SERVICE DESCRIPTION





By Answers and Solutions Ltd email: publicsector@cloudzone.uk

Auctioneers Online Auction System with Multi-Vendor Shopping Cart and Classified Advert modules

There are many instances where a Public Sector department needs to dispose of items – from lost property sales through to the sale of major assets.

Cloudzone's Multi-Vendor Shopping Cart and online Auctioneers System is unique. It would be inappropriate for a Public Sector organisation to use eBay's platform; this product which provides a similar online Auctioneers platform can be suitably branded to reflect the organisation using it.

Its unique feature is the ease of use. No complicated setups, or recurring visits from expensive consultants are required. Each shop-keeper can upload photo and details of products from a mobile phone in just a few minutes.

The platform allows three modes of use, of which the Auction mode of regular "Buy it Now" modes are the most useful. It achieves this by providing separation between the platform operator and seller roles. Think of it as a traditional High Street Arcade, one Arcade plus lots of independent shops. Our platform allows you to create "shop-keepers", and as the platform operator, you get to choose whether to have one seller or unlimited sellers.

The software includes an anonymous messaging platform to make it GDPR compliant. Users can return at future dates to view past purchases, sellers get summaries of sales, and the platform operators gets full admin rights.

Hosting and commercial arrangements.

This software needs to be hosted on a suitable platform. A reduced-price hosting arrangement is shown in the attached pricing document for simple and small-scale usage. Up to 2 000 items may be listed for sale provided it uses less than the maximum 50GB storage capacity. For larger implementations, it can be hosted on either of the webhosting services we offer under Lot #1.

The Service

To go live we will need to gather the basics from you, and based on those details we then setup the system for your department. We provide two days of administrator's training days, a week apart to enhance learning. Further assistance is, of course, available if you need extra consultancy days.

Alternatives

We chose this product after extensive market research for a non-G-cloud client in 2019. The product is unique in the market place, and we were unable to find anything comparable. A few publishers claimed similar systems, but these were simple WordPress plugins, which were unreliable.

GDPR

The person given full admin rights gains access to all data within the system. If you wish, we can retain this login credential should you wish us to look after your GDPR responsibilities. That may entail a day of our management time per month on a ticketing basis to maintain the system. Those people given "Shop fronts", get limited access to the underlying data set – adequate to process orders, that is all.

How to engage our services

Please contact us via the CCS ordering processes or by email on publicsector@cloudzone.uk

Order Fulfilment Service

If storing and disposing of such product is tiresome and a drain on time and resources, We can facilitate the setting of a storage and order fulfilment service. This would entail the goods getting boxed and stored in secure storage. The company providing the fulfilment service would then dispatch the item to the buyer. Please contact us for details.

Document History and QA

G-Cloud 13 Documentation		Validity
Issue date	14 th July 2020	
Revision	1.0	For Review June 2023
Document File Ref	File GC12/R/32	
Document Underpinned by	File GC12/R/32-U	