



TEAM NETSOL

BECS Data Capture Services Pricing Document for G-Cloud 12 – BECS Discretionary Payments

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Table of Contents

0	Document Control	3
0.1	Review Contributors	3
0.2	Reference Documents	3
1	Background	4
2	Subscription Basis	4
3	BECS DHP Pricing.....	4
4	BECS DBR Pricing	4
5	Other Fees and Charges	5
5.1	Custom Development	5
5.2	Post-Live Additional Training.....	5
5.3	Exit Fees	5

0 Document Control

The enclosed material is a true reflection of the pricing at the time of publication of services provided by Team Netsol to G-Cloud 12 Buyers.

Version	Date Modified	By	Comments
1.0	21/05/2019	D. Lewis	First edition for general release
2.0	13/07/2020	N. Turner	Updated for GCloud 12 update

0.1 Review Contributors

Contributor	Position	Review Role	Subject Matter
Damian Lewis	Technical Director	Author	Scope & Content
Greg Clarke	Managing Director	Approval	Scope & Content
Jake Elliott	Product Manager	Review	Content

0.2 Reference Documents

Document / Meeting	Description	Source
Service Definition	Description of Services, their scope, features and SLA	Available on request.

1 Background

BECS is a suite of hosted services designed to enable Local Authorities and their trusted partners to channel shift complex transactions to the Web, take advantage of increased data accuracy and efficiencies, and widen access to their services.

2 Subscription Basis

All BECS services are supplied on an annual subscription basis which includes licencing, installation and localisation, hosting, integration with EDMS and core Revenues & Benefits systems (where available), support and maintenance. Buyers subscribe to each BECS service they need for a term of not less than one year.

BECS services are not provided on a per-submission basis. Instead, each service adheres to a Service Level Agreement and Team Netsol contracts to provide an outcome to its clients in accordance with the defined service level. This enables clients to process as many applications as they wish without incurring additional costs and Team Netsol ensures that it has sufficient resources and capacity to meet the service levels irrespective of usage.

Each service attracts a Base Price and a Unit Price. The Base Price ensures that adequate capacity is available for the service and the Unit Price reflects the different support and hosting costs for different sized organisations.

The Unit Price is charged per Council Tax Chargeable Dwelling in the Local Authority (as identified in England via MHCLG's "Council Taxbase local authority level data" published in November, in Wales via StatsWales' "Council tax dwellings, by local authority" published in January, and in Scotland via Gov.Scot's "Chargeable Dwellings" published in September.)

3 BECS DHP Pricing

BECS DHP delivers a comprehensive online Discretionary Housing Payments system that is policy-backed, consistent, customisable and provides secure data capture of customers' circumstances, a budget calculator, eligibility scoring with overrides for staff, statistics and application management.

Base Price £4,000 per annum

Unit Price 3p per Council Tax Chargeable Dwelling per annum

4 BECS DBR Pricing

BECS DBR provides a comprehensive online Discretionary Business Rates system that is policy-backed, consistent, customisable and provides secure data capture of business details, profit and loss calculation, eligibility scoring with overrides for staff, statistics and application management.

Base Price £4,000 per annum

Unit Price 3p per Council Tax Chargeable Dwelling per annum

5 Other Fees and Charges

5.1 Custom Development

Team Netsol has a single, consolidated day rate for provision of consultancy, development and implementation services for the purchased product packages (within the UK mainland) of £850 per person per day, inclusive of any applicable travel and accommodation expenses.

Team Netsol has a single, consolidated day rate for provision of service for design and consultancy for bespoke solutions of £500 per day.

Consultant working hours are from 09.00 to 17.00, excluding 1 hour lunch, on English Working Days. Team Netsol's staff and offsite consultants are covered by its Professional Indemnity insurance policy.

5.2 Post-Live Additional Training

Price £1,200 per day with a maximum of 10 attendees onsite or other agreed location.

5.3 Exit Fees

There are no exit fees at the end of contract, as there is no pro-rata return of any unused part of the subscription period and final data transfer and service decommissioning is included within the pricing.

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