosec and data protection practitioners
- A range of realistic business continuity scenarios are available
- Scenarios include ransomware attack, data loss, cyber-attack, inside attack from a staff member, privileged user error and more
- Scenario testing requires attendance by relevant staff which can be remote
- Report
- Debrief meeting

#### **Benefits**

- Gain assurance that the organisation is adequately prepared and can quickly recover from a disruptive cyber incident
- Get independent, expert feedback on the quality of your preparedness for a cyber incident
- Gain insight into potential weaknesses in your business continuity defences
- Get feedback on areas of good practice
- Gain visibility of potential areas for improvement





#### Case 1

DLP consultants managed the information security function of a London based European Union (EU) agency for over 5 years.

The DLP team provided onsite support and guidance on a wide range of information security issues including attending inter-country EU meetings and providing input to discussions with various international agencies and NGO's.



#### Case 3

Assisting a NHS department with several aspects of their IG Toolkit submission.

Project included the selection and evaluation of several security vendor products to meet client requirements.



### Case 2

Major bank reviewing their information security controls and their alignment with ISO 27001.

The project involved a review of documentation and related processes to determine gaps and potential areas for better alignment with the ISO 27001 standard.



#### Case 4

Healthcare diagnostic company requiring help and assistance to make their DSP Toolkit submission.

Project included the establishment of a governance programme aligned with the DSP standards utilising a Governance, Risk and Compliance system to automate many of the routine compliance tasks.

# **Our Services**

We provide a range of services:



































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