

BMC HELIX ITSM (REMEDY) ONDEMAND - PRICING

A. LICENCES

No	Licences	Scope	Named User - On-Demand Annual Subscription Unit Price/£	Concurrent User - On-Demand Annual Subscription Unit Price/£
1	Remedy Service Management Suite Licence	<ul style="list-style-type: none"> Incident Management Problem Management Knowledge Management Service Level Management Change Management Asset Management Configuration Management Smart IT Smart Reporting Custom Application Access Developer Rights 	£ 2,232	£ 6,696
2	Remedy Service Desk Licence	<ul style="list-style-type: none"> Incident Management Problem Management Knowledge Management Configuration Management Custom Application access Smart IT Smart Reporting 	£ 461	£ 1,383
3	Remedy Service Optimisation Licence	<ul style="list-style-type: none"> Service Level Management Change Management Asset Management Configuration Management Custom Application access Smart IT (Change) Smart Reporting 	£ 483	£ 1,449
4	Remedy Service Innovation Licence	<ul style="list-style-type: none"> Custom Application Access Developer Rights 	£ 483	£ 1,449

No	Service	Scope	One-Off Unit Price/£
1	Platform Activation (Remote)	Provision of Tool Platform	£ 15,000

BMC licence price review/changes take place on 1st April each year.

B. PROFESSIONAL SERVICES

No	Professional Services	Scope	Price Per Day/£
1	Onboarding and Consulting Services	Onboarding, project management and consultancy in a range of different activities - blended rate	£ 750