

A black and white photograph of a diverse group of business people in a meeting. A man in the center is smiling and gesturing with his hands, while others look on. They are seated around a table with laptops and papers. The background is a modern office environment.

Terms and Conditions

G-Cloud 13 (Framework ref. RM1557.13)

1 Terms and Conditions

Ensuring that everyone understands the terms and conditions around products and services provides the foundation for a positive, constructive business relationship.

The basis for all of our G-Cloud engagements are the standard terms and conditions which govern the framework. These are:

» **G-Cloud Call-off contract**

This is the standard agreement between the Buyer (you) and Supplier (Numata). It details the product or service to be supplied, specific T&C's, Guarantees, GDPR requirements, and more. You, as the Buyer, must use this template order form as the basis for all Call-Off Contracts.

Any alternative terms required by a specific product or on-going service provided would be included within this contract. These may include terms such as the roles and responsibilities of each party to ensure a smooth and effective service.

» **G-Cloud Framework Agreement**

The Framework Agreement exists between Crown Commercial Service (CCS) as the framework authority and Numata. It details the terms under which we must supply products and services to G-Cloud buyers.

» **Vendors' Terms and Conditions (if applicable)**

Where we supply products and services based on another vendor's platform or software (for example, Microsoft's), their T&C's may also be applicable.

2 Further Details

If you have any questions regarding the products and services Numata offers, or you would like to discuss how we can ensure you receive the very best value, please contact us.

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