

Tekwurx G-Cloud 13 Service Definition:

Tekwurx Cloud Migration Assessment Service Description

Service Description

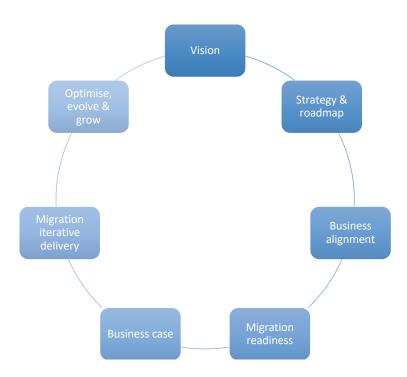
Thank you for being interested in our Cloud Support Services.

IT asset management is at the core of our business. We help our customers discover, manage, and secure their assets irrespective of whether they reside in the data centre or the cloud. Our customer base spans the public and private sectors, covering all industry sectors, including financial services, retail, distribution, and local and central government agencies.

Service Overview

Tekwurx helps organisations migrate their business applications and services to the cloud. Understanding the current IT assets that make up a business service is essential to ensure a successful migration.

Tekwurx will provide skilled and experienced resources to augment the customer's team in as-is, gap analysis, remediation planning and the iterative delivery of mitigating activities to improve adoption, utilisation, performance, and quality. Tekwurx will deliver this work in phases, supporting the migration programme through its lifecycle.



• **Vision** — The vision statement will act as a guiding light, clarifying the purpose of the project, eliminating confusion, unifying the collaborative



team, and inspiring all to work strategically toward a co-ordinated outcome

- **Strategy & roadmap** Decide on the Cloud migration strategy and roadmap
- **Business alignment** Revisit the alignment of the Cloud migration strategy with the business and technology strategies, architecture principles and the broader tech and business programme portfolio
- Migration readiness Gather all IT assets, perform gap analysis & remediate, develop business application and service models incorporating tool, process, operating model, people, interfaces and all integrated systems and data feeds
- **Business case** Business case built to enable stakeholder and executive decision making around investment, benefit modelling and prioritisation
- Migration iterative delivery Create an iterative plan and required governance to deliver any changes to any component of the service/product
- **Optimise, evolve & grow** Post-migration lifecycle, optimising the Cloud costs, security and exploring product/tools growth opportunity to add further value

Service Features

- Identify all IT assets across the data centre and cloud
- Associate IT assets with business services
- Architecture, project planning & governance and implementation
- Highly experienced professional services team
- Security-cleared personnel
- Proactive BAU support

Service Benefits

- Reduced service migration risks
- Reduced the time to migrate
- Reduce service migration costs
- Increased security compliance
- Decreased cloud services costs

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We will be delighted to work with you on a relevant project. Please get in touch with us if you need further information about how we might support you and discuss the potential budgetary costs.

Please see the SFIA Rate Card for service price details and the accompanying Terms and Conditions.

About Tekwurx

Tekwurx is an IT asset management specialist that uses our highly trained and experienced staff to help IT organisations to discover, manage and secure their IT assets. We have delivered over 500 successful projects across all industry sectors.

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Tekwurx services include:

- Implementation, configuration & customisation of BMC Software tools
- Data quality & completeness projects
- Integration projects
- BAU support
- Project resource augmentation
- Project management and governance

Our flagship product, Tekwurx uControl, delivers additional benefits for BMC Helix Discovery users. It simplifies application modelling, provides change management, reduces the management overhead associated with large BMC Discovery deployments and identifies the gaps between discovered data and other sources. Tekwurx uControl integrates BMC Helix Discovery with ServiceNow's CMDB and provides bi-directional synchronisation of CIs and application models. More information here:

https://tekwurx.com/services/tekwurx-ucontrol/

Our services team have SC clearance.

We are a partner of BMC Software (<u>www.BMC.com</u>) and use their tools to augment our services. As well as a reselling partner, we are a Services & Education Provider and Development Partner.

We are a ServiceNow Development partner and specialise in integrating ServiceNow with other products.

Our specialities include:

- BMC Helix Discovery
- BMC Helix Control-M
- BMC Server Automation (formerly BladeLogic)
- BMC Helix Remedyforce
- BMC Helix Operations Management

Contact

Keith Pound

Mobile: +44 7570 272643 Desk: +44 020 8148 3717 Email: keith@tekwurx.com Web: www.tekwurx.com

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